

Quiz Start Time: 03:58 PM

Question # 4 of 15 ( Start time: 07:54:21 PM )

Total Marks: 1

Which of the following is wrongly connected?

▶ Select correct option:

- Natural Capital ----- To be preserved
- Financial Capital -----To be attracted
- 

Quiz Start Time: 03:58 PM

Question # 6 of 15 ( Start time: 07:56:34 PM )

Total Marks: 1

Which one of the following is not a KM driver?

▶ Select correct option:

- Technology drivers
- Process drivers
- promotional drivers
- Knowledge related drivers

ANSWER



Click here to Save Answer & Move to Next Question

Quiz Start Time: 03:58 PM

Question # 7 of 15 ( Start time: 07:57:30 PM )

Total Marks: 1

Which of the following knowledge refers to transmittable in formal and systematic language?

▶ Select correct option:

- Declarative knowledge
- Procedural knowledge
- Explicit knowledge
- Tacit knowledge

ANSWER



Click here to Save Answer & Move to Next Question

Quiz Start Time: 03:58 PM

Question # 8 of 15 ( Start time: 07:58:05 PM )

Total Marks: 1

The branch of philosophy that studies the nature of knowledge, its presuppositions and foundations, and its extent and validity refers to which of the following term?

▶ Select correct option:

- Epistemological

- Psychological
- Ontological
- All of the given options



Click here to Save Answer & Move to Next Question

MC090400692 : Arslan Azeem

Time Left **89**  
sec(s)

Quiz Start Time: 03:58 PM

**Question # 9 of 15 ( Start time: 07:59:52 PM )**

**Total Marks: 1**

If your Personal computer (PC) is not working well, you bring computer to Hafeez center or your nearer computer shop for rectification of problem. The computer expert identifies the problem by listening error reported by you. This expertise is called \_\_\_\_\_.



**Select correct option:**

- Associational expertise
- Motor skill expertise
- Theoretical expertise
- All of the given Options



Click here to Save Answer & Move to Next Question

Quiz Start Time: 03:58 PM

Question # 10 of 15 ( Start time: 08:01:46 PM )

Total Marks: 1

Which of the following writer described six special characteristics of information or explicit knowledge?

▶ Select correct option:

- Ikujiro Nonaka
- Daniel Bell
- Harlan Cleveland
- Michael Polanyi

ANSWER



Click here to Save Answer &amp; Move to Next Question

Quiz Start Time: 03:58 PM

Question # 11 of 15 ( Start time: 08:02:36 PM )

Total Marks: 1

Six attributes of knowledge products and services includes all of the following EXCEPT:

▶ Select correct option:

- Learn
- Anticipate

Interactive

Effective

ANSWER



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MC090400692 : Arslan Azeem

Time Left 89 sec(s)

Quiz Start Time: 03:58 PM

Question # 12 of 15 ( Start time: 08:03:52 PM )

Total Marks: 1

Brain surgeon's expertise is an example of which of the following knowledge?

Select correct option:

Knowledge is immanent

ANSWER

Knowledge can be owned

Knowledge can be stored

Knowledge can born



Click here to Save Answer & Move to Next Question

MC090400692 : Arslan Azeem

Time Left 89 sec(s)

Quiz Start Time: 03:58 PM

Question # 13 of 15 ( Start time: 08:04:23 PM )

Total Marks: 1

Crops grown in summer and harvested in the autumn is an example of which of the following?

**Select correct option:**

- The industrial age
- The agrarian age
- The information age
- The new age

ANSWER



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Time Left **89** sec(s)

Quiz Start Time: 03:58 PM

Question # 14 of 15 ( Start time: 08:05:12 PM )

Total Marks: 1

Which of the following is needed to understand relationships between different pieces of information?

**Select correct option:**

- Knowledge
- Data
- Information

ANSWER

Wisdom



Click here to Save Answer & Move to Next Question

MC090400692 : Arslan Azeem

Time Left

89  
sec(s)

Quiz Start Time: 03:58 PM

Question # 15 of 15 ( Start time: 08:05:46 PM )

Total Marks: 1

Which of the following knowledge was used to apply the concepts the student read about in the chapter to real -world situations he/she may have encountered at her work place?

Select correct option:

General knowledge

Specific knowledge

ANSWER

Explicit knowledge

Tacit knowledge



Click here to Save Answer & Move to Next Question

Creative capital ----- To be cultivated



Click here to Save Answer & Move to Next Question

MC090400692 : Arslan Azeem

Time Left

68  
sec(s)

Quiz Start Time: 03:58 PM

Question # 5 of 15 ( Start time: 07:55:43 PM )

Total Marks: 1

The World Bank lends money to support a country for which of the following?

▶ Select correct option:

- Cultural development
- Educational development
- Economic development
- All of the given options

ANSWER



Click here to Save Answer & Move to Next Question

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1-Which of the following is correct term for “making tacit knowledge explicit”?

**Codifying the knowledge**

Translate the knowledge

Transform the knowledge

Clarifying the knowledge

2-Data without context, purpose or meaning is known as:

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**a) Information**

b) Knowledge

c) Wisdom

d) Illustration

3-The knowledge that can be accessed by another individual or firm or moved away from one firm to another easily is known as:

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**a) Migratory knowledge**

b) Tacit knowledge

c) Embrained Knowledge

d) Embedded knowledge

4-Which of these is an attribute?

a) Above

**b) Color**

c) Blue

d) Sky

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5-Which of the following is an example of both concept knowledge and tacit knowledge?

a) How to boil and egg

b) How to ride a bicycle

c) Wheel is part of a car

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**d) The position of keys on a typewriter**

6-What is knowledge?

a) Symbols, facts, numbers

b) Experiences

**c) The application of data and information**

d) Data that has been processed

7-The term "knowledge worker" was invented in 1959 by which of the following scholar?

a) Grace Hopper

**b) Peter Drucker**

c) Alfred Sloan

d) Nicholas Carr

8-Knowledge can be refined by following methods EXCEPT:

a) Contextualizing

b) Collaboration

**c) Cataloging**

d) Mining

9-Applying the best know-how while performing core tasks is called as:

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**a) Knowledge in processes**

b) Knowledge in relationships

c) Knowledge in people

d) Knowledge in products (services)

10-The refining phase of knowledge management includes all of the following steps EXCEPT:

a) Contextualizing

**b) Filtering**

c) Collaborating

d) Projecting

1-Procedures, rules, and norms are examples of which of the following?

a) Knowledge in people

**b) Knowledge in artifacts**

c) Knowledge in organizational entities

d) Inter-organizational relationship

2-Which of the following knowledge was used to apply the concepts that the student read about in the chapter to real -world situations he/she may have encountered at her work place?

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3-In KVA, the correlation between any two or more estimates should be at a high level to ensure an accurate estimate. This simple matched correlation measures the \_\_\_\_\_ of an estimate.

a) Efficiency

b) Consistency

**c) Reliability**

d) Durability

4-The process that links the acquisition of raw material to the sale of the finished product refers to which of the following integration?

a) Horizontal integration

**b) Vertical Integration**

c) Horizontal & vertical both

d) None of the given options

5- Which of the following relates certain elements of truth about a subject matter or domain?

a) Logic

**b) Fact**

c) Argument

d) Rule

6- The “preface of any book” which tells about the book is an example of which of the following?

**a) Tacit knowledge**

b) Specific knowledge

c) Declarative knowledge

d) Episodic knowledge

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7-In an advertising agency, which of the following employees is involved in least knowledge work?

a) Creative Director

b) Finance Director

c) Concept/Copy Writer

**d) Front Desk Officer**

8-Which of the following is not a three dimension of knowledge management?

- a) Effectiveness
- b) Innovation
- c) Efficiency

**d) Performance**

9-The useful information is derived from the data, but the organization lacks the expertise to interpret the information in the right way which creates a serious problem for the organizations. This gap is called as:

- a) Design gap

**b) Expertise gap**

- c) Execution gap
- d) Leverage gap

10-If your Personal computer (PC) is not working well, you bring computer to Hafeez center or your nearer computer shop for rectification of problem. The computer expert identifies the problem by listening error reported by you. This expertise is called

\_\_\_\_\_.

**a) Associational expertise**

- b) Motor skill expertise

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- c) Theoretical expertise
- d) All of the given Options

**Which of the following is NOT suitable for knowledge extraction?**

Aggregated data

**Disaggregated information**

Appraised information

Personal experience

**Which of the following is needed to understand relationships between different pieces of information?**

**Knowledge**

Data  
Information  
Wisdom

**Knowledge can be organized by following methods EXCEPT:**

Cataloging  
Indexing  
Codifying

**Projecting**

**Knowledge is embedded in all of the following EXCEPT:**

Brain  
Technology  
Systems

**Environment**

**Dell and Amazon are examples of which of the following?**

**Virtual products and services**

Virtual communities  
Virtual offices  
Virtual teams

**Knowledge management includes all of the following EXCEPT:**

Gather data  
Organize data

**Replication of data**

Refine data

**Which of the following pair is rightly connected?**

Total Quantity Management -----TQM

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Business Plan Reengineering ----- BPR

System Change Management ----- SCM

**Information and Communications Technology ----- ICT**

**Knowledge can be preserved in all of the following forms EXCEPT:**

Patents  
Books  
Documentaries

**Languages**

**Which of the following can induce a cognitive dissonance between belief and practice?**

Judgmental knowledge

**Categorical imperative**

Potential commitment

Dynamic system

**“Knowledge can be summarized for easier handling and can be packaged into small physical formats”. Which of the following knowledge characteristic best describes this statement?**

Expandable

**Compressible**

Transportable

Diffusive

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**QUIZ**

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**1-Which of the following is not type of business?**

a- Expert driven

b- Experience driven

**c- Expense driven**

d- Efficiency driven

**2-Which of the following is known for the efficiency driven business?**

**a- Stock**

b- Flow

c- Funds

d- Growth

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**3-SCM stands for \_\_\_\_\_?**

a- Supply chain management

**b- Service chain management**

c- Supply change management

d- Supply chain measures

**4-Which of the following is a meaning of epistemological in knowledge management?**

a- Involves knowledge creating individuals, groups, organization, and inter-organization

**b- Involves tacit, explicit of knowledge**

c- Involves implicit knowledge

d- Involves semantic knowledge

**5- SECI process stands for \_\_\_\_\_?**

- a- Socialization extreme combination internalization
- b- Security externalization combination internalization
- c- Socialization externalization combination internalization**
- d- Socialization externalization combination initiative

**6- Which of the following means collaboration, knowledge sharing of logistics and consensus among knowledge workers and suppliers?**

- a- Socialization externalization combination internalization (SECI)
- b- Customer relationship management (CRM)
- c- Supply chain management (SCM)**
- d- None of the above

**7-Knowledge generation process includes all of the following except?**

- a- Acquire
- b- Rent
- c- Dedicate
- d- Require**

**8-Identify the school that looks to KM as a dimension of competitive strategy?**

- a- The Economic school
- b- The strategic school**
- c- The organizational school
- d- The management school

**9-Which of them is wrongly connected?**

- a- Socialization----the conversion of tacit knowledge to tacit knowledge
- b- Combination-----the conversion of explicit knowledge to Tacit knowledge**

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- c- Externalization----the conversion of tacit to explicit knowledge
- d- Internalization---the conversion of explicit to tacit knowledge

**10-Which of the following component is not a part of Nonaka's model?**

- a- SECI process
- b- Knowledge assets
- c- Leadership
- d- Ma**

**The idea of “managing” knowledge is \_\_\_\_\_ because it is not something one typically thinks of as being managed.**

**Abstract**

Concrete  
Figurative  
All of the given options

**Which of the following is an intangible resource?**

Machinery  
Land  
Physical labors  
**Reputation**

**Tacit knowledge is expandable, diffusive and shareable but not**

Compressible  
**Transmittable**  
Substitutable  
All of these options

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**The terms “knowledge work” and “knowledge worker” first time coined by Professor Peter Drucker in\_\_\_\_\_.**

1955  
**1960**  
1965  
1970

**Knowledge is always a part of a \_\_\_\_\_ system.**

Static

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Close  
**Dynamic**  
Open

**Knowledge embedded in systems, technology and \_\_\_\_\_.**

**Brain**

Environment

Processes

All of the given Options

**To building KM system there are a lot of challenges that includes following EXCEPT:**

Culture

Knowledge Evaluation

Knowledge Processing

**Knowledge filtering**

**If learning insight and judgment abilities are merged together with knowledge in a person, the person has \_\_\_\_\_.**

Knowledge

Understanding

**Wisdom**

Intelligence

**A network engineer installs 5 computers in a firm using a Manual. After this experience, he further installs 50 computers in another firm without use of manual. Engineer has transferred his knowledge from \_\_\_\_\_.**

**Explicit to Tacit**

Tacit to Explicit

Explicit to General

General to Expertise

**Knowledge includes all of the following except:**

Aggregated data

**Disaggregated data**

Appraised information

Personal experience

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Consistency, Visual clarity, Navigation and Usability are the main ingredients of \_\_\_\_\_ layer in 7-tier technical core.

## **User Interface**

Authorized Access

Filtering

Collaborative

Arrange the 7-tier technical layers in ascending order:

Middleware

Transport

The physical layer

Knowledge-Enabling Application

Collaborative Intelligence and filtering

User interface

Authorized Access Control

VI, VII, I, II, IV, V, III

**VI, VII, V, IV, II, I, III**

VI, VI, V, IV, I, II, III

VI, I, II, V, IV, VII, III

HTTP is the abbreviation of \_\_\_\_\_.

Hyper Terminal Tracking Program

Home Translator and Technical Professional

**Hyper Text Transport Protocol**

Home Tested And Tried Protocol

If a company wants to establish KM architecture for knowledge capturing, this activity in KMSLC is termed as \_\_\_\_\_.

Determine Feasibility

Capture Knowledge

**Design KM blueprint**

Implement KM system

KM team success depends on number of following factors EXCEPT:

Leadership and team motivation

Team size

Complexity of the project

**No of experts in a team**

In KMSLC, the knowledge developer tests the evaluating system from \_\_\_\_\_ of the cycle.

**Start**

End

Middle

Any point

The Conventional system life cycle is \_\_\_\_\_ but KMSLC is an incremental process.

Process Driven

Documentation-oriented

Result oriented

**All of the given options**

\_\_\_\_\_ business solves large and complicated problems for customers. The problems are new, but they can be solved with existing methods in a specific context every time.

**Experience-driven**

Expert-driven

Efficiency-driven

None of the given options

Nonaka et al. (2001) suggest the essential question of knowledge creation is establishing an organization's ba corresponding to the four modes of knowledge creation. The four corresponding ba for different mode of knowledge creation are originating ba, interacting ba, exercising ba and \_\_\_\_\_.

Modulating ba

**Cyber ba**

Genuine ba

Physical ba

When an inexperienced and unskilled employee is placed in work environment, he learns and acquired new knowledge and skill. In this situation one of the SECI processes has implemented that process is:

**Socialization**

- Externalization
- Combination
- Internalization

\_\_\_\_\_ companies are considered as pioneer in the field of Knowledge management.

**Swedish**

- American
- UK
- Swiss

The \_\_\_\_\_ consists of employee's expertise, unique organization system, and intellectual property.

**Intellectual Capital**

- Patent Asset
- Intellectual Rights
- None of the Above

The average life expectancy of the most of firm is around \_\_\_\_\_ years.

- 10
- 20**
- 30
- 40

Knowledge has very short life but it use make it \_\_\_\_\_

- New and Durable
- Useless and wastage of time

**Refreshing and revalidating**

- Everlasting and Interesting

Prosumer is a person who is very knowledgeable about a subject and likes to purchase high-quality equipment. The word prosumer is derived by two words:

- PRO**fit - Con**SUMER**
- PRO**ducer - Con**SUMER**
- PRO**fessional - Con**SUMER**
- PRO**sumption - As**SUMER**

Knowledge Can Be  
Born  
Die  
Owned  
Stored

**All of the given options**

Human mind can be classified into five categories: Data, Information, Knowledge, Understanding and Wisdom. If human mind answers to "who", "what", "where", and "when" questions, it means one has:

Data

**Information**

Knowledge

Understanding

Wisdom

Talking to your friend with mobile phone is an event. In this event: Answering a ringing telephone is your ACTION, Hearing the phone ring is DATA, Where the phone is located is INFORMATION and How to pick up the receiver and answer the phone is your

\_\_\_\_\_.  
Wisdom

**Knowledge**

Learning Process

Intelligence

According to Marvin Minsky, the human mind is a \_\_\_\_\_.

Society of thoughts

**Society of minds**

Society of Events

Society of incidents

Trial and error or reworking problems is used in problem-solving scenario. An expert uses experience to explain how a problem is solved. This technique of learning is called

**Learning by experience**

Learning by example

Learning by discovery

Learning by observation

1- Conventional managerial learning approaches mostly stress on which of the following?

**a) Efficiency and utility**

b) Socio cognitive routines

c) Subjectivity

d) Inductive learning

2- Formal strategic planning methods do not correlate with profitability because\_\_\_\_\_.  
Which of the following statement is the most appropriate reason according to the author?

- a) They are contextual and situation-specific
- b) They are efficient but not innovative and effective to facilitate creativity**
- c) They ignore subjective experience of individual
- d) They are deductive and data-driven

3- According to the writer of article which of the following approach is suitable to enhance the organizational learning?

- a) Cognitive heuristics approach
- b) Knowledge based strategy approach**
- c) Inductive learning methods /approach
- d) Deductive learning methods /approach

4- Managers of knowledge-intensive firms have adopted which of the following best practices in knowledge-creation?

- a) Sticking to decisions and singular vision of top management
- b) Avoiding ambiguity and chaos
- c) Utilizing personal experiential knowledge of employees**
- d) Using homogenous tools and techniques to analyze information

5- According to Peter Senge, which of the following factors are effective in enhancing employee's commitment and motivation in knowledge creation process?

- a) Amplification of information
- b) Formation of autonomous task forces**
- c) Articulation of subjective knowledge
- d) Zero tolerance for ambiguity