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MGT613 Online Quiz#4...Lecture#1 to 39..

Solved By
Askari Team..

Question # 1 of 15 (Start time: 12:24:03 AM) Total Marks: 1
Strategy design process is initiated by:
Select correct option:

- Corporate strategy
- Needs of the customer**
- Operations Strategy
- All of the above

Question # 2 of 15 (Start time: 12:24:46 AM) Total Marks: 1
Maintaining quality is the responsibility of _____ in the organization.
Select correct option:

- Operations Department
- Top Management
- Quality Control Department**
- Everyone

Question # 3 of 15 (Start time: 12:25:10 AM) Total Marks: 1
Which of the following is one of the two relevant costs in Economic Order Quantity Model?
Select correct option:

- Shortage costs
- Annual inventory holding cost**
- Opportunity cost
- Shrinkage cost

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Question # 4 of 15 (Start time: 12:26:14 AM) Total Marks: 1

The forecasting model that is based upon estimates of salesperson's expected sales is likely to be called _____.

Select correct option:

Delphi method

Sales force combination

Consumer market survey

Panel of executive opinion

Question # 5 of 15 (Start time: 12:26:38 AM) Total Marks: 1

What would be the output capacity if an assembly line operates for 7 hours per day with a cycle time of 2.0 minutes?

Select correct option:

210 units per day

3.5 units per day

0.004 units per day

14 units per day

Question # 6 of 15 (Start time: 12:27:00 AM) Total Marks: 1

In terms of operations management the forecast which projects a company's sales is called:

Select correct option:

Economic forecast

Technological forecast

Demand forecast

Associative model

Question # 7 of 15 (Start time: 12:27:19 AM) Total Marks: 1

Which one of the following reasons account for using moving average in forecasting?

Select correct option:

It eliminates the trend

It smoothes the random fluctuations

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It counteracts the seasonal variations
It approximates the period average

Question # 8 of 15 (Start time: 12:28:07 AM) Total Marks: 1

Seagate, a disk driver manufacturer advertises that its high performance disk drivers have a mean time failure of 1.2 million

hours. If the disk lived upto that claim, it would come under which TQM customer driven dimension of quality?

Select correct option:

- Value
- Fitness for use
- Conformance to specification**
- Quality in design

Question # 9 of 15 (Start time: 12:28:46 AM) Total Marks: 1

_____ allows the managers to anticipate the future so that they can plan accordingly.

Select correct option:

- Planning
- Controlling
- Forecasting**
- Organizing

Question # 10 of 15 (Start time: 12:29:11 AM) Total Marks: 1

Capacity options are usually of _____ range in nature

Select correct option:

- Short
- Long**
- Intermediate
- Periodical

Question # 11 of 15 (Start time: 12:30:39 AM) Total Marks: 1

The ultimate goal of rough-cut capacity planning is:

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Select correct option:

Determining feasibility of a master schedule

Determining feasibility of a cost volume analysis

Achieving efficiency in the processes

Approximating inventory requirements

Question # 12 of 15 (Start time: 12:31:33 AM) Total Marks: 1

Which one the following formula or function can be used to measure the performance?

Select correct option:

Flexibility + profit+ operations

Work + profit + value

Quality + speed + flexibility

Profit + Incentives + standards

Question # 13 of 15 (Start time: 12:32:00 AM) Total Marks: 1

ISO 9000 actually consists of how many documents?

Select correct option:

Four

Five

Six

Seven

Question # 14 of 15 (Start time: 12:32:27 AM) Total Marks: 1

Which of the following shows the quantity and timing of specific end items for a scheduled horizon?

Select correct option:

Simulation model

Master schedule

Aggregate plan

Critical path model

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Question # 15 of 15 (Start time: 12:33:24 AM) Total Marks: 1

Which one of the following mathematical expressions can be used to compute availability?

Select correct option:

- (MTBF)/ (MTBF+MTR)
- (MTBF)/ (MTBF-MTR)
- (MTR)/ (MTBF+MTR)
- (MTR)/ (MTBF-MTR)

Question # 1 of 15 (Start time: 12:53:28 AM) Total Marks: 1

The frequency of capacity choice decisions is influenced by all of the following factors EXCEPT:

Select correct option:

- Stability of demand
- Technological changes
- Competitive forces
- Cost factor

Question # 2 of 15 (Start time: 12:54:26 AM) Total Marks: 1

Which of the following is a time ordered diagram that is used to determine whether observed variations are abnormal?

Select correct option:

- Control charts
- Scatter diagram
- Histograms
- Pareto charts

Question # 3 of 15 (Start time: 12:55:11 AM) Total Marks: 1

Which one of the following is an example of site related factors that affect location decision?

Select correct option:

- Transportation

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Quality of life
Location of new markets
Location of raw materials

Question # 4 of 15 (Start time: 12:55:49 AM) Total Marks: 1

A tool to measure effective use of resources and usually expressed as the ratio of output to input is known as;
Select correct option:

Production ratio
Productivity
Reliability
Operations ratio

Question # 5 of 15 (Start time: 12:56:18 AM) Total Marks: 1

Which one of the following is used to produce gasoline and petroleum products?
Select correct option:

Job Shop
Batch processing
Assembly line
Continuous processing

Question # 6 of 15 (Start time: 12:56:35 AM) Total Marks: 1

Which one of the following is an index used to measure actual output relative to design capacity?
Select correct option:

Utilization
Efficiency
Effective capacity
Effectiveness

Question # 7 of 15 (Start time: 12:57:31 AM) Total Marks: 1

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Which one of the following refers to inventory turnover?
Select correct option:

- A ratio of cost of goods sold to the average inventory investment
- A ratio of work in process to the average inventory investment
- A ratio of cost of carrying cost to the average inventory investment
- A ratio of cost of assets to the average inventory investment**

Question # 8 of 15 (Start time: 12:59:02 AM) Total Marks: 1

The ratio of the real value of output to the combined input of labor and capital is called:
Select correct option:

- Labor Productivity
- Capital Productivity
- Energy Productivity
- Multifactor Productivity**

Question # 9 of 15 (Start time: 12:59:50 AM) Total Marks: 1

More routine purchasing, handling and inspection is an example of:
Select correct option:

- Customization
- Mass Customization
- Standardization**
- None of the above

Question # 10 of 15 (Start time: 01:00:28 AM) Total Marks: 1

Decision Tree is read from:
Select correct option:

- Right to left
- Left to right**
- Top to bottom
- Bottom to top

Question # 11 of 15 (Start time: 01:00:44 AM) Total Marks: 1

Which one of the following strategies specifies how the firm will employ its production capabilities to support its corporate

strategy?

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Select correct option:

Tactical
Operations
Manufacturing
Production

Question # 12 of 15 (Start time: 01:01:13 AM) Total Marks: 1

Which ONE of the following statement correctly explains the difference between operations management (OM) and operations

research (OR)?

Select correct option:

OM relies on mathematical modeling and OR focus on practical scenarios.
OM is more powerful to improve the whole system OR relies on mathematical modeling.
OM is relies on practical scenarios and Or relies on Mathematical modeling.
OM relies on mathematical modeling and OR is considered to be one of the critical tools of mangers.

Question # 13 of 15 (Start time: 02:12:08 AM) Total Marks: 1

Which of the following terms are important for financial analysis?

Select correct option:

Cash flow and profit
Cash flow and present value
Present value and fixed cost
Cash flow and fixed cost

Question # 14 of 15 (Start time: 02:13:11 AM) Total Marks: 1

Which of the following ensures that the design meets the performance characteristics that are specified in the product

concept?

Select correct option:

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Functional design

Production design

Service design

Product design

Question # 15 of 15 (Start time: 02:13:57 AM) Total Marks: 1

Which of the following contributes in customer's perception of Expected Service?

Select correct option:

Service features

Past experience

Reliability of service

After service guarantee

Question # 1 of 15 (Start time: 02:23:22 AM) Total Marks: 1

The forecasting model that is based upon estimates of salesperson's expected sales is likely to be called _____.

Select correct option:

Delphi method

Sales force combination

Consumer market survey

Panel of executive opinion

Question # 2 of 15 (Start time: 02:23:43 AM) Total Marks: 1

Increase in inspection results in the increase of which cost?

Select correct option:

Prevention costs

Appraisal costs

Inspection costs

Rework costs

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Question # 3 of 15 (Start time: 02:24:16 AM) Total Marks: 1
Capacity options are focused on:
Select correct option:

Backorders
New demand

Matching demand period by period

Promotion

Question # 4 of 15 (Start time: 02:25:27 AM) Total Marks: 1
The frequency of capacity choice decisions is influenced by all of the following factors EXCEPT:
Select correct option:

Stability of demand
Technological changes
Competitive forces
Cost factor

Question # 5 of 15 (Start time: 02:26:22 AM) Total Marks: 1
Ali dialed Customer Service Representative of WARID who very friendly and sociably responded his queries. Which dimension of service quality is referred to in this example.
Select correct option:

Responsiveness
Courtesy
Reliability
Convenience

Question # 6 of 15 (Start time: 02:26:46 AM) Total Marks: 1
As a manager, you have defined the purpose of the forecasts. What should be the next

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step in forecasting process?
Select correct option:

- Choose a forecasting technique.
- Determine the purpose of the forecast.
- Set up a time horizon or a time limit**
- Collect and analyze the appropriate data.

Question # 7 of 15 (Start time: 02:27:03 AM) Total Marks: 1

Which one of the following formulae can be used to compute value?
Select correct option:

- (Quality + Speed – Flexibility) / Cost
- (Quality + Speed+ Flexibility) / Cost**
- (Quality + Speed - Cost) / Flexibility
- (Quality + Speed+ Cost) / Flexibility

Question # 8 of 15 (Start time: 02:28:12 AM) Total Marks: 1

Which one of the following is TRUE about work sampling?
Select correct option:

- It describes individual human motions that are used in a job task
- It involves determining the length of time it will take to undertake a particular task
- It involves determining the amount of time a worker spends on various activities**
- It providing standard times for micro motions such as reach, move and release

Question # 9 of 15 (Start time: 02:29:01 AM) Total Marks: 1

For production plans, the demand requirement represents the demand for _____?

Select correct option:

- Inventory
- Raw material**
- Work in process

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Finished goods

Question # 10 of 15 (Start time: 02:30:13 AM) Total Marks: 1

Generally an Operations Manager should NOT inspect the process for defects_____.
Select correct option:

Before the supply of finished goods

Before a costly operation

Before manufacturing high volume products

Before purchasing raw material

Question # 11 of 15 (Start time: 02:30:55 AM) Total Marks: 1

Which of the following statements describes an order-qualifier characteristic?
Select correct option:

A competitive dimension used to make final decision among competitors

A factor which directly and significantly contribute to winning business

A factor which increases the profitability of the organization

A factor perceived as a minimum standard as a potential for purchase

Question # 12 of 15 (Start time: 02:31:29 AM) Total Marks: 1

Which of the following is an example of an output of aggregate planning?
Select correct option:

Facilities layout

Demand forecast

Projected inventory

Overtime cost

Question # 13 of 15 (Start time: 02:32:22 AM) Total Marks: 1

Cycle time for the economic run size is a function of which of the following?
Select correct option:

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Run time and usage rate
Run time and production rate
Run size and production rate
Run size and usage rate

Question # 14 of 15 (Start time: 02:33:42 AM) Total Marks: 1

If the final inspector at an automobile paint shop discovers that the paint on the car has a poor finish, the car may have to

be completely rescinded and repainted. This would result in _____ incurred.
Select correct option:

Internal failure cost
External failure cost
Appraisal cost
Prevention cost

Question # 15 of 15 (Start time: 02:34:55 AM) Total Marks: 1

According to Total Quality Management approach, _____ is responsible for process design.

Select correct option:

Design department
Operations department
Logistic department
Research and Development department

Question # 1 of 15 (Start time: 02:49:03 AM) Total Marks: 1

Suppose an operations manager is having a pessimistic approach of decision making under uncertain conditions. What approach

he will follow for decision making?
Select correct option:

Maximin
Maximax
Laplace
Non of the above

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Question # 2 of 15 (Start time: 02:50:00 AM) Total Marks: 1
Which of the following is one of the prime determinants of choosing a plan?
Select correct option:

Resources

Time

Technology

Personnel

Question # 3 of 15 (Start time: 02:50:53 AM) Total Marks: 1
Sequence of data points that are measured typically at successive times at regular time intervals is known as:
Select correct option:

Moving average

Weighted moving average

Time series

Forecasts

Question # 4 of 15 (Start time: 02:51:43 AM) Total Marks: 1
The industrial revolution came into;
Select correct option:

1770

1920

1911

1815

Question # 5 of 15 (Start time: 02:52:06 AM) Total Marks: 1
Following are all examples of distinctive competencies EXCEPT;
Select correct option:

Price

Quality

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Planning
Flexibility

Question # 6 of 15 (Start time: 02:53:01 AM) Total Marks: 1
Within the operations function, which one of the following is a long-term management decision?
Select correct option:

Control decision
Non-operational decision
Strategic decision
Tactical decision

Question # 7 of 15 (Start time: 02:53:21 AM) Total Marks: 1
Which one of the following is not a Dimension of Quality
Select correct option:

Durability
Special Features
Size & Shape
Perceived Quality

Question # 8 of 15 (Start time: 02:54:14 AM) Total Marks: 1
All of the following are dimensions of service quality Except:
Select correct option:

Assurance
Responsiveness
Intangibles
Reliability

Question # 9 of 15 (Start time: 02:54:59 AM) Total Marks: 1
Which of the following mathematical expressions can be employed to compute backorder cost?

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Select correct option:

- Backorder cost per unit + number of backordered units
- Backorder cost per unit - number of backordered units
- Backorder cost per unit /number of backordered units
- Backorder cost per unit × number of backordered units**

Question # 10 of 15 (Start time: 02:56:03 AM) Total Marks: 1

Which of the following is NOT usually considered a general characteristic of a service?
Select correct option:

- Degree of customer contact is high
- Production and sales cannot easily be separated functionally
- Many services involve both tangible and intangible outputs
- Production and consumption can always be separated**

Question # 11 of 15 (Start time: 02:57:00 AM) Total Marks: 1

The main constituents of the Quantitative methods of forecasting are?
Select correct option:

- Sales force composite
- Panel of executive opinion
- Consumer market survey
- Exponential smoothing**

Question # 12 of 15 (Start time: 02:57:29 AM) Total Marks: 1

Operational strategies mostly function on two dimensions that are:
Select correct option:

- Quality management and Service/Manufacturing Strategy**
- Quality and Operation Management
- Service/Manufacturing Strategy and Functional Management
- Operation and Functional Management

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Question # 13 of 15 (Start time: 02:58:20 AM) Total Marks: 1
"Plan, Do, Check and Act" concept was first introduced by:
Select correct option:

Walter Shewhart

Edward Deming

Philip Crosby

Joseph Juran

Question # 14 of 15 (Start time: 02:59:49 AM) Total Marks: 1
Which one of the followings appears to provide the best prospect for increases in productivity?
Select correct option:

Management

Raw materials

Labor

Capital

Question # 15 of 15 (Start time: 03:00:17 AM) Total Marks: 1
_____ method of evaluation of quality allows the inspectors to make decisions about whether a product / service meets the

specifications?

Select correct option:

Measuring attributes

Measuring variables

Measuring dimensions

None of the above

Question # 1 of 15 (Start time: 03:09:33 AM) Total Marks: 1
Ali got his mobile repaired from UNITED MOBILES which was situated very near to his home. Which dimension of service quality

is referred in this example?

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Select correct option:

Assurance

Reliability

Convenience

Responsiveness

Question # 2 of 15 (Start time: 03:11:03 AM) Total Marks: 1
Which one of the following is used to produce gasoline and petroleum products?
Select correct option:

Job Shop

Batch processing

Assembly line

Continuous processing

Question # 3 of 15 (Start time: 03:11:29 AM) Total Marks: 1
_____ costs are incurred in assessing the level of quality attained by the operating system.

Select correct option:

Prevention

Appraisal

Operating

Failure

Question # 4 of 15 (Start time: 03:12:35 AM) Total Marks: 1
Which one of the following formulae can be used to compute value?
Select correct option:

$(\text{Quality} + \text{Speed} - \text{Flexibility}) / \text{Cost}$

$(\text{Quality} + \text{Speed} + \text{Flexibility}) / \text{Cost}$

$(\text{Quality} + \text{Speed} - \text{Cost}) / \text{Flexibility}$

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(Quality + Speed+ Cost) / Flexibility

Question # 5 of 15 (Start time: 03:12:50 AM) Total Marks: 1

Which of the following is the cost of holding inventory for some specific time?

Select correct option:

Ordering cost

Carrying cost

Shrinkage cost

Inventory cost

Question # 6 of 15 (Start time: 03:13:58 AM) Total Marks: 1

“What business are we in?” This statement will come under:

Select correct option:

Mission Statement

Goals

Tactics

Strategies

Question # 7 of 15 (Start time: 03:14:29 AM) Total Marks: 1

If the final inspector at an automobile paint shop discovers that the paint on the car has a poor finish, the car may have to

be completely rescinded and repainted. This would result in _____ incurred.

Select correct option:

Internal failure cost

External failure cost

Appraisal cost

Prevention cost

Question # 8 of 15 (Start time: 03:14:44 AM) Total Marks: 1

Which of the following is one of the two relevant costs in Economic Order Quantity Model?

Select correct option:

Shortage costs

Annual inventory holding cost

Opportunity cost

Shrinkage cost

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Question # 9 of 15 (Start time: 03:15:06 AM) Total Marks: 1
Capacity planning involves answering all of the following questions EXCEPT:
Select correct option:

- What kind of capacity is needed?
- How much is needed?
- When is it needed?
- Who is going to decide?**

Question # 10 of 15 (Start time: 03:15:21 AM) Total Marks: 1
Which one of the following is an example of a long range plan?
Select correct option:

- Machine loading
- Backorders
- Facilities layout**
- Work schedule

Question # 11 of 15 (Start time: 03:15:52 AM) Total Marks: 1
Seagate, a disk driver manufacturer advertises that its high performance disk drivers have a mean time failure of 1.2 million

hours. If the disk lived upto that claim, it would come under which TQM customer driven dimension of quality?
Select correct option:

- Value
- Fitness for use
- Conformance to specification**
- Quality in design

Question # 12 of 15 (Start time: 03:16:11 AM) Total Marks: 1

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Which of the following refers the way an organization chooses to produce its good or services?

Select correct option:

Process selection

Process reengineering

Process redesign

Process design

Question # 13 of 15 (Start time: 03:16:54 AM) Total Marks: 1

The type of processing structure that is used to produce gasoline, chemicals, and steel is known as.

Select correct option:

Job Shop

Batch

Assembly Line

Continuous Flow

Question # 14 of 15 (Start time: 03:17:10 AM) Total Marks: 1

Generally an Operations Manager should NOT inspect the process for defects_____.

Select correct option:

Before the supply of finished goods

Before a costly operation

Before manufacturing high volume products

Before purchasing raw material

Question # 15 of 15 (Start time: 03:17:24 AM) Total Marks: 1

Releasing products with defects should be informed to the customers. This statement comes under _____ frame work.

Select correct option:

Legal

Ethical

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Environmental
None of the above

Question # 1 of 15 (Start time: 03:22:54 AM) Total Marks: 1

Which one of the following is an application of simple exponential smoothing?
Select correct option:

Establishing durability
Finding reliability
Scheduling services
Quality improvement

Question # 2 of 15 (Start time: 03:23:16 AM) Total Marks: 1

Which one of the following is a disadvantage of a process layout?
Select correct option:

A variety of processing requirements
Use of individual incentive system
Minimizing material handling costs
Equipment utilization rate is high

Question # 3 of 15 (Start time: 03:23:49 AM) Total Marks: 1

The technical aspect of Six Sigma includes all of the following Except:
Select correct option:

Improving process performance
Use of statistical methods
Top management commitment

Reduction in variations

Question # 4 of 15 (Start time: 03:25:04 AM) Total Marks: 1

Which of the following terms are important for financial analysis?
Select correct option:

Cash flow and profit

Cash flow and present value

Present value and fixed cost

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Cash flow and fixed cost

Question # 5 of 15 (Start time: 03:25:24 AM) Total Marks: 1

Within the operations function, which one of the following is a long-term management decision?

Select correct option:

- Control decision
- Non-operational decision
- Strategic decision**
- Tactical decision

Question # 6 of 15 (Start time: 03:25:50 AM) Total Marks: 1

Which of the following costs is born by the firm when demand exceeds the supply?

Select correct option:

- Ordering cost
- Holding cost
- Stock out cost
- Shortage cost**

Question # 7 of 15 (Start time: 03:26:14 AM) Total Marks: 1

“Business forecasting is only used for predicting demand”. This statement is

Select correct option:

- Totally right
- Totally wrong**
- Partially right
- None of the above

Question # 8 of 15 (Start time: 03:26:29 AM) Total Marks: 1

Often the managers and employees have _____ centered approach towards their business

Select correct option:

- Process
- Product / service
- Customer**

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Management

Question # 9 of 15 (Start time: 03:26:58 AM) Total Marks: 1
XYZ organization is ISO 9000 certified. It now requires a plan to improve performance in resource use and pollutant output.

For this, the organization requires certification of _____.
Select correct option:

ISO 9003
ISO 14000

ISO 9004

None of the above

Question # 10 of 15 (Start time: 03:27:45 AM) Total Marks: 1
The chances of the batch containing acceptable level of quality will be rejected is known as?
Select correct option:

Acceptance risk
Consumer risk
Producer's risk
Rejection risk

Question # 11 of 15 (Start time: 03:28:17 AM) Total Marks: 1
Which of the following provide guidance and directions for carrying out operations?
Select correct option:

Tactics
Strategies
Policies
Mission

Question # 12 of 15 (Start time: 03:28:50 AM) Total Marks: 1
Which one of the following is an example of site related factors that affect location decision?
Select correct option:

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Transportation

Quality of life
Location of new markets
Location of raw materials

Question # 13 of 15 (Start time: 03:29:02 AM) Total Marks: 1
CBR stands for which one of the following?
Select correct option:

Commercial Board of Revenue
Central Board of Recycling
Central Board of Renovation
Central Board of Revenue

Question # 14 of 15 (Start time: 03:29:13 AM) Total Marks: 1
Which one of the following is a measure of productivity that involves measuring inputs and outputs using a common unit of measurement?
Select correct option:

Multifactor
Partial
Single
Total

Question # 15 of 15 (Start time: 03:29:44 AM) Total Marks: 1
Releasing products with defects should be informed to the customers. This statement comes under _____ frame work.
Select correct option:

Legal
Ethical
Environmental
None of the above

Question # 1 of 15 (Start time: 03:34:34 AM) Total Marks: 1

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As a manager, you have defined the purpose of the forecasts. What should be the next step in forecasting process?

Select correct option:

Collecting and analyzing the appropriate data

Determining the purpose of the forecast

Choosing a forecasting technique

Setting up a time horizon or a time limit

Question # 2 of 15 (Start time: 03:34:52 AM) Total Marks: 1

Which of the following terms are important for financial analysis?

Select correct option:

Cash flow and profit

Cash flow and present value

Present value and fixed cost

Cash flow and fixed cost

Question # 3 of 15 (Start time: 03:35:05 AM) Total Marks: 1

How organizations assure that the designed strategy is giving the required output or results?

Select correct option:

Increase in demand of the product

By measuring the productivity

Environmental scanning

Raw materials are effectively used

Question # 4 of 15 (Start time: 03:35:38 AM) Total Marks: 1

All are six sigma teams except:

Select correct option:

"Black belts"

Master "black belts"

"Green belts"

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Master "green belts"

Question # 5 of 15 (Start time: 03:36:08 AM) Total Marks: 1

Which one of the following is NOT a business application of forecasting?

Select correct option:

Budgeting

Capacity planning

Inventory management

Quality control

Question # 6 of 15 (Start time: 03:36:37 AM) Total Marks: 1

Which of the following is an advantage of perpetual inventory system?

Select correct option:

Periodic review of inventory

Economies in shipping orders

Fixed order quantity

Low cost of record keeping

Question # 7 of 15 (Start time: 03:37:52 AM) Total Marks: 1

Aggregate plans are updated

Select correct option:

Once a year

Twice a year

At project end

Periodically

Question # 8 of 15 (Start time: 03:39:10 AM) Total Marks: 1

Which one of the following is a key benefit of process plant strategy?

Select correct option:

Economies of scale

Diseconomies of scale

Product variety

Task specialization

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Question # 9 of 15 (Start time: 03:39:34 AM) Total Marks: 1

Which one of the following strategies specifies how the firm will employ its production capabilities to support its corporate

strategy?

Select correct option:

Tactical

Operations

Manufacturing

Production

Question # 10 of 15 (Start time: 03:39:50 AM) Total Marks: 1

What would be the total cost of inventory if a firm holds 1000 units of a product 'A', where the carrying cost is Rs. 5 per

unit?

Select correct option:

Rs. 200

Rs. 995

Rs. 5000

Rs. 1050

Question # 11 of 15 (Start time: 03:40:23 AM) Total Marks: 1

In which one of the following decision environments it is impossible to assess the likelihood of various future events?

Select correct option:

Certainty

Uncertainty

Risk

Bounded rationality

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Question # 12 of 15 (Start time: 03:40:43 AM) Total Marks: 1
The technical aspect of Six Sigma includes all of the following Except:
Select correct option:

- Improving process performance
- Use of statistical methods
- Top management commitment**
- Reduction in variations

Question # 13 of 15 (Start time: 03:40:56 AM) Total Marks: 1
Patterns of time series that repeat themselves after a period of days or weeks are called:
Select correct option:

- Seasonality**
- Random variation
- Cycles
- Trends

Question # 14 of 15 (Start time: 03:41:25 AM) Total Marks: 1
Which of the following is the cost of holding inventory for some specific time?
Select correct option:

- Ordering cost
- Carrying cost**
- Shrinkage cost
- Inventory cost

Question # 15 of 15 (Start time: 03:41:40 AM) Total Marks: 1
All of the following are determinants of reorder point EXCEPT:
Select correct option:

- Rate of demand
- Lead time
- Stock out risk
- Setup cost**

Question # 1 of 15 (Start time: 03:48:43 AM) Total Marks: 1

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Sequence of data points that are measured typically at successive times at regular time intervals is known as:

Select correct option:

- Moving average
- Weighted moving average
- Time series**
- Forecasts

Question # 2 of 15 (Start time: 03:49:14 AM) Total Marks: 1

Patterns of time series that repeat themselves after a period of days or weeks are called:

Select correct option:

- Seasonality**
- Random variation
- Cycles
- Trends

Question # 3 of 15 (Start time: 03:49:36 AM) Total Marks: 1

Total Quality Management stresses on all of the following principles except:

Select correct option:

- Customer satisfaction
- Employee involvement
- Continuous improvement in quality
- Quality as competitive advantage**

Question # 4 of 15 (Start time: 03:50:15 AM) Total Marks: 1

Which one of the following statements relates to the final stage of product life cycle?

Select correct option:

- Improved reliability, and reduced quality
- Improved packaging, and reliability**
- Improved reliability, and reduced production costs
- Improved reliability, and reduced promotion costs

Question # 5 of 15 (Start time: 03:51:24 AM) Total Marks: 1

Robustness of a product is _____ related with the probability of failure.

Select correct option:

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Directly
Inversely
Linearly
Positively

Question # 6 of 15 (Start time: 03:51:39 AM) Total Marks: 1
_____ means that the relevant parameters such as cost, capacity and demand have known values.

Select correct option:

Risk
Certainty
Uncertainty
None of above

Question # 7 of 15 (Start time: 03:51:53 AM) Total Marks: 1
Partially completed units within a production system are known as:
Select correct option:

Economic order quantity
Safety stock
Units-in-order
Work-in-process

Question # 8 of 15 (Start time: 03:52:29 AM) Total Marks: 1
Which of the following refers to the time interval between order placement and its fulfillment?

Select correct option:

Lead time
Stock time
Cycle time
Setup time

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Question # 9 of 15 (Start time: 03:53:20 AM) Total Marks: 1
Maintaining quality is the responsibility of _____ in the organization.
Select correct option:

Quality Control Department

Top Management

Operations Department

Everyone

Question # 10 of 15 (Start time: 03:53:34 AM) Total Marks: 1
Identify the set of factors that affect the choice of a strategy for aggregate planning.
Select correct option:

Cost and corporate profits

Cost and location analysis

Cost and capacity constraints

Cost and training of employees

Question # 11 of 15 (Start time: 03:54:09 AM) Total Marks: 1
The three major business functions necessary to all organizations are:
Select correct option:

Accounting, personnel, operations

Marketing, finance, accounting, operations

Marketing, accounting, personnel

Marketing, finance, operations

Question # 12 of 15 (Start time: 03:54:40 AM) Total Marks: 1
All of the following are dimensions of service quality Except:
Select correct option:

Assurance

Responsiveness

Intangibles

Reliability

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Question # 13 of 15 (Start time: 03:54:56 AM) Total Marks: 1

Operations based strategy involves all activities except;

Select correct option:

- Supply chain management
- Quick response to customer needs
- Flexibility and inventory management
- Identifying customer wants and needs**

Question # 14 of 15 (Start time: 03:55:21 AM) Total Marks: 1

The type of processing structure that is used for producing discrete products at higher volume is:

Select correct option:

- Continuous Flow
- Assembly Line**
- Batch
- Job Shop

Question # 1 of 15 (Start time: 04:00:04 AM) Total Marks: 1

In forecasting, planning the use of system relates to the _____ plans.

Select correct option:

- Long term
- Short term**
- Both long and short term
- None of the above

Question # 2 of 15 (Start time: 04:00:37 AM) Total Marks: 1

Identify the mathematical expression to determine the number of workers in a given period. Where a = Number of workers at the

end of previous period, b = Number of new workers at the start of the current period, c = Number of laid-off workers at the start of the current period

Select correct option:

- a + b - c**
- a + b + c
- a - b + c

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a - b - c

Question # 3 of 15 (Start time: 04:01:02 AM) Total Marks: 1
Maintaining quality is the responsibility of _____ in the organization.
Select correct option:

Quality Control Department

Top Management

Operations Department

Everyone

Question # 4 of 15 (Start time: 04:01:15 AM) Total Marks: 1
A gradual, long term upward or downward movement in data is referred to as:
Select correct option:

Cycle

Trend

Seasonality

Random variation

Question # 5 of 15 (Start time: 04:01:35 AM) Total Marks: 1
Mismatch between manager's expectations of service quality and service quality specifications comes in gap _____
Select correct option:

1

2

3

4

Question # 6 of 15 (Start time: 04:02:09 AM) Total Marks: 1
Which one of the followings appears to provide the best prospect for increases in productivity?
Select correct option:

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Management

Raw materials
Labor
Capital

Question # 7 of 15 (Start time: 04:02:23 AM) Total Marks: 1
External failure cost also includes:
Select correct option:

Litigation costs

Process redesigning costs
Employee training costs
Rework costs

Question # 8 of 15 (Start time: 04:02:47 AM) Total Marks: 1
Maintaining quality is the responsibility of _____ in the organization.
Select correct option:

Operations Department

Top Management

Quality Control Department

Everyone

Question # 9 of 15 (Start time: 04:02:59 AM) Total Marks: 1
The ultimate goal of rough-cut capacity planning is:
Select correct option:

Determining feasibility of a master schedule

Determining feasibility of a cost volume analysis
Achieving efficiency in the processes
Approximating inventory requirements

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Question # 10 of 15 (Start time: 04:03:12 AM) Total Marks: 1

A machine that fills cereal boxes will not put exactly the same amount of cereal in each box by a small fraction. This is because of which of the following variation?

Select correct option:

Common cause

Assignable cause

Special cause

None of the above

Question # 11 of 15 (Start time: 04:03:35 AM) Total Marks: 1

_____ is most limited in scope and address production processes only

Select correct option:

ISO 9001

ISO 9003

ISO 14000

ISO 9004

Question # 12 of 15 (Start time: 04:04:58 AM) Total Marks: 1

Which one of the following is TRUE about work sampling?

Select correct option:

It describes individual human motions that are used in a job task

It involves determining the length of time it will take to undertake a particular task

It involves determining the amount of time a worker spends on various activities

It providing standard times for micro motions such as reach, move and release

Question # 13 of 15 (Start time: 04:05:27 AM) Total Marks: 1

Which one of the following is the goal of work sampling?

Select correct option:

Individual human motions that are used in a job task

Determining the length of time it will take to undertake a particular task

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Determining the amount of time a worker spends on various activities
Specifying the content and methods to perform a job

Question # 14 of 15 (Start time: 04:05:53 AM) Total Marks: 1
Increases in productivity are difficult to achieve if one of the following situation occurs
Select correct option:

- The task is more intellectual and personal
- The task is more quantitative and repetitive
- The task is more physical and tangible
- The task is more good-producing and standardized

Question # 15 of 15 (Start time: 04:06:21 AM) Total Marks: 1
In which stage of PDCA cycle, team documents the Revised Process?
Select correct option:

- Act
- Check
- Do
- Plan

Question # 1 of 15 (Start time: 04:38:16 AM) Total Marks: 1
A method in which each quantity is to be averaged according to its assigned weight is known as?
Select correct option:

- Weighted moving average
- Exponential moving average
- Cumulative moving average
- Moving average

Question # 2 of 15 (Start time: 04:39:15 AM) Total Marks: 1
More routine purchasing, handling and inspection is an example of:
Select correct option:

- Customization

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Mass Customization

Standardization

None of the above

Question # 3 of 15 (Start time: 04:39:33 AM) Total Marks: 1

Averages of accepted and rejected batches in operating curve is known as _____.

Select correct option:

Average lot tolerance percent defective

Average outgoing quality

Average outgoing quality limit

Average acceptance quality level

Question # 4 of 15 (Start time: 04:40:42 AM) Total Marks: 1

Which of the following depicts the overall production rate and size of the workforce required to meet the demand?

Select correct option:

Aggregate plan

Master production schedule

Master requirements plan

Capacity requirements plan

Question # 5 of 15 (Start time: 04:42:10 AM) Total Marks: 1

Which of the following is determined by the Lot Tolerance Percent Defective?

Select correct option:

The lower limit on the percent of defects that the consumer is willing to accept

The upper limit on the percent of defects that the consumer is willing to accept

The middle limit on the percent of defects that the consumer is willing to accept

The total percent of defects that the consumer is willing to accept

Question # 6 of 15 (Start time: 04:43:04 AM) Total Marks: 1

Productivity refers to the ratio of output to input, in your views what are the measures by which productivity can be

increased?

Select correct option:

Inputs increase while outputs remain the same

Outputs decrease while inputs remain the same

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Inputs and outputs increase proportionately
Inputs decrease while outputs remain the same

Question # 7 of 15 (Start time: 04:43:43 AM) Total Marks: 1

Which one of the following is a type of layout where equipment, machinery and people are moved as required?

Select correct option:

Product layout
Fixed position layout
Process layout
Hybrid layout

Question # 8 of 15 (Start time: 04:44:21 AM) Total Marks: 1

Who introduced the use of statistical control charts for monitoring production?

Select correct option:

G.S. Radford
W. Shewhart
F.W. Taylor
K.Ishikawa

Question # 9 of 15 (Start time: 04:45:04 AM) Total Marks: 1

Which method of forecasting is most widely used?

Select correct option:

Regression analysis
Adaptive forecasting
Weighted moving average
Exponential smoothing

Question # 10 of 15 (Start time: 04:45:48 AM) Total Marks: 1

The technical aspect of Six Sigma includes all of the following Except:

Select correct option:

Improving process performance
Use of statistical methods
Top management commitment

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Reduction in variations

Question # 11 of 15 (Start time: 04:46:05 AM) Total Marks: 1
Which of the following is NOT a mark of a good layout in manufacturing?
Select correct option:

Bottleneck operations

- Straight line flow patter (or adaption)
- Work stations close together
- Open plant floors (high visibility)

Question # 12 of 15 (Start time: 04:46:30 AM) Total Marks: 1
How can you compute the cost of subcontracting?
Select correct option:

- Subcontracting cost per unit – subcontracted quantity
- Subcontracting cost per unit + subcontracted quantity
- Subcontracting cost per unit \times subcontracted quantity**
- Subcontracting cost per unit /subcontracted quantity

Question # 13 of 15 (Start time: 04:47:58 AM) Total Marks: 1
Which of the following forecasting techniques induce personal bias in a forecast?
Select correct option:

- Qualitative**
- Quantitative
- Associative
- Trend forecast

Question # 14 of 15 (Start time: 04:48:18 AM) Total Marks: 1
Tools like Decision trees and Graphical sensitivity analysis are being used for what purpose?
Select correct option:

- For the evaluation of the alternatives
- For analyzing decision problems**
- For making optimistic decisions
- Non of the above

Question # 15 of 15 (Start time: 04:48:47 AM) Total Marks: 1

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MPS stands for which of the following?
Select correct option:

- Material Production Schedule
- Master Planning Schedule
- Material Planning Schedule
- Master Production Schedule**

Question # 1 of 15 (Start time: 04:53:02 AM) Total Marks: 1
_____ allows the managers to anticipate the future so that they can plan accordingly.
Select correct option:

- Planning
- Controlling
- Forecasting**
- Organizing

Question # 2 of 15 (Start time: 04:53:25 AM) Total Marks: 1
Organizational strategy is different from operations strategy because it is;
Select correct option:

- Prepared by middle managers
- Narrower in scope
- Longer in time horizon**
- All of the above

Question # 3 of 15 (Start time: 04:53:44 AM) Total Marks: 1
Which one of the following is a type of layout where equipment, machinery and people are moved as required?
Select correct option:

- Product layout
- Fixed position layout**
- Process layout
- Hybrid layout

Question # 4 of 15 (Start time: 04:53:58 AM) Total Marks: 1
Which one of the following is not the property of the Naïve forecast?

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Select correct option:

Simplicity of usage

Costly

Quick and easy to prepare

Easily understandable

Question # 5 of 15 (Start time: 04:54:18 AM) Total Marks: 1

Which of the following costs is born by the firm when demand exceeds the supply?

Select correct option:

Ordering cost

Holding cost

Stock out cost

Shortage cost

Question # 6 of 15 (Start time: 04:54:39 AM) Total Marks: 1

What would be the required cycle time for a process that operates 9 hours daily with a desired output of 300 units per day?

Select correct option:

0.03 minutes

1.8 minutes

2700 minutes

291 minutes

Question # 7 of 15 (Start time: 04:55:04 AM) Total Marks: 1

How can you compute the cost of subcontracting?

Select correct option:

Subcontracting cost per unit – subcontracted quantity

Subcontracting cost per unit + subcontracted quantity

Subcontracting cost per unit \times subcontracted quantity

Subcontracting cost per unit /subcontracted quantity

Question # 8 of 15 (Start time: 04:55:22 AM) Total Marks: 1

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An organization has described its distinctive characteristics. So, what is the next step in formulating the strategy?

Select correct option:

Productivity Measures

Environmental scanning

Selecting the market segment

Competitor's distinctiveness

Question # 9 of 15 (Start time: 04:55:57 AM) Total Marks: 1

If a firm subcontracts 600 units of a product 'A', with the subcontracting cost of Rs. 6 per unit. What would be the total

subcontracting cost?

Select correct option:

Rs. 100

Rs. 594

Rs. 3600

Rs. 606

Question # 10 of 15 (Start time: 04:56:16 AM) Total Marks: 1

Cycle time for the economic run size is a function of which of the following?

Select correct option:

Run time and usage rate

Run time and production rate

Run size and production rate

Run size and usage rate

Question # 11 of 15 (Start time: 04:56:37 AM) Total Marks: 1

Who introduced the use of statistical control charts for monitoring production?

Select correct option:

G.S. Radford

W. Shewhart

F.W. Taylor

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K.Ishikawa

Question # 12 of 15 (Start time: 04:56:53 AM) Total Marks: 1

A rule of lot size that maintains the same order quantity each time an order is issued is known as

Select correct option:

Lot for lot ordering

Economic order quantity model

Fixed period ordering

Part period model

Question # 13 of 15 (Start time: 04:57:44 AM) Total Marks: 1

Units of output per shift is:

Select correct option:

Energy Productivity

Machine Productivity

Labor Productivity

Capital Productivity

Question # 14 of 15 (Start time: 04:58:01 AM) Total Marks: 1

The type of processing structure that is used for producing discrete products at higher volume is:

Select correct option:

Continuous Flow

Assembly Line

Batch

Job Shop

Question # 15 of 15 (Start time: 04:58:23 AM) Total Marks: 1

In exponential smoothing model, α denotes:

Select correct option:

Smoothing constant

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Previous forecast
Forecast error
Actual forecast

Question # 1 of 15 (Start time: 05:03:29 AM) Total Marks: 1

_____ is the bringing together of engineering design and manufacturing personnel early in the design phase.

Select correct option:

Reverse engineering
Concurrent engineering
Manufacturability
Serviceability

Question # 2 of 15 (Start time: 05:03:54 AM) Total Marks: 1

Which of the following forecasting technique is used when introducing new products, services, new features and new packaging?

Select correct option:

Quantitative technique
Associative model
Focus group
Judgmental forecast

Question # 3 of 15 (Start time: 05:04:15 AM) Total Marks: 1

All of the following are examples of transformation process EXCEPT:

Select correct option:

Cutting
Packing
Facilitating
Labeling

Question # 4 of 15 (Start time: 05:04:42 AM) Total Marks: 1

Decision Tree is read from:

Select correct option:

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Right to left
Left to right
Top to bottom
Bottom to top

Question # 5 of 15 (Start time: 05:04:54 AM) Total Marks: 1
Assembly lines relate most closely to a:
Select correct option:

Functional layout
Product layout
Process layout
Departmental layout

Question # 6 of 15 (Start time: 05:05:40 AM) Total Marks: 1
The process selection should take into account all of the following EXCEPT:
Select correct option:

Capacity planning
Design of work systems
Production forecasts
Selection of technology

Question # 7 of 15 (Start time: 05:06:12 AM) Total Marks: 1
The companies that are competing on cost, their chance to gain the competitive advantage over their competitors is:
Select correct option:

Based on flexibility
Based on uniqueness of their products
Based on reliability of scheduling
Based upon low cost leadership

Question # 8 of 15 (Start time: 05:06:39 AM) Total Marks: 1
Which one of the following is not a step of decision process:
Select correct option:

Specify objectives
Determine the product of chance probabilities
Analyze and select alternative

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Implement and monitor the result

Question # 9 of 15 (Start time: 05:07:02 AM) Total Marks: 1

Which one of the following refers to the maximum output that a firm can produce under ideal conditions?

Select correct option:

Design capacity

Effective capacity

Capacity planning

Utilization rate

Question # 10 of 15 (Start time: 05:07:17 AM) Total Marks: 1

Which of the following is NOT an emerging trend in the workplace?

Select correct option:

Increasing workplace diversity

Decreasing work schedule flexibility

Increasing number of part time jobs

Increasing use of temporary labor

Question # 11 of 15 (Start time: 05:07:45 AM) Total Marks: 1

In operations management the time required to react appropriately to a competitor's strategies or technology up gradation is

called:

Select correct option:

Processing time

Changeover time

Response Time

Planning time

Question # 12 of 15 (Start time: 05:08:08 AM) Total Marks: 1

Which of the following statement is NOT correct with respect to models in operations management?

Select correct option:

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Models are easy to use, less expensive
Models have specific objectives
Models don't have the standardized format
Models enables "what if" questions

Question # 13 of 15 (Start time: 05:08:34 AM) Total Marks: 1
Partially completed units within a production system are known as:
Select correct option:

Economic order quantity
Safety stock
Units-in-order
Work-in-process

Question # 14 of 15 (Start time: 05:08:48 AM) Total Marks: 1
CBR stands for which one of the following?
Select correct option:

Commercial Board of Revenue
Central Board of Recycling
Central Board of Renovation
Central Board of Revenue

Question # 15 of 15 (Start time: 05:08:58 AM) Total Marks: 1
Which one of the following refers to a team having representatives from different functional areas of the organization?
Select correct option:

Traditional work group
Self-directed team
Cross-functional team
Self motivated team

Question # 1 of 15 (Start time: 05:16:18 AM) Total Marks: 1
Which of the following is determined by the Lot Tolerance Percent Defective?

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Select correct option:

- The lower limit on the percent of defects that the consumer is willing to accept
- The upper limit on the percent of defects that the consumer is willing to accept
- The middle limit on the percent of defects that the consumer is willing to accept
- The total percent of defects that the consumer is willing to accept

Question # 2 of 15 (Start time: 05:16:51 AM) Total Marks: 1

In the "Check" stage, team analyzes the data collected during the ____ stage to find out how closely the results correspond

to the specifications of ____ stage.

Select correct option:

- Do, Plan
- Plan, Do
- Do, Check

Plan, Check

Question # 3 of 15 (Start time: 05:18:17 AM) Total Marks: 1

Completion of any operations depends upon the slowest process in the assembly line. What operations managers need to do in

order to be successful?

Select correct option:

- Target and eliminate bottlenecks
- Identify the bottlenecks
- Make slowest process more slow
- Non of the above

Question # 4 of 15 (Start time: 05:18:43 AM) Total Marks: 1

The ratio of the real value of output to the combined input of labor and capital is called:

Select correct option:

- Labor Productivity
- Capital Productivity
- Energy Productivity
- Multifactor Productivity

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Question # 5 of 15 (Start time: 05:19:16 AM) Total Marks: 1

Which of the following is a technique for fitting a line to a set of points?

Select correct option:

Regression

Trend

Cycle

Moving average

Question # 6 of 15 (Start time: 05:19:39 AM) Total Marks: 1

In operations management the time required to react appropriately to a competitor's strategies or technology up gradation is

called:

Select correct option:

Processing time

Changeover time

Response Time

Planning time

Question # 7 of 15 (Start time: 05:19:59 AM) Total Marks: 1

If the final inspector at an automobile paint shop discovers that the paint on the car has a poor finish, the car may have to

be completely rescinded and repainted. This would result in _____ incurred.

Select correct option:

Internal failure cost

External failure cost

Appraisal cost

Prevention cost

Question # 8 of 15 (Start time: 05:20:19 AM) Total Marks: 1

Which of the following shows the quality and timing of specific end items for a scheduled horizon?

Select correct option:

Simulation model

Master schedule

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Aggregate plan
Critical path model

Question # 9 of 15 (Start time: 05:21:08 AM) Total Marks: 1

Which one of the following refers to using some of the components of old products in the manufacture of new products?

Select correct option:

Remanufacturing

Robust design

Automation

Manufacturability

Question # 10 of 15 (Start time: 05:21:50 AM) Total Marks: 1

Partially completed units within a production system are known as:

Select correct option:

Economic order quantity

Safety stock

Units-in-order

Work-in-process

Question # 11 of 15 (Start time: 05:22:14 AM) Total Marks: 1

In which stage of PDCA cycle, team documents the Revised Process?

Select correct option:

Act

Check

Do

Plan

Question # 12 of 15 (Start time: 05:23:37 AM) Total Marks: 1

Reliability and safety of service is ensured through which of the following?

Select correct option:

Quality in design

Quality in system

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Quality in equipment

Quality in training

Question # 13 of 15 (Start time: 05:24:19 AM) Total Marks: 1

The subjective inputs obtained from sources such as consumer surveys, sales staff managers and executives are the

classification of _____ forecast.

Select correct option:

Judgmental

Time series

Associate models

Naive

Question # 14 of 15 (Start time: 05:24:44 AM) Total Marks: 1

Increase in inspection results in the increase of which cost?

Select correct option:

Prevention costs

Appraisal costs

Inspection costs

Rework costs

Question # 15 of 15 (Start time: 05:25:10 AM) Total Marks: 1

“What business are we in?” This statement will come under:

Select correct option:

Mission Statement

Goals

Tactics

Strategies

Question # 1 of 15 (Start time: 05:30:07 AM) Total Marks: 1

More routine purchasing, handling and inspection is an example of:

Select correct option:

Customization

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Mass Customization

Standardization

None of the above

Question # 2 of 15 (Start time: 05:30:30 AM) Total Marks: 1

Which one of the following is the first step in line balancing?

Select correct option:

Specify the sequential relationship among tasks.

Determine the required cycle time.

Determine the minimum number of workstations.

Determine the desired output

Question # 3 of 15 (Start time: 05:31:16 AM) Total Marks: 1

All of the following are dimensions of service quality Except:

Select correct option:

Assurance

Responsiveness

Intangibles

Reliability

Question # 4 of 15 (Start time: 05:31:32 AM) Total Marks: 1

Which of the following is NOT MRP output?

Select correct option:

Planned orders

Changes in dates and order

Order releases

Scheduled receipts

Question # 5 of 15 (Start time: 05:32:34 AM) Total Marks: 1

Which one of the following is the focus of predetermined motion time system?

Select correct option:

Individual human motions that are used in a job task

Determining the length of time it will take to undertake a particular task

Determining the amount of time a worker spends on various activities

Providing standard times for micro motions such as reach, move and release

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Question # 6 of 15 (Start time: 05:33:45 AM) Total Marks: 1

The ratio of the real value of output to the combined input of labor and capital is called:
Select correct option:

- Labor Productivity
- Capital Productivity
- Energy Productivity
- Multifactor Productivity**

Question # 7 of 15 (Start time: 05:34:01 AM) Total Marks: 1

All of the following are examples of Qualitative forecasting except:
Select correct option:

- Judgmental
- Delphi Method
- Consumer Survey
- Naïve Forecasting**

Question # 8 of 15 (Start time: 05:34:37 AM) Total Marks: 1

Which of the following mathematical expressions can be used to compute total annual cost?

Select correct option:

- $(Q/H) 2 + (D/Q) S$
- $(Q/2)S + (D/Q) H$
- $(Q/2) H + (D/Q) S$**
- $(Q/2) H - (D/Q) S$

Question # 9 of 15 (Start time: 05:36:08 AM) Total Marks: 1

Which one of the following is an example of a long range plan?

Select correct option:

- Machine loading
- Backorders
- Facilities layout**
- Work schedule

Question # 10 of 15 (Start time: 05:37:03 AM) Total Marks: 1

Within the operations function, which one of the following is a long-term management decision?

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Select correct option:

- Control decision
- Non-operational decision
- Strategic decision**
- Tactical decision

Question # 11 of 15 (Start time: 05:37:24 AM) Total Marks: 1

Which of the following is an example of an output of aggregate planning?
Select correct option:

- Facilities layout
- Demand forecast
- Projected inventory**
- Overtime cost

Question # 12 of 15 (Start time: 05:38:53 AM) Total Marks: 1

The forecasting time horizon that would typically be easiest to predict would be:
Select correct option:

- Medium-range
- Long-range
- Short-range**
- Intermediate range

Question # 13 of 15 (Start time: 05:39:22 AM) Total Marks: 1

Which one of the following is not a Dimension of Quality
Select correct option:

- Durability
- Special Features
- Size & Shape**
- Perceived Quality

Question # 14 of 15 (Start time: 05:39:47 AM) Total Marks: 1

Which of the following is a schedule that specifies the timing and size of production quantities for product in the product families?

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Select correct option:

Master production scheduling

Aggregate plan

Inventory management scheduling

None of the above

Question # 15 of 15 (Start time: 05:41:15 AM) Total Marks: 1

Which of the following forecasting techniques induce personal bias in a forecast?

Select correct option:

Qualitative

Quantitative

Associative

Trend forecast

Question # 1 of 15 (Start time: 05:50:32 AM) Total Marks: 1

Which one of the following is a formula to compute annual carrying cost?

Select correct option:

(Q-2)H

(Q+2)H

(Q/2)H

(Q×2)/H

Question # 2 of 15 (Start time: 05:51:59 AM) Total Marks: 1

The companies that are competing on cost, their chance to gain the competitive advantage over their competitors is:

Select correct option:

Based on flexibility

Based on uniqueness of their products

Based on reliability of scheduling

Based upon low cost leadership

Question # 3 of 15 (Start time: 05:52:17 AM) Total Marks: 1

XYZ organization is ISO 9000 certified. It now requires a plan to improve performance in resource use and pollutant output.

For this, the organization requires certification of _____.

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Select correct option:

ISO 9003
ISO 14000

ISO 9004

None of the above

Question # 4 of 15 (Start time: 05:53:18 AM) Total Marks: 1

Which of the following takes information from the Master Production Schedule to evaluate its feasibility?

Select correct option:

Aggregate plan
Material requirements plan
Rough-cut capacity plan
Capacity requirements plan

Question # 5 of 15 (Start time: 05:54:30 AM) Total Marks: 1

The main constituents of the Quantitative methods of forecasting are?

Select correct option:

Sales force composite
Panel of executive opinion
Consumer market survey
Exponential smoothing

Question # 6 of 15 (Start time: 05:55:15 AM) Total Marks: 1

All are six sigma teams except:

Select correct option:

"Black belts"
Master "black belts"
"Green belts"
Master "green belts"

Question # 7 of 15 (Start time: 05:55:38 AM) Total Marks: 1

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Which one of the following is correct about the range of availability on a measuring index?

Select correct option:

- 0.1 to 1.0
- 0 to 1.0**
- 0.5 to 1.0
- 0.01 to 1.0

Question # 8 of 15 (Start time: 05:56:23 AM) Total Marks: 1

Robustness of a product is _____ related with the probability of failure.

Select correct option:

- Directly
- Inversely**
- Linearly
- Positively

Question # 9 of 15 (Start time: 05:56:39 AM) Total Marks: 1

For which of the following approaches, the forecast of any period equals the previous period's forecast?

Select correct option:

- Delphi method
- Naïve forecast**
- Associative model
- Judgmental forecast

Question # 10 of 15 (Start time: 05:57:15 AM) Total Marks: 1

Which of the following is Not an assumption of economic order quantity model?

Select correct option:

- No constraints on size of each lot
- No uncertainty in lead time or supply
- Demand is always variable**
- No quantity discounts

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Question # 11 of 15 (Start time: 05:58:42 AM) Total Marks: 1

A method in which each quantity is to be averaged according to its assigned weight is known as?

Select correct option:

Weighted moving average

Exponential moving average

Cumulative moving average

Moving average

Question # 12 of 15 (Start time: 05:59:18 AM) Total Marks: 1

Six Sigma is primarily centered towards all of the following except:

Select correct option:

Cost cutting

Continuous improvement

Time saving

Quality improvement

Question # 13 of 15 (Start time: 06:00:13 AM) Total Marks: 1

Which one of the following statements is NOT correct about cycle time?

Select correct option:

It represents daily operating time divided by desired production

It is the maximum allowable time at each work station

It determines the time often items take to roll off in assembly line

It is the time required to complete a product from start to finish

Question # 14 of 15 (Start time: 06:00:59 AM) Total Marks: 1

Which of the following time fences in a Master Production Schedule (MPS) allows many variations in products with multiple

changes?

Select correct option:

Fixed time fence

Moderately firm time fence

Frozen time fence

Flexible time fence

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Question # 15 of 15 (Start time: 06:02:24 AM) Total Marks: 1

The concept of Agile organization refers to:

Select correct option:

- Flexibility
- Quality
- Quick Response
- Profitability

Question # 1 of 15 (Start time: 06:25:49 AM) Total Marks: 1

ABC organization, actively engaged in continuous improvements, trains its work teams to use the PDCA for problem solving. The documentation of process by analyzing data, setting of qualitative goals comes in which of the following stage of PDCA?

Select correct option:

- Plan
- Do
- Check
- Act

Question # 2 of 15 (Start time: 06:26:08 AM) Total Marks: 1

Which of the following costs is born by the firm when demand exceeds the supply?

Select correct option:

- Ordering cost
- Holding cost
- Stock out cost
- Shortage cost

Question # 3 of 15 (Start time: 06:26:28 AM) Total Marks: 1

Which of the following is NOT an emerging trend in the workplace?

Select correct option:

- Increasing workplace diversity
- Decreasing work schedule flexibility
- Increasing number of part time jobs
- Increasing use of temporary labor

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Question # 4 of 15 (Start time: 06:26:48 AM) Total Marks: 1

Which of the following is Not a requirement for effective inventory management?

Select correct option:

Forecast of demand

Determination of suppliers

Knowledge of lead time

Classification system

Question # 5 of 15 (Start time: 06:28:07 AM) Total Marks: 1

Which one of the following refers to the volume of output at which total cost equals total revenue?

Select correct option:

Optimal operating rate

Break even point

Feasible volume

Utilization

Question # 6 of 15 (Start time: 06:28:21 AM) Total Marks: 1

There is no inventory buildup when:

Select correct option:

Usage rate exceeds production rate

Usage and production rates are equal

Production rate exceeds usage rate

Orders are frequently placed

Question # 7 of 15 (Start time: 06:29:40 AM) Total Marks: 1

What would be the total backorder cost if 800 units of a product 'A' are ordered back where the back order cost is Rs. 8 per unit?

Select correct option:

Rs. 6400

Rs. 808

Rs. 100

Rs. 792

Question # 8 of 15 (Start time: 06:29:54 AM) Total Marks: 1

Which of the following refers to the time interval between order placement and its fulfillment?

Select correct option:

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Lead time
Stock time
Cycle time
Setup time

Question # 9 of 15 (Start time: 06:30:09 AM) Total Marks: 1
Organizational strategies relate to which of the following sets of factors?
Select correct option:

Survival, profitability, growth rate and market share
Profitability, survival, lead times and target market
Quality, operating resources, growth rate and market share
Scheduling, profitability, lead times and survival

Question # 10 of 15 (Start time: 06:30:23 AM) Total Marks: 1
The type of processing structure that is used to produce gasoline, chemicals, and steel is known as.
Select correct option:

Job Shop
Batch
Assembly Line
Continuous Flow

Question # 11 of 15 (Start time: 06:30:38 AM) Total Marks: 1
Materials, land, energy and human and capital resources are the examples of:
Select correct option:

Inputs
Transformation
Outputs
Productivity

Question # 12 of 15 (Start time: 06:30:54 AM) Total Marks: 1
The forecasting model that attempts to predict the future value based on the past data is known as.
Select correct option:

Delphi Method
Time series Analysis
Associative Models
Naïve Forecasting

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Question # 13 of 15 (Start time: 06:31:08 AM) Total Marks: 1

Which of the following department is responsible for measuring costs of poor quality?

Select correct option:

Accounting department

Finance department

Quality control department

Operations department

Question # 14 of 15 (Start time: 06:32:29 AM) Total Marks: 1

Which of the following shows the quantity and timing of specific end items for a scheduled horizon?

Select correct option:

Simulation model

Master schedule

Aggregate plan

Critical path model

Question # 15 of 15 (Start time: 06:32:44 AM) Total Marks: 1

Those significant characteristics that service customers perceive as minimum standards of acceptability to be considered as a potential purchase is called:

Select correct option:

Order Winners

Order Qualifiers

Order Takers

None of the above

Question # 1 of 15 (Start time: 06:36:50 AM) Total Marks: 1

An automatic car wash is an example of which of the following?

Select correct option:

Standardized service

Customized service

Batch processing

Intermittent processing

Question # 2 of 15 (Start time: 06:37:05 AM) Total Marks: 1

The systematic processing of data to yield information is a part of _____.

Select correct option:

Management science

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Information sciences

Industrial engineering
Scientific management

Question # 3 of 15 (Start time: 06:37:20 AM) Total Marks: 1
Which one of the following layout type is also called line layout?
Select correct option:

Fixed Position layout
Process layout
Product layout
Cellular layout

Question # 4 of 15 (Start time: 06:37:36 AM) Total Marks: 1
In time series forecast the population shifts, changing income and cultural changes refers to:
Select correct option:

Trend
Seasonality
Cycle
Irregular Variations

Question # 5 of 15 (Start time: 06:37:51 AM) Total Marks: 1
The process selection should take into account all of the following EXCEPT:
Select correct option:

Capacity planning
Design of work systems
Production forecasts
Selection of technology

Question # 6 of 15 (Start time: 06:38:06 AM) Total Marks: 1
Which one of the following is the goal of method analysis?
Select correct option:

Dividing and analyzing a job

Check individual human motions used to perform an operation
Determining the length of time it will take to undertake a particular task
Determining the amount of time a worker spends on various activities

Question # 7 of 15 (Start time: 06:39:33 AM) Total Marks: 1
Which one of the following factors makes a forecast LESS perfect?

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Select correct option:

Randomness

Non serious attitude

Non availability of data

Un qualified personnel

Question # 8 of 15 (Start time: 06:40:26 AM) Total Marks: 1

Ali got his mobile repaired from UNITED MOBILES which was situated very near to his home. Which dimension of service quality is referred in this example?

Select correct option:

Assurance

Reliability

Convenience

Responsiveness

Question # 9 of 15 (Start time: 06:41:24 AM) Total Marks: 1

Which of the following is a difference of service organizations as compared to manufacturing organizations?

Select correct option:

Manufacturing organization are more specialized then service organizations

Manufacturing firms have more variety then service organizations.

Service firms are more flexible then manufacturing organizations

Manufacturing decisions are made by maximizing the profit potential

Question # 10 of 15 (Start time: 06:41:41 AM) Total Marks: 1

Which of the following factors are important for choosing a strategy for aggregate planning?

Select correct option:

Cost and company policy

Cost and layout decision

Company policy and layout decision

Company policy and capacity options

Question # 11 of 15 (Start time: 06:43:04 AM) Total Marks: 1

Which of the following provide guidance and directions for carrying out operations?

Select correct option:

Tactics

Strategies

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Policies
Mission

Question # 12 of 15 (Start time: 06:43:25 AM) Total Marks: 1
G.S.Radford demonstrated the connections between:
Select correct option:

High quality, decreased quality and higher cost
High quality, increased quality and higher cost
High quality, decreased quality and lower cost
High quality, increased quality and lower cost

Question # 13 of 15 (Start time: 06:44:47 AM) Total Marks: 1
Productivity ratios are used for planning workforce requirements, scheduling equipments and _____.
Select correct option:

Satisfying customers
Financial analysis
Management decisions
None of the above

Question # 14 of 15 (Start time: 06:45:03 AM) Total Marks: 1
What would be the total backorder cost if 800 units of a product 'A' are ordered back where the back order cost is Rs. 8 per unit?
Select correct option:

Rs. 6400
Rs. 808
Rs. 100
Rs. 792

Question # 15 of 15 (Start time: 06:45:18 AM) Total Marks: 1
A product 'A' is specified to work well up to 30 degree Celsius temperature and 30% humidity. What would these specifications represent?
Select correct option:

Reliability factor
Standard conditions
Normal operating conditions
Standard operating procedure

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Question # 1 of 15 (Start time: 06:51:53 AM) Total Marks: 1

Which of the following influences on the sales of a product is the most difficult to forecast?

Select correct option:

- Seasonal
- Trend
- Nonlinear trend
- Cyclical**

Question # 2 of 15 (Start time: 06:52:08 AM) Total Marks: 1

All of the following are steps in forecasting process EXCEPT:

Select correct option:

- Determine the purpose of the forecast
- Establish a time horizon
- Assigning weights to the criteria**
- Monitor the forecast

Question # 3 of 15 (Start time: 06:52:24 AM) Total Marks: 1

Which one of the following is an example of a short range plan?

Select correct option:

- Machine loading**
- Back order
- Facilities layout
- Product design

Question # 4 of 15 (Start time: 06:53:06 AM) Total Marks: 1

The subjective inputs obtained from sources such as consumer surveys, sales staff, managers and executives are the classification of _____ forecast.

Select correct option:

- Judgmental**
- Time series
- Associate models
- Naive

Question # 5 of 15 (Start time: 06:53:20 AM) Total Marks: 1

What would be the output capacity if an assembly line operates for 7 hours per day with a cycle time of 2.0 minutes?

Select correct option:

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210 units per day
3.5 units per day
0.004 units per day
14 units per day

Question # 6 of 15 (Start time: 06:53:35 AM) Total Marks: 1
G.S.Radford demonstrated the connections between:
Select correct option:

High quality, decreased quality and higher cost
High quality, increased quality and higher cost
High quality, decreased quality and lower cost
High quality, increased quality and lower cost

Question # 7 of 15 (Start time: 06:53:41 AM) Total Marks: 1
With regard to a regression-based forecast, the standard error of the estimate gives a measure of:
Select correct option:

Required time to derive the forecast equation
Validation time period of the forecast
The maximum error of the forecast
Variability around the regression line

Question # 8 of 15 (Start time: 06:53:55 AM) Total Marks: 1
Which of the following is one of the prime determinants of choosing a plan?
Select correct option:

Resources
Time
Technology
Personnel

Question # 9 of 15 (Start time: 06:54:09 AM) Total Marks: 1
In which of the following layouts, work stations are arranged according to the general function they perform without regard to any particular product?
Select correct option:

Product
Process
Fixed-position
Storage

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Question # 10 of 15 (Start time: 06:54:22 AM) Total Marks: 1

MPS stands for which of the following?

Select correct option:

Material Production Schedule

Master Planning Schedule

Material Planning Schedule

Master Production Schedule

Question # 11 of 15 (Start time: 06:54:37 AM) Total Marks: 1

Which of the following is a common feature of inventory models?

Select correct option:

Lead time minimization

Cost minimization

Profit maximization

Minimizing setup times

Question # 12 of 15 (Start time: 06:56:03 AM) Total Marks: 1

Which of the following denotes EOQ?

Select correct option:

Economic Order Quantity

Equal Order Quantity

Economic Output Quantity

Equal Output Quantity

Question # 13 of 15 (Start time: 06:56:31 AM) Total Marks: 1

An organization has described its distinctive characteristics. So, what is the next step in formulating the strategy?

Select correct option:

Productivity Measures

Environmental scanning

Selecting the market segment

Competitor's distinctiveness

Question # 14 of 15 (Start time: 06:57:08 AM) Total Marks: 1

Which of the following shows the quality and timing of specific end items for a scheduled horizon?

Select correct option:

Simulation model

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Master schedule

Aggregate plan
Critical path model

Question # 15 of 15 (Start time: 06:57:23 AM) Total Marks: 1
Tools like Decision trees and Graphical sensitivity analysis are being used for what purpose?
Select correct option:

For the evaluation of the alternatives

For analyzing decision problems

For making optimistic decisions
Non of the above

Question # 1 of 15 (Start time: 07:07:19 AM) Total Marks: 1
Completion of any operations depends upon the slowest process in the assembly line.
What operations managers need to do in order to be successful?
Select correct option:

Target and eliminate bottlenecks

Identify the bottlenecks
Make slowest process more slow
Non of the above

Question # 2 of 15 (Start time: 07:07:35 AM) Total Marks: 1
Which one of the following refers to inventory turnover?
Select correct option:

A ratio of cost of goods sold to the average inventory investment
A ratio of work in process to the average inventory investment
A ratio of cost of carrying cost to the average inventory investment
A ratio of cost of assets to the average inventory investment

Question # 3 of 15 (Start time: 07:07:51 AM) Total Marks: 1
Which one of the following is TRUE about work sampling?
Select correct option:

It describes individual human motions that are used in a job task
It involves determining the length of time it will take to undertake a particular task
It involves determining the amount of time a worker spends on various activities
It providing standard times for micro motions such as reach, move and release

Question # 4 of 15 (Start time: 07:08:07 AM) Total Marks: 1

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_____ allows the managers to anticipate the future so that they can plan accordingly.
Select correct option:

- Planning
- Controlling
- Forecasting**
- Organizing

Question # 5 of 15 (Start time: 07:08:24 AM) Total Marks: 1
Strategy design process is initiated by:
Select correct option:

- Corporate strategy
- Needs of the customer**
- Operations Strategy
- All of the above

Question # 6 of 15 (Start time: 07:08:43 AM) Total Marks: 1
A technique that averages the number of recent actual values and forms a new value is called:
Select correct option:

- Exponential smoothing
- Weighted moving average
- Moving average**
- None of the above

Question # 7 of 15 (Start time: 07:09:00 AM) Total Marks: 1
Which one of the following is a productivity measure based on all inputs?
Select correct option:

- Capital productivity
- Multifactor productivity
- Partial productivity
- Total productivity**

Question # 8 of 15 (Start time: 07:09:25 AM) Total Marks: 1
Which one of the following is an outcome of Maximin criterion?
Select correct option:

- The best of the worst possible payoff**
- The best possible payoff
- The best average payoff

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The least of the worst regrets

Question # 9 of 15 (Start time: 07:09:40 AM) Total Marks: 1

Which ONE of the following forms a bridge between two islands of Engineering and Management?

Select correct option:

- Production Engineering
- Operations Management**
- Industrial Management
- Operations Engineering

Question # 10 of 15 (Start time: 07:09:55 AM) Total Marks: 1

XYZ organization is ISO 9000 certified. It now requires a plan to improve performance in resource use and pollutant output. For this, the organization requires certification of _____.

Select correct option:

- ISO 9003
- ISO 14000**
- ISO 9004
- None of the above

Question # 11 of 15 (Start time: 07:11:01 AM) Total Marks: 1

Decision Tree is read from:

Select correct option:

- Right to left
- Left to right**
- Top to bottom
- Bottom to top

Question # 12 of 15 (Start time: 07:11:15 AM) Total Marks: 1

Tools like Decision trees and Graphical sensitivity analysis are being used for what purpose?

Select correct option:

- For the evaluation of the alternatives
- For analyzing decision problems**
- For making optimistic decisions
- Non of the above

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Question # 13 of 15 (Start time: 07:11:30 AM) Total Marks: 1

G.S.Radford demonstrated the connections between:

Select correct option:

High quality, decreased quality and higher cost

High quality, increased quality and higher cost

High quality, decreased quality and lower cost

High quality, increased quality and lower cost

Question # 14 of 15 (Start time: 07:11:37 AM) Total Marks: 1

TQM is being criticized on the basis of factors which show:

Select correct option:

Weak implementation of TQM practices or strong management perspective

Strong implementation of TQM practices or weak management perspective

Weak implementation of TQM practices or weak management perspective

Strong implementation of TQM practices or strong management perspective

Question # 15 of 15 (Start time: 07:11:56 AM) Total Marks: 1

Ali dialed Customer Service Representative of WARID who very friendly and sociably responded his queries. Which dimension of service quality is referred to in this example.

Select correct option:

Responsiveness

Courtesy

Reliability

Convenience

Question # 1 of 15 (Start time: 07:15:18 AM) Total Marks: 1

“Business forecasting is only used for predicting demand”. This statement is

Select correct option:

Totally right

Totally wrong

Partially right

None of the above

Question # 2 of 15 (Start time: 07:15:35 AM) Total Marks: 1

Which of the following refers the way an organization chooses to produce its good or services?

Select correct option:

Process selection

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Process reengineering
Process redesign
Process design

Question # 3 of 15 (Start time: 07:15:57 AM) Total Marks: 1

In terms of operations management the forecast which projects a company's sales is called:

Select correct option:

Economic forecast
Technological forecast
Demand forecast
Associative model

Question # 4 of 15 (Start time: 07:16:15 AM) Total Marks: 1

A machine that fills cereal boxes will not put exactly the same amount of cereal in each box by a small fraction. This is because of which of the following variation?

Select correct option:

Common cause
Assignable cause
Special cause
None of the above

Question # 5 of 15 (Start time: 07:16:34 AM) Total Marks: 1

Which one of the followings is the most closest to the linear regression?

Select correct option:

Trend projection method of forecasting
Weighted moving average forecasting
Simple moving average forecasting
Naïve forecasting

Question # 6 of 15 (Start time: 07:16:53 AM) Total Marks: 1

A product 'A' is specified to work well up to 30 degree Celsius temperature and 30% humidity. What would these specifications represent?

Select correct option:

Reliability factor
Standard conditions
Normal operating conditions
Standard operating procedure

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Question # 7 of 15 (Start time: 07:17:12 AM) Total Marks: 1

Which of the following management level is responsible for long-range capacity planning?

Select correct option:

Lower management

Middle management

Top management

All the management levels

Question # 8 of 15 (Start time: 07:17:27 AM) Total Marks: 1

Which method of forecasting is the most widely used?

Select correct option:

Regression analysis

Adaptive forecasting

Weighted moving average

Exponential smoothing

Question # 9 of 15 (Start time: 07:17:45 AM) Total Marks: 1

In forecasting, planning the use of system relates to the _____ plans.

Select correct option:

Long term

Short term

Both long and short term

None of the above

Question # 10 of 15 (Start time: 07:18:02 AM) Total Marks: 1

To make operations strategy effective it should be:

Select correct option:

Independent of the organization's strategy

Consistent with the organization's strategy

Developed by a first line manager

Independent of time dimension

Question # 11 of 15 (Start time: 07:18:17 AM) Total Marks: 1

OSHA stands for: which one of the following?

Select correct option:

Occupational Safety Hygiene Administration

Occupational Stock Hygiene Administration

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Occupational Safety Hygiene Agency
Occupational Science Hygiene Administration

Question # 12 of 15 (Start time: 07:18:33 AM) Total Marks: 1

Which of the following is a system designed to coordinate all activities and information needed to complete business processes?

Select correct option:

- Enterprise resource planning**
- Supply chain management
- New product development
- Customer relationship management

Question # 13 of 15 (Start time: 07:18:48 AM) Total Marks: 1

The productivity measure output/ (labor + machine) will be named as:

Select correct option:

- Partial measure
- Multifactor measure**
- Total measure
- None of the above

Question # 14 of 15 (Start time: 07:19:03 AM) Total Marks: 1

If the "holding cost" decreases, the EOQ will

Select correct option:

- Increase**
- Decrease
- Remain the same
- Change in an irregular pattern

Question # 15 of 15 (Start time: 07:20:28 AM) Total Marks: 1

Which one of the following is an implication of laplace approach of decision making?

Select correct option:

- The best of the worst possible payoff
- The best possible payoff
- The best average payoff**
- The least of the worst regrets

Question # 1 of 15 (Start time: 07:26:54 AM) Total Marks: 1

A technique that averages the number of recent actual values and forms a new value is called:

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Select correct option:

- Exponential smoothing
- Weighted moving average
- Moving average**
- None of the above

Question # 2 of 15 (Start time: 07:27:17 AM) Total Marks: 1

Often the managers and employees have _____ centered approach towards their business

Select correct option:

- Process
- Product / service
- Customer**
- Management

Question # 3 of 15 (Start time: 07:27:38 AM) Total Marks: 1

A strategy that is narrower in scope and in more detail is:

Select correct option:

- Organizational Strategy
- Time and Quality Strategy
- Operational Strategy**
- Manufacturing/Service Strategy

Question # 4 of 15 (Start time: 07:28:44 AM) Total Marks: 1

Mismatch between manager's expectations of service quality and service quality specifications comes in gap _____

Select correct option:

- 1
- 2**
- 3
- 4

Question # 5 of 15 (Start time: 07:29:17 AM) Total Marks: 1

The systematic plan of action with defined resources is called:

Select correct option:

- Competitiveness
- Strategy**
- Productivity

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Flexibility

Question # 6 of 15 (Start time: 07:29:37 AM) Total Marks: 1

Patterns of time series that repeat themselves after a period of days or weeks are called:
Select correct option:

Seasonality

Random variation

Cycles

Trends

Question # 7 of 15 (Start time: 07:29:57 AM) Total Marks: 1

An automatic car wash is an example of which of the following?
Select correct option:

Standardized service

Customized service

Batch processing

Intermittent processing

Question # 8 of 15 (Start time: 07:30:07 AM) Total Marks: 1

Cycle time for the economic run size is a function of which of the following?
Select correct option:

Run time and usage rate

Run time and production rate

Run size and production rate

Run size and usage rate

Question # 9 of 15 (Start time: 07:31:31 AM) Total Marks: 1

Which of the following is a common feature of inventory models?
Select correct option:

Lead time minimization

Cost minimization

Profit maximization

Minimizing setup times

Question # 10 of 15 (Start time: 07:32:22 AM) Total Marks: 1

A digital camera assured to work accurately up to the specified period of time is an example of which of the following?

Select correct option:

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Reliability

Durability
Safety
Aesthetics

Question # 11 of 15 (Start time: 07:32:49 AM) Total Marks: 1

Which one of the following operating levels is best with respect to capacity?

Select correct option:

The maximum point of the cost curve

The level of capacity for which average unit cost is minimized

The level of capacity for which average unit cost is maximized

The level of capacity for which total cost is minimized

Question # 12 of 15 (Start time: 07:33:22 AM) Total Marks: 1

In which of the following layouts, work stations are arranged according to the general function they perform without regard to any particular product?

Select correct option:

Product

Process

Fixed-position

Storage

Question # 13 of 15 (Start time: 07:33:47 AM) Total Marks: 1

Which one of the following refers to inventory turnover?

Select correct option:

A ratio of cost of goods sold to the average inventory investment

A ratio of work in process to the average inventory investment

A ratio of cost of carrying cost to the average inventory investment

A ratio of cost of assets to the average inventory investment

Question # 14 of 15 (Start time: 07:34:11 AM) Total Marks: 1

Run time for the economic run size is a function of which of the following?

Select correct option:

Run size and usage rate

Cycle time and usage rate

Run size and production rate

Cycle time and usage rate

Question # 15 of 15 (Start time: 07:35:32 AM) Total Marks: 1

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Units of output per shift is:
Select correct option:

- Energy Productivity
- Machine Productivity
- Labor Productivity**
- Capital Productivity

Question # 1 of 15 (Start time: 01:13:37 AM) Total Marks: 1
The cost of a particular plan for a given period can be computed by using which one of the following expressions?
Select correct option:

- Output cost + hire/layoff cost + inventory cost – backorder cost
- Output cost + hire/layoff cost + inventory cost + backorder cost**
- Output cost - hire/layoff cost + inventory cost + backorder cost
- Output cost + hire/layoff cost - inventory cost + backorder cost

Question # 2 of 15 (Start time: 01:14:59 AM) Total Marks: 1
The companies that are competing on cost, their chance to gain the competitive advantage over their competitors is:
Select correct option:

- Based on flexibility
- Based on uniqueness of their products
- Based on reliability of scheduling
- Based upon low cost leadership**

Question # 3 of 15 (Start time: 01:15:50 AM) Total Marks: 1
Which one of the following is the most significant disadvantage of standardization?
Select correct option:

- Frozen designs
- Interchangeable parts

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Reduced variety

Customized parts

Question # 4 of 15 (Start time: 01:16:57 AM) Total Marks: 1

External failure cost also includes:

Select correct option:

Litigation costs

Process redesigning costs

Employee training costs

Rework costs

Question # 5 of 15 (Start time: 01:18:14 AM) Total Marks: 1

A machine that fills cereal boxes will not put exactly the same amount of cereal in each box by a small fraction. This is because of which of the following variation?

Select correct option:

Common cause

Assignable cause

Special cause

None of the above

Question # 6 of 15 (Start time: 01:19:35 AM) Total Marks: 1

If the costs of inspection are higher than costs of obtaining the sample _____ sampling should be used?

Select correct option:

Single

Double

Multiple

Random

Question # 7 of 15 (Start time: 01:21:02 AM) Total Marks: 1

CBR stands for which one of the following?

Select correct option:

Commercial Board of Revenue

Central Board of Recycling

Central Board of Renovation

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Central Board of Revenue

Question # 8 of 15 (Start time: 01:21:33 AM) Total Marks: 1
The three major business functions necessary to all organizations are:
Select correct option:

- Accounting, personnel, operations
- Marketing, finance/accounting, operations
- Marketing, accounting, personnel
- Marketing, finance, operations**

Question # 9 of 15 (Start time: 01:22:16 AM) Total Marks: 1
The pioneers of transforming management to scientific domain are:
Select correct option:

- Fredrick Taylor
- Lillian and Frank Gilbreths
- Henry Fayol
- Both A & B**

Question # 10 of 15 (Start time: 01:22:54 AM) Total Marks: 1
Which of the following is an internal failure cost?
Select correct option:

- Liability cost
- Interest cost
- Rework cost**
- Loss of future business cost

Question # 11 of 15 (Start time: 01:23:39 AM) Total Marks: 1
Patterns of time series that repeat themselves after a period of days or weeks are called:
Select correct option:

- Seasonality**
- Random variation
- Cycles
- Trends

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Question # 12 of 15 (Start time: 01:24:37 AM) Total Marks: 1

Which of the following shows the quality and timing of specific end items for a scheduled horizon?

Select correct option:

Simulation model

Master schedule

Aggregate plan

Critical path model

Question # 13 of 15 (Start time: 01:25:56 AM) Total Marks: 1

A digital camera assured to work accurately up to the specified period of time is an example of which of the following?

Select correct option:

Reliability

Durability

Safety

Aesthetics

Question # 14 of 15 (Start time: 01:26:54 AM) Total Marks: 1

Technology has impacted the work place by:

Select correct option:

Adding to the existing geographical barriers for recruiting

Increasing the cost of telecommuting

Increasing the amount required to be spent on training

Unifying the workforce to a common skill level

Question # 15 of 15 (Start time: 01:27:39 AM) Total Marks: 1

Parabolic, exponential and growth are element of:

Select correct option:

Linear trends

Non linear Trends

Forecast accuracy

None of the above

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Question # 1 of 15 (Start time: 01:45:32 AM) Total Marks: 1

Generally an Operations Manager should NOT inspect the process for defects _____.
Select correct option:

- Before the supply of finished goods
- Before a costly operation
- Before manufacturing high volume products

Before purchasing raw material

Question # 2 of 15 (Start time: 01:46:55 AM) Total Marks: 1

Which one of the following layout type is associated with a supermarket?
Select correct option:

- Fixed Position layout
- Process layout
- Product layout**
- Cellular layout

Question # 3 of 15 (Start time: 01:48:10 AM) Total Marks: 1

Which probability distribution is used most extensively in dealing with forecasting errors?

Select correct option:

- Normal**
- Exponential
- Beta
- Pareto

Question # 4 of 15 (Start time: 01:49:34 AM) Total Marks: 1

Identify the set of factors that affect the choice of a strategy for aggregate planning.
Select correct option:

- Cost and corporate profits
- Cost and location analysis
- Cost and capacity constraints
- Cost and training of employees

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Question # 5 of 15 (Start time: 01:51:04 AM) Total Marks: 1

Which one of the following layout type is associated with a restaurant?
Select correct option:

- Fixed position layout
- Process layout
- Product layout
- Hybrid layout

Question # 6 of 15 (Start time: 01:52:13 AM) Total Marks: 1

In time series forecast the population shifts, changing income and cultural changes refers to:
Select correct option:

- Trend
- Seasonality
- Cycle
- Irregular Variations

Question # 7 of 15 (Start time: 01:52:59 AM) Total Marks: 1

Which one of the following mathematical expressions can be used to compute output capacity?
Select correct option:

- OT/CT
- CT/OT
- CT+OT
- CT-OT

Question # 8 of 15 (Start time: 01:53:42 AM) Total Marks: 1

Which one of the following manufacturing process is associated with high volume car manufacture?

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Select correct option:

- Job shop
- Assembly line**
- Batch
- Automation

Question # 9 of 15 (Start time: 01:54:09 AM) Total Marks: 1

The disadvantages of specialization to management include all of the following EXCEPT:

Select correct option:

- More turnover
- More difficult to teach the job**
- More absenteeism
- Minimum responsibility

Question # 10 of 15 (Start time: 01:55:06 AM) Total Marks: 1

Which of the following is an example of an output of aggregate planning?

Select correct option:

- Facilities layout
- Demand forecast
- Projected inventory**
- Overtime cost

Question # 11 of 15 (Start time: 01:56:22 AM) Total Marks: 1

_____ is central to the philosophy of continuous improvement:

Select correct option:

- Management involvement
- Employee involvement**
- Organization's operations
- Problem solving

Question # 12 of 15 (Start time: 01:57:53 AM) Total Marks: 1

Which one of the following is true about Taguchi approach?

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Select correct option:

To test the robustness of a design

To articulate the “voice of the customer”

To reduce the degree of automation

To create a concurrent design

Question # 13 of 15 (Start time: 01:58:39 AM) Total Marks: 1

If the products and services match up with the designer’s specifications, then which quality perspective of TQM is met?

Select correct option:

Quality of design

Quality of conformance

Quality of use

Quality of service after delivery

Question # 14 of 15 (Start time: 01:59:49 AM) Total Marks: 1

A double sampling plan specifies all of the following Except

Select correct option:

Size of the initial sample

Size of second sample

Lot size

Double acceptance number

Question # 15 of 15 (Start time: 02:01:17 AM) Total Marks: 1

In which of the following layouts, work stations are arranged according to the general function they perform without regard to any particular product?

Select correct option:

Product

Process

Fixed-position

Storage

Question # 1 of 15 (Start time: 03:28:07 AM) Total Marks: 1

Which one of the following is a measure of productivity that involves measuring inputs and outputs using a common unit of measurement?

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Select correct option:

Multifactor

Partial

Single

Total

Question # 2 of 15 (Start time: 03:28:43 AM) Total Marks: 1
Which one of the following factors makes a forecast LESS perfect?
Select correct option:

Randomness

Non serious attitude

Non availability of data

Un qualified personnel

Question # 3 of 15 (Start time: 03:29:16 AM) Total Marks: 1
Which of the following is a difference of service organizations as compared to manufacturing organizations?
Select correct option:

Manufacturing organization are more specialized then service organizations

Manufacturing firms have more variety then service organizations.

Service firms are more flexible then manufacturing organizations

Manufacturing decisions are made by maximizing the profit potential

Question # 4 of 15 (Start time: 03:30:15 AM) Total Marks: 1
Which one of the following manufacturing process is associated with high volume car manufacture?
Select correct option:

Job shop

Assembly line

Batch

Question # 5 of 15 (Start time: 03:30:59 AM) Total Marks: 1
Reliability and safety of service is ensured through which of the following?
Select correct option:

Quality in design

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Quality in system

Quality in equipment

Quality in training

Question # 6 of 15 (Start time: 03:32:15 AM) Total Marks: 1

The method that considers several variables related to the variable being predicted is:
Select correct option:

Exponential smoothing

Weighted moving average

Multiple regressions

Moving average

Question # 7 of 15 (Start time: 03:32:55 AM) Total Marks: 1

Which of the following depicts the overall production rate and size of the workforce required to meet the demand?

Select correct option:

Aggregate plan

Master production schedule

Master requirements plan

Capacity requirements plan

Question # 8 of 15 (Start time: 03:33:59 AM) Total Marks: 1

Productivity refers to the ratio of output to input, in your views what are the measures by which productivity can be increased?

Select correct option:

Inputs increase while outputs remain the same

Outputs decrease while inputs remain the same

Inputs and outputs increase proportionately

Inputs decrease while outputs remain the same

Question # 9 of 15 (Start time: 03:34:40 AM) Total Marks: 1

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Which of the following is a time ordered diagram that is used to determine whether observed variations are abnormal?

Select correct option:

Control charts

Scatter diagram

Histograms

Pareto charts

Question # 10 of 15 (Start time: 03:35:54 AM) Total Marks: 1

What would be the output capacity if an assembly line operates for 7 hours per day with a cycle time of 2.0 minutes?

Select correct option:

210 units per day

3.5 units per day

0.004 units per day

14 units per day

Question # 11 of 15 (Start time: 03:36:33 AM) Total Marks: 1

Which one of the following is NOT a key internal factor in formulating operations strategy?

Select correct option:

Competition

Financial resources

Human resources

Products and services

Question # 12 of 15 (Start time: 03:37:10 AM) Total Marks: 1

MPS stands for which of the following?

Select correct option:

Material Production Schedule

Master Planning Schedule

Material Planning Schedule

Master Production Schedule

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Question # 13 of 15 (Start time: 03:38:12 AM) Total Marks: 1

With regard to a regression-based forecast, the standard error of the estimate gives a measure of:

Select correct option:

Required time to derive the forecast equation

Validation time period of the forecast

The maximum error of the forecast

Variability around the regression line

Question # 14 of 15 (Start time: 03:39:27 AM) Total Marks: 1

The total weight assigned to actual occurrences should be equal to:

Select correct option:

0

1

2

3

Question # 15 of 15 (Start time: 03:40:31 AM) Total Marks: 1

Robustness of a product is _____ related with the probability of failure.

Select correct option:

Directly

Inversely

Linearly

Positively

Question # 1 of 15 (Start time: 03:55:38 AM) Total Marks: 1

Which one of the following is the correct order of layout types from low volume/high variety to high volume/low variety?

Select correct option:

Fixed position, process, cell, product

Fixed position, cell, process, product

Fixed position, process, product, cell

Process, fixed position, cell, product

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Question # 2 of 15 (Start time: 03:56:09 AM) Total Marks: 1

Which of the following forecasting techniques induce personal bias in a forecast?

Select correct option:

Qualitative

Quantitative

Associative

Trend forecast

Question # 3 of 15 (Start time: 03:56:25 AM) Total Marks: 1

As a manager, you have defined the purpose of the forecasts. What should be the next step in forecasting process?

Select correct option:

Choose a forecasting technique.

Determine the purpose of the forecast.

Set up a time horizon or a time limit

Collect and analyze the appropriate data.

Question # 4 of 15 (Start time: 03:56:43 AM) Total Marks: 1

Organizational strategy is different from operations strategy because it is;

Select correct option:

Prepared by middle managers

Narrower in scope

Longer in time horizon

All of the above

Question # 5 of 15 (Start time: 03:57:04 AM) Total Marks: 1

Which one of the following factors provides a basis for comparing alternative forecasting techniques?

Select correct option:

Time dimension

Reliability factor

Degree of accuracy

Measuring units

Question # 6 of 15 (Start time: 03:57:25 AM) Total Marks: 1

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Which one of the following refers to a decision environment in which relevant parameters have known values?

Select correct option:

Certainty

Uncertainty

Risk

Bounded rationality

Question # 7 of 15 (Start time: 03:57:44 AM) Total Marks: 1

Services differ from manufacturing in all the following ways EXCEPT:

Select correct option:

Customers typically interact directly with the service delivery process

Consumption and production take place simultaneously.

Services are intangible.

Services can be stored.

Question # 8 of 15 (Start time: 03:58:32 AM) Total Marks: 1

The chances of the batch containing acceptable level of quality will be rejected is known as?

Select correct option:

Acceptance risk

Consumer risk

Producer's risk

Rejection risk

Question # 9 of 15 (Start time: 03:59:58 AM) Total Marks: 1

Identify the set of factors that affect the choice of a strategy for aggregate planning.

Select correct option:

Cost and corporate profits

Cost and location analysis

Cost and capacity constraints

Cost and training of employees

Question # 10 of 15 (Start time: 04:00:34 AM) Total Marks: 1

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Which one of the following is a disadvantage of a process layout?
Select correct option:

- A variety of processing requirements
- Use of individual incentive system
- Minimizing material handling costs**
- Equipment utilization rate is high

Question # 11 of 15 (Start time: 04:01:33 AM) Total Marks: 1

Which one of the following refers to the maximum output that a firm can produce under ideal conditions?

Select correct option:

- Design capacity**
- Effective capacity
- Capacity planning
- Utilization rate

Question # 12 of 15 (Start time: 04:02:07 AM) Total Marks: 1

A tool to measure effective use of resources and usually expressed as the ratio of output to input is known as;

Select correct option:

- Production ratio
- Productivity**
- Reliability
- Operations ratio

Question # 13 of 15 (Start time: 04:02:34 AM) Total Marks: 1

Capacity planning involves answering all of the following questions EXCEPT:

Select correct option:

- What kind of capacity is needed?
- How much is needed?
- When is it needed?
- Who is going to decide?**

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Question # 14 of 15 (Start time: 04:02:56 AM) Total Marks: 1

In six sigma process, _____ stage comes after the “Analyze” stage

Select correct option:

Control

Improve

Choose

Monitor

Question # 15 of 15 (Start time: 04:03:55 AM) Total Marks: 1

Characteristics like taste, feel, expertise, image or reputation relates to -----.

Select correct option:

Subjective inputs

Objective inputs

Quantitative technique

None of the given options

Question # 1 of 15 (Start time: 04:27:33 AM) Total Marks: 1

A machine that fills cereal boxes put more cereal than planned in cereal boxes by large fraction. This is because of which of the following variation?

Select correct option:

Common cause

Random cause

Special cause

None of the above

Question # 2 of 15 (Start time: 04:28:34 AM) Total Marks: 1

More routine purchasing, handling and inspection is an example of:

Select correct option:

Customization

Mass Customization

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Standardization

None of the above

Question # 3 of 15 (Start time: 04:29:51 AM) Total Marks: 1

_____ is a mean of translating customer requirements into the appropriate technical requirements for each stage of service development

Select correct option:

Quality function development

Robustness

Poka-Yoke

Quality function deployment

Question # 4 of 15 (Start time: 04:31:21 AM) Total Marks: 1

As preventive measures improve quality, _____ costs decreases.

Select correct option:

Failure

Appraisal

Operating

Opportunity

Question # 5 of 15 (Start time: 04:32:43 AM) Total Marks: 1

Tools like Decision trees and Graphical sensitivity analysis are being used for what purpose?

Select correct option:

For the evaluation of the alternatives

For analyzing decision problems

For making optimistic decisions

Non of the above

Question # 6 of 15 (Start time: 04:33:35 AM) Total Marks: 1

Techniques having numerical data include which of the following?

Select correct option:

Subjective inputs

Qualitative technique

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Quantitative technique

Delphi method

Question # 7 of 15 (Start time: 04:33:58 AM) Total Marks: 1

_____ method of evaluation of quality allows the inspectors to make decisions about whether a product / service meets the specifications?

Select correct option:

- Measuring attributes
- Measuring variables
- Measuring dimensions

None of the above

Question # 8 of 15 (Start time: 04:35:24 AM) Total Marks: 1

Which one of the following is a key benefit of process plant strategy?

Select correct option:

- Economies of scale**
- Diseconomies of scale
- Product variety
- Task specialization

Question # 9 of 15 (Start time: 04:36:32 AM) Total Marks: 1

A strategy that is narrower in scope and in more detail is:

Select correct option:

- Organizational Strategy
- Time and Quality Strategy
- Operational Strategy**
- Manufacturing/Service Strategy

Question # 10 of 15 (Start time: 04:37:30 AM) Total Marks: 1

Which one of the following refers to a team having representatives from different functional areas of the organization?

Select correct option:

Traditional work group

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Self-directed team
Cross-functional team
Self motivated team

Question # 11 of 15 (Start time: 04:37:55 AM) Total Marks: 1
Which one of the following is a disadvantage of a process layout?
Select correct option:

A variety of processing requirements
Use of individual incentive system
Minimizing material handling costs
Equipment utilization rate is high

Question # 12 of 15 (Start time: 04:39:13 AM) Total Marks: 1
_____ is a wave like variations of more than one year's duration.
Select correct option:

Cycle
Trend
Seasonality
Random variation

Question # 13 of 15 (Start time: 04:40:11 AM) Total Marks: 1
An example of a business/industry that uses batch flow process structure is:
Select correct option:

Commercial printer
Heavy equipment
Automobile assembly
Sugar refinery

Question # 14 of 15 (Start time: 04:41:19 AM) Total Marks: 1
Which of the following is NOT a mark of a good layout in manufacturing?
Select correct option:

Bottleneck operations
Straight line flow patter (or adaption)
Work stations close together
Open plant floors (high visibility)

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Question # 15 of 15 (Start time: 04:42:08 AM) Total Marks: 1

Which one of the following refers to the volume of output at which total cost equals total revenue?

Select correct option:

Optimal operating rate

Break even point

Feasible volume

Utilization

Question # 1 of 15 (Start time: 05:23:22 AM) Total Marks: 1

Which one of the following is not the property of the Naïve forecast?

Select correct option:

Simplicity of usage

Costly

Quick and easy to prepare

Easily understandable

Question # 2 of 15 (Start time: 05:23:43 AM) Total Marks: 1

A technique that averages the number of recent actual values and forms a new value is called:

Select correct option:

Exponential smoothing

Weighted moving average

Moving average

None of the above

Question # 3 of 15 (Start time: 05:25:12 AM) Total Marks: 1

Which of the following influences on the sales of a product is the most difficult to forecast?

Select correct option:

Seasonal

Trend

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Nonlinear trend

Cyclical

Question # 4 of 15 (Start time: 05:26:34 AM) Total Marks: 1

Who introduced the use of statistical control charts for monitoring production?

Select correct option:

G.S. Radford

W. Shewhart

F.W. Taylor

K.Ishikawa

Question # 5 of 15 (Start time: 05:27:46 AM) Total Marks: 1

Ali dialed Customer Service Representative of WARID who very friendly and sociably responded his queries. Which dimension of service quality is referred to in this example.

Select correct option:

Responsiveness

Courtesy

Reliability

Convenience

Question # 6 of 15 (Start time: 05:29:04 AM) Total Marks: 1

ABC organization, actively engaged in continuous improvements, trains its work teams to use the PDCA for problem solving. The documentation of process by analyzing data, setting of qualitative goals comes in which of the following stage of PDCA?

Select correct option:

Plan

Do

Check

Act

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Question # 7 of 15 (Start time: 05:30:23 AM) Total Marks: 1

Which of the following management level is responsible for long-range capacity planning?

Select correct option:

Lower management

Middle management

Top management

All the management levels

Question # 8 of 15 (Start time: 05:31:25 AM) Total Marks: 1

What would be the total backorder cost if 100 units of a product 'A' are ordered back where the back order cost is Rs. 2 per unit?

Select correct option:

Rs. 102

Rs. 50

Rs. 98

Rs. 200

Question # 9 of 15 (Start time: 05:32:50 AM) Total Marks: 1

Which one the following formula or function can be used to measure the performance?

Select correct option:

Flexibility + profit+ operations

Work + profit + value

Quality + speed + flexibility

Profit + Incentives + standards

Question # 10 of 15 (Start time: 05:33:32 AM) Total Marks: 1

Which one of the following is a type of layout where equipment, machinery and people are moved as required?

Select correct option:

Product layout

Fixed position layout

Process layout

Hybrid layout

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Question # 11 of 15 (Start time: 05:34:12 AM) Total Marks: 1

A tool to measure effective use of resources and usually expressed as the ratio of output to input is known as;

Select correct option:

Production ratio

Productivity

Reliability

Operations ratio

Question # 12 of 15 (Start time: 05:34:34 AM) Total Marks: 1

Which of the following shows the quality and timing of specific end items for a scheduled horizon?

Select correct option:

Simulation model

Master schedule

Aggregate plan

Critical path model

Question # 13 of 15 (Start time: 05:35:59 AM) Total Marks: 1

Collaborative Planning, Forecasting, and Replenishment (CPFR) a Web based tool used to coordinate demand forecasting _____ and inventory replenishment between supply chain trading partners.

Select correct option:

Production and purchase planning

Demand and supply planning

Quantitative forecasting

Demand management

Question # 14 of 15 (Start time: 05:36:57 AM) Total Marks: 1

Capacity options are focused on:

Select correct option:

Backorders

New demand

Matching demand period by period

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Promotion

Question # 15 of 15 (Start time: 05:38:03 AM) Total Marks: 1
ISO 9000 actually consists of how many documents?

Select correct option:

Four

Five

Six

Seven

Question # 1 of 15 (Start time: 08:06:43 PM) Total Marks: 1

Which one of the following is the correct order of layout types from low volume/high variety to high volume/low variety?

Select correct option:

Fixed position, process, cell, product

Fixed position, cell, process, product

Fixed position, process, product, cell

Process, fixed position, cell, product

Question # 2 of 15 (Start time: 08:07:34 PM) Total Marks: 1

Which one of the following mathematical expressions can be used to compute availability?

Select correct option:

$(MTBF) / (MTBF + MTR)$

$(MTBF) / (MTBF - MTR)$

$(MTR) / (MTBF + MTR)$

$(MTR) / (MTBF - MTR)$

Question # 3 of 15 (Start time: 08:08:40 PM) Total Marks: 1

Identify the mathematical expression to determine the number of workers in a given period. Where a = Number of workers at the end of previous period, b = Number of new

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workers at the start of the current period, c = Number of laid-off workers at the start of the current period

Select correct option:

$a + b - c$

$a + b + c$

$a - b + c$

$a - b - c$

Question # 4 of 15 (Start time: 08:09:55 PM) Total Marks: 1

In which one of the following decision environments it is impossible to assess the likelihood of various future events?

Select correct option:

Certainty

Uncertainty

Risk

Bounded rationality

Question # 5 of 15 (Start time: 08:10:29 PM) Total Marks: 1

Which of the following statement correctly explains the role of operations management?

Select correct option:

Sustain the company's operation

Protect the company's operation

Project the company's operation

All of the above

Question # 6 of 15 (Start time: 08:10:49 PM) Total Marks: 1

Organizational strategies relate to which of the following sets of factors?

Select correct option:

Survival, profitability, growth rate and market share

Profitability, survival, lead times and target market

Quality, operating resources, growth rate and market share

Scheduling, profitability, lead times and survival

Question # 7 of 15 (Start time: 08:11:52 PM) Total Marks: 1

Which one of the following is a measure of productivity that involves measuring inputs

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and outputs using a common unit of measurement?
Select correct option:

Multifactor

Partial
Single
Total

Question # 8 of 15 (Start time: 08:12:14 PM) Total Marks: 1

Which one of the following is the focus of predetermined motion time system?
Select correct option:

Individual human motions that are used in a job task

Determining the length of time it will take to undertake a particular task

Determining the amount of time a worker spends on various activities

Providing standard times for micro motions such as reach, move and release

Question # 9 of 15 (Start time: 08:12:45 PM) Total Marks: 1

Which of the following is NOT a mark of a good layout in manufacturing?
Select correct option:

Bottleneck operations

Straight line flow patter (or adaption)

Work stations close together

Open plant floors (high visibility)

Question # 10 of 15 (Start time: 08:13:16 PM) Total Marks: 1

Which one of the following layout type is associated with a restaurant?
Select correct option:

Fixed position layout

Process layout

Product layout

Hybrid layout

Question # 11 of 15 (Start time: 08:13:38 PM) Total Marks: 1

ABC Freight Company is overflowed with customer complaints of poor quality services. To achieve quality in the services being provided, managers can make use of which of the following strategy?

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Select correct option:

- Cost leadership strategy
- Statistical process control strategy**
- Service differentiation strategy
- Conditional service guarantee strategy

Question # 12 of 15 (Start time: 08:15:05 PM) Total Marks: 1

What would be the total cost of inventory if a firm holds 1000 units of a product 'A', where the carrying cost is Rs. 5 per unit?

Select correct option:

- Rs. 200
- Rs. 995
- Rs. 5000**
- Rs. 1050

Question # 13 of 15 (Start time: 08:16:20 PM) Total Marks: 1

Which one of the following factors provides a basis for comparing alternative forecasting techniques?

Select correct option:

- Time dimension
- Reliability factor
- Degree of accuracy**
- Measuring units

Question # 14 of 15 (Start time: 08:16:49 PM) Total Marks: 1

Six Sigma is primarily centered towards all of the following except:

Select correct option:

- Cost cutting
- Continuous improvement**
- Time saving

Quality improvement

Question # 15 of 15 (Start time: 08:18:16 PM) Total Marks: 1

Which one of the following refers to using some of the components of old products in the

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manufacture of new products?
Select correct option:

Remanufacturing

Robust design
Automation

Manufacturability

Question # 1 of 15 (Start time: 08:37:21 PM) Total Marks: 1

Which of the following influences on the sales of a product is the most difficult to forecast?

Select correct option:

Seasonal
Trend
Nonlinear trend
Cyclical

Question # 2 of 15 (Start time: 08:37:52 PM) Total Marks: 1

Which of the following provide guidance and directions for carrying out operations?

Select correct option:

Tactics
Strategies
Policies
Mission

Question # 3 of 15 (Start time: 08:38:53 PM) Total Marks: 1

Completion of any operations depends upon the slowest process in the assembly line.

What operations managers need to do in order to be successful?

Select correct option:

Target and eliminate bottlenecks

Identify the bottlenecks
Make slowest process more slow
Non of the above

Question # 4 of 15 (Start time: 08:39:38 PM) Total Marks: 1

_____ is a wave like variations of more than one year's duration.

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Select correct option:

Cycle

Trend

Seasonality

Random variation

Question # 5 of 15 (Start time: 08:40:20 PM) Total Marks: 1

Which one of the following refers to a decision environment in which relevant parameters have known values?

Select correct option:

Certainty

Uncertainty

Risk

Bounded rationality

Question # 6 of 15 (Start time: 08:40:46 PM) Total Marks: 1

Which of the following is a system designed to coordinate all activities and information needed to complete business processes?

Select correct option:

Enterprise resource planning

Supply chain management

New product development

Customer relationship management

Question # 7 of 15 (Start time: 08:41:36 PM) Total Marks: 1

Who introduced the use of statistical control charts for monitoring production?

Select correct option:

G.S. Radford

W. Shewhart

F.W. Taylor

K.Ishikawa

Question # 8 of 15 (Start time: 08:42:04 PM) Total Marks: 1

Robustness of a product is _____ related with the probability of failure.

Select correct option:

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Directly
Inversely
Linearly
Positively

Question # 9 of 15 (Start time: 08:42:24 PM) Total Marks: 1
Operations based strategy involves all activities except;
Select correct option:

Supply chain management
Quick response to customer needs
Flexibility and inventory management
Identifying customer wants and needs

Question # 10 of 15 (Start time: 08:42:52 PM) Total Marks: 1
Which of the following statements describes an order-qualifier characteristic?
Select correct option:

A competitive dimension used to make final decision among competitors
A factor which directly and significantly contribute to winning business
A factor which increases the profitability of the organization
A factor perceived as a minimum standard as a potential for purchase

Question # 11 of 15 (Start time: 08:43:14 PM) Total Marks: 1
Increase in inspection results in the increase of which cost?
Select correct option:

Prevention costs
Appraisal costs
Inspection costs
Rework costs

Question # 12 of 15 (Start time: 08:44:31 PM) Total Marks: 1
The operational strategy must be in line with the:
Select correct option:

Department goals
Organizational goals
Management goals

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None of the above

Question # 13 of 15 (Start time: 08:45:07 PM) Total Marks: 1

Decision Tree is read from:

Select correct option:

Right to left

Left to right

Top to bottom

Bottom to top

Question # 14 of 15 (Start time: 08:45:22 PM) Total Marks: 1

In operations management the time required to react appropriately to a competitor's strategies or technology up gradation is called:

Select correct option:

Processing time

Changeover time

Response Time

Planning time

Question # 15 of 15 (Start time: 08:45:59 PM) Total Marks: 1

Which of the following forecasting techniques induce personal bias in a forecast?

Select correct option:

Qualitative

Quantitative

Associative

Trend forecast

Question # 1 of 15 (Start time: 08:56:04 PM) Total Marks: 1

Which of the following statements corresponds to an order-winning characteristic?

Select correct option:

A factor which may be significant in other parts of the organization

A factor which gives an organization a competitive edge

A factor which serves as a minimum standard for purchase

A factor which increases the profitability of the organization

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Question # 2 of 15 (Start time: 08:56:56 PM) Total Marks: 1

Organizations that produce something other than physical products are called:
Select correct option:

- Cultural goods transformation
- Data transfer groups
- Transformation organizations
- Service organizations**

Question # 3 of 15 (Start time: 08:57:20 PM) Total Marks: 1

Which one of the following is not a step of decision process:
Select correct option:

- Specify objectives
- Determine the product of chance probabilities**
- Analyze and select alternative
- Implement and monitor the result

Question # 4 of 15 (Start time: 08:57:41 PM) Total Marks: 1

The type of processing structure that is used to produce gasoline, chemicals, and steel is known as.
Select correct option:

- Job Shop
- Batch
- Assembly Line
- Continuous Flow**

Question # 5 of 15 (Start time: 08:58:54 PM) Total Marks: 1

ISO 9000 actually consists of how many documents?
Select correct option:

- Four
- Five**
- Six
- Seven

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Question # 6 of 15 (Start time: 08:59:48 PM) Total Marks: 1

Which ONE of the following forms a bridge between two islands of Engineering and Management?

Select correct option:

- Production Engineering
- Operations Management**
- Industrial Management
- Operations Engineering

Question # 7 of 15 (Start time: 09:00:11 PM) Total Marks: 1

Which of the following influences on the sales of a product is the most difficult to forecast?

Select correct option:

- Seasonal
- Trend
- Nonlinear trend
- Cyclical**

Question # 8 of 15 (Start time: 09:00:30 PM) Total Marks: 1

Operations management of XYZ accepts and rejects the batches of items on the basis of predetermined standards. This technique is known as _____

Select correct option:

- Acceptance sampling**
- Rejection sampling
- Multiple sampling
- None of the above

Question # 9 of 15 (Start time: 09:01:47 PM) Total Marks: 1

All of the following are dimensions of service quality Except:

Select correct option:

- Assurance
- Responsiveness
- Intangibles**
- Reliability

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Question # 10 of 15 (Start time: 09:02:32 PM) Total Marks: 1

Releasing products with defects should be informed to the customers. This statement comes under _____ frame work.

Select correct option:

Legal

Ethical

Environmental

None of the above

Question # 11 of 15 (Start time: 09:03:26 PM) Total Marks: 1

Which one of the following is the first step in line balancing?

Select correct option:

Specify the sequential relationship among tasks.

Determine the required cycle time.

Determine the minimum number of workstations.

Determine the desired output

Question # 12 of 15 (Start time: 09:04:50 PM) Total Marks: 1

The cost of a particular plan for a given period can be computed by using which one of the following expressions?

Select correct option:

Output cost + hire/layoff cost + inventory cost – backorder cost

Output cost + hire/layoff cost + inventory cost + backorder cost

Output cost - hire/layoff cost + inventory cost + backorder cost

Output cost + hire/layoff cost - inventory cost + backorder cost

Question # 13 of 15 (Start time: 09:06:08 PM) Total Marks: 1

Which one of the following correctly explains the elements of a good forecast?

Select correct option:

Timely, having a purpose, accurate, written, reliable, meaningful

Timely, accurate, judgmental, correctness, verbal, simple to use

Timely, accurate, reliable, meaningful, written, simple to use

Timely, accurate, reliable, consistent, meaningful, written, simple to use

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Question # 14 of 15 (Start time: 09:06:28 PM) Total Marks: 1

Which of the following is NOT a dimension of quality that makes a company competitive?

Select correct option:

- Performance
- Special features
- Leadership**
- Reliability

Question # 15 of 15 (Start time: 09:07:32 PM) Total Marks: 1

Which one of the following is NOT the input in the transformation process?

Select correct option:

- Informations
- Services**
- Facilities
- Materials

Question # 1 of 15 (Start time: 09:41:05 PM) Total Marks: 1

Generally most of the values in control charts fall within which range of standard deviation?

Select correct option:

- +/- 1
- +/- 3**
- +/- 4
- +/- 5

Question # 3 of 15 (Start time: 09:41:58 PM) Total Marks: 1

In terms of operations management the forecast which projects a company's sales is called:

Select correct option:

- Economic forecast
- Technological forecast
- Demand forecast**
- Associative model

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Question # 4 of 15 (Start time: 09:42:20 PM) Total Marks: 1

Which one of the following is an example of a short range plan?

Select correct option:

Machine loading

Back order

Facilities layout

Product design

Question # 5 of 15 (Start time: 09:42:47 PM) Total Marks: 1

Which one of the following is a type of layout where equipment, machinery and people are moved as required?

Select correct option:

Product layout

Fixed position layout

Process layout

Hybrid layout

Question # 6 of 15 (Start time: 09:43:11 PM) Total Marks: 1

What would be the total backorder cost if 800 units of a product 'A' are ordered back where the back order cost is Rs. 8 per unit?

Select correct option:

Rs. 6400

Rs. 808

Rs. 100

Rs. 792

Question # 7 of 15 (Start time: 09:44:19 PM) Total Marks: 1

Which one of the followings is the most closest to the linear regression?

Select correct option:

Trend projection method of forecasting

Weighted moving average forecasting

Simple moving average forecasting

Naïve forecasting

Question # 8 of 15 (Start time: 09:45:29 PM) Total Marks: 1

All are six sigma teams except:

Select correct option:

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"Black belts"
Master "black belts"
"Green belts"
Master "green belts"

Question # 9 of 15 (Start time: 09:46:55 PM) Total Marks: 1

The systematic plan of action with defined resources is called:

Select correct option:

Competitiveness
Strategy
Productivity
Flexibility

Question # 10 of 15 (Start time: 09:47:22 PM) Total Marks: 1

In statistical process control, some tools are used primarily to detect production of defective products / services or process changes. What those tools are known as?

Select correct option:

Regression charts
Pareto charts
Control charts
Histograms

Question # 1 of 15 (Start time: 11:54:10 PM) Total Marks: 1

Which of the following depicts the overall production rate and size of the workforce required to meet the demand?

Select correct option:

Aggregate plan
Master production schedule
Master requirements plan
Capacity requirements plan

Question # 2 of 15 (Start time: 11:55:31 PM) Total Marks: 1

Which one of the following is NOT a key external factor in formulating operations strategy?

Select correct option:

Economic conditions
Human resources

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Political conditions
Legal environment

Question # 3 of 15 (Start time: 11:55:58 PM) Total Marks: 1
Which of the following is not the true representation the concept of time series model?
Select correct option:

Exponential smoothing
Moving averages
Naïve approach
Linear regression

Question # 4 of 15 (Start time: 11:57:15 PM) Total Marks: 1
The subjective inputs obtained from sources such as consumer surveys, sales staff, managers and executives are the classification of _____ forecast.
Select correct option:

Judgmental
Time series
Associate models
Naive

Question # 5 of 15 (Start time: 11:57:52 PM) Total Marks: 1
Which one of the following is a type of layout where equipment, machinery and people are moved as required?
Select correct option:

Product layout
Fixed position layout
Process layout
Hybrid layout

Question # 6 of 15 (Start time: 11:58:21 PM) Total Marks: 1
The ultimate goal of rough-cut capacity planning is:
Select correct option:

Determining feasibility of a master schedule
Determining feasibility of a cost volume analysis
Achieving efficiency in the processes

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Approximating inventory requirements

Question # 7 of 15 (Start time: 11:59:48 PM) Total Marks: 1

Which one of the following refers to a team having representatives from different functional areas of the organization?

Select correct option:

- Traditional work group
- Self-directed team
- Cross-functional team**
- Self motivated team

Question # 8 of 15 (Start time: 12:00:17 AM) Total Marks: 1

The disadvantages of specialization to management include all of the following EXCEPT:

Select correct option:

- More turnover
- More difficult to teach the job**
- More absenteeism
- Minimum responsibility

Question # 9 of 15 (Start time: 12:00:58 AM) Total Marks: 1

Time based strategies include:

Select correct option:

- Planning and processing time
- Product/service design and Change over time
- Delivery and Response time
- All of the above**

Question # 10 of 15 (Start time: 12:01:20 AM) Total Marks: 1

Which one of the followings appears to provide the best prospect for increases in productivity?

Select correct option:

- Management**
- Raw materials

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Labor
Capital

Question # 11 of 15 (Start time: 12:02:05 AM) Total Marks: 1
Reliability and safety of service is ensured through which of the following?
Select correct option:

Quality in design

Quality in system

Quality in equipment

Quality in training

Question # 12 of 15 (Start time: 12:02:40 AM) Total Marks: 1
Capacity planning involves answering all of the following questions EXCEPT:
Select correct option:

What kind of capacity is needed?

How much is needed?

When is it needed?

Who is going to decide?

Question # 13 of 15 (Start time: 12:02:56 AM) Total Marks: 1
Which one of the following forms of productivity has units of output per dollar input?
Select correct option:

Capital

Energy

Labor

Machine

Question # 14 of 15 (Start time: 12:03:17 AM) Total Marks: 1
Overall broad picture of the organization is depicted by its _____ that provides detailed and broader scope.
Select correct option:

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Operations strategy
Organizational strategy
Marketing strategy
Manufacturing units

Question # 15 of 15 (Start time: 12:03:56 AM) Total Marks: 1
Operational strategies mostly function on two dimensions that are:
Select correct option:

Quality management and Service/Manufacturing Strategy
Quality and Operation Management
Service/Manufacturing Strategy and Functional Management
Operation and Functional Management

Question # 1 of 15 (Start time: 12:10:56 AM) Total Marks: 1
Which one of the following is not a step of decision process:
Select correct option:

Specify objectives
Determine the product of chance probabilities
Analyze and select alternative
Implement and monitor the result

Question # 2 of 15 (Start time: 12:11:57 AM) Total Marks: 1
Which one of the following is the goal of work sampling?
Select correct option:

Individual human motions that are used in a job task
Determining the length of time it will take to undertake a particular task
Determining the amount of time a worker spends on various activities
Specifying the content and methods to perform a job

Question # 3 of 15 (Start time: 12:13:10 AM) Total Marks: 1
Decision Tree is read from:
Select correct option:

Right to left

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Left to right
Top to bottom
Bottom to top

Question # 4 of 15 (Start time: 12:13:32 AM) Total Marks: 1

Which of the following is NOT usually considered a general characteristic of a service?
Select correct option:

Degree of customer contact is high
Production and sales cannot easily be separated functionally
Many services involve both tangible and intangible outputs
Production and consumption can always be separated

Question # 5 of 15 (Start time: 12:14:33 AM) Total Marks: 1

_____ allows the managers to anticipate the future so that they can plan accordingly.
Select correct option:

Planning
Controlling
Forecasting
Organizing

Question # 6 of 15 (Start time: 12:14:56 AM) Total Marks: 1

Which of the following is a system designed to coordinate all activities and information needed to complete business processes?
Select correct option:

Enterprise resource planning
Supply chain management
New product development
Customer relationship management

Question # 7 of 15 (Start time: 12:15:41 AM) Total Marks: 1

Operations management of XYZ accepts and rejects the batches of items on the basis of predetermined standards. This technique is known as _____
Select correct option:

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Acceptance sampling

Rejection sampling
Multiple sampling
None of the above

Question # 8 of 15 (Start time: 12:17:02 AM) Total Marks: 1

Which one of the following management functions is based on forecasting?
Select correct option:

Planning

Organizing
Leading
Controlling

Question # 9 of 15 (Start time: 12:17:18 AM) Total Marks: 1

In terms of operations management the forecast which projects a company's sales is called:

Select correct option:

Economic forecast
Technological forecast
Demand forecast
Associative model

Question # 10 of 15 (Start time: 12:17:37 AM) Total Marks: 1

To make operations strategy effective it should be:

Select correct option:

Independent of the organization's strategy
Consistent with the organization's strategy
Developed by a first line manager
Independent of time dimension

Question # 11 of 15 (Start time: 12:17:58 AM) Total Marks: 1

The disadvantages of specialization to management include all of the following EXCEPT:

Select correct option:

More turnover
More difficult to teach the job

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More absenteeism
Minimum responsibility

Question # 12 of 15 (Start time: 12:18:26 AM) Total Marks: 1
Parabolic, exponential and growth are element of:
Select correct option:

Linear trends
Non linear Trends
Forecast accuracy
None of the above

Question # 13 of 15 (Start time: 12:19:36 AM) Total Marks: 1
Time based strategies include:
Select correct option:

Planning and processing time
Product/service design and Change over time
Delivery and Response time
All of the above

Question # 14 of 15 (Start time: 12:19:50 AM) Total Marks: 1
Which one of the following is an example of a long range plan?
Select correct option:

Machine loading
Backorders
Facilities layout
Work schedule

Question # 15 of 15 (Start time: 12:20:45 AM) Total Marks: 1
Which of the following factors are important for choosing a strategy for aggregate planning?
Select correct option:

Cost and company policy
Cost and layout decision

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Company policy and layout decision

Company policy and capacity options

Question # 1 of 15 (Start time: 12:34:34 AM) Total Marks: 1
TQM is being criticized on the basis of factors which show:
Select correct option:

- Weak implementation of TQM practices or strong management perspective
- Strong implementation of TQM practices or weak management perspective**
- Weak implementation of TQM practices or weak management perspective
- Strong implementation of TQM practices or strong management perspective

Question # 2 of 15 (Start time: 12:36:02 AM) Total Marks: 1
The type of processing structure that is used for producing discrete products at higher volume is:
Select correct option:

- Continuous Flow
- Assembly Line**
- Batch
- Job Shop

Question # 3 of 15 (Start time: 12:37:10 AM) Total Marks: 1
Which of the following time fences in a Master Production Schedule (MPS) allows many variations in products with multiple changes?
Select correct option:

- Fixed time fence
- Moderately firm time fence
- Frozen time fence
- Flexible time fence**

Question # 4 of 15 (Start time: 12:38:38 AM) Total Marks: 1
Which of the following takes information from the Master Production Schedule to

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evaluate its feasibility?
Select correct option:

- Aggregate plan
- Material requirements plan
- Rough-cut capacity plan**
- Capacity requirements plan

Question # 5 of 15 (Start time: 12:40:04 AM) Total Marks: 1
Which one of the following is the focus of predetermined motion time system?
Select correct option:

- Individual human motions that are used in a job task
- Determining the length of time it will take to undertake a particular task**
- Determining the amount of time a worker spends on various activities
- Providing standard times for micro motions such as reach, move and release

Question # 6 of 15 (Start time: 12:41:20 AM) Total Marks: 1
Which one of the following layout type is associated with a restaurant?
Select correct option:

- Fixed position layout
- Process layout
- Product layout
- Hybrid layout**

Question # 7 of 15 (Start time: 12:41:40 AM) Total Marks: 1
If the products and services match up with the designer's specifications, then which quality perspective of TQM is met?
Select correct option:

- Quality of design
- Quality of conformance**
- Quality of use
- Quality of service after delivery

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Question # 8 of 15 (Start time: 12:42:32 AM) Total Marks: 1
The productivity measure output/ (labor + machine) will be named as:
Select correct option:

- Partial measure
- Multifactor measure**
- Total measure
- None of the above

Question # 9 of 15 (Start time: 12:42:54 AM) Total Marks: 1
The type of processing structure that is used to produce gasoline, chemicals, and steel is known as.
Select correct option:

- Job Shop
- Batch
- Assembly Line
- Continuous Flow**

Question # 10 of 15 (Start time: 12:43:14 AM) Total Marks: 1
Increase in inspection results in the increase of which cost?
Select correct option:

- Prevention costs
- Appraisal costs
- Inspection costs**
- Rework costs

Question # 11 of 15 (Start time: 12:43:41 AM) Total Marks: 1
To make operations strategy effective it should be:
Select correct option:

- Independent of the organization's strategy
- Consistent with the organization's strategy**
- Developed by a first line manager
- Independent of time dimension

Question # 12 of 15 (Start time: 12:43:58 AM) Total Marks: 1
As a manager, you have defined the purpose of the forecasts. What should be the next

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step in forecasting process?
Select correct option:

- Choose a forecasting technique.
- Determine the purpose of the forecast.
- Set up a time horizon or a time limit**
- Collect and analyze the appropriate data.

Question # 13 of 15 (Start time: 12:44:14 AM) Total Marks: 1
Time based strategies include:
Select correct option:

- Planning and processing time
- Product/service design and Change over time
- Delivery and Response time
- All of the above**

Question # 14 of 15 (Start time: 12:44:29 AM) Total Marks: 1
Which of the following is not the true representation the concept of time series model?
Select correct option:

- Exponential smoothing
- Moving averages
- Naïve approach
- Linear regression**

Question # 15 of 15 (Start time: 12:44:54 AM) Total Marks: 1
Which of the following influences on the sales of a product is the most difficult to forecast?
Select correct option:

- Seasonal
- Trend
- Nonlinear trend
- Cyclical**

Question # 2 of 15 (Start time: 02:13:54 AM) Total Marks: 1

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Following are all examples of distinctive competencies EXCEPT;
Select correct option:

- Price
- Quality
- Planning**
- Flexibility

Question # 3 of 15 (Start time: 02:14:55 AM) Total Marks: 1

Overall broad picture of the organization is depicted by its _____ that provides detailed and broader scope.

Select correct option:

- Operations strategy
- Organizational strategy**
- Marketing strategy
- Manufacturing units

Question # 4 of 15 (Start time: 02:15:11 AM) Total Marks: 1

Maintaining quality is the responsibility of _____ in the organization.

Select correct option:

Quality Control Department

Top Management

Operations Department

Everyone

Question # 5 of 15 (Start time: 02:16:28 AM) Total Marks: 1

As preventive measures improve quality, _____ costs decreases.

Select correct option:

Failure

Appraisal

Operating

Opportunity

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Question # 6 of 15 (Start time: 02:16:56 AM) Total Marks: 1

ABC Company practices Six Sigma approach in its manufacturing. The company might have implemented this approach in how many stages?

Select correct option:

Ten

Seven

Five

Eleven

Question # 7 of 15 (Start time: 02:18:23 AM) Total Marks: 1

Patterns of time series that repeat themselves after a period of days or weeks are called:

Select correct option:

Seasonality

Random variation

Cycles

Trends

Question # 8 of 15 (Start time: 02:19:30 AM) Total Marks: 1

The cost of a particular plan for a given period can be computed by using which one of the following expressions?

Select correct option:

Output cost + hire/layoff cost + inventory cost – backorder cost

Output cost + hire/layoff cost + inventory cost + backorder cost

Output cost - hire/layoff cost + inventory cost + backorder cost

Output cost + hire/layoff cost - inventory cost + backorder cost

Question # 9 of 15 (Start time: 02:19:56 AM) Total Marks: 1

Organizational strategies relate to which of the following sets of factors?

Select correct option:

Survival, profitability, growth rate and market share

Profitability, survival, lead times and target market

Quality, operating resources, growth rate and market share

Scheduling, profitability, lead times and survival

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Question # 10 of 15 (Start time: 02:20:45 AM) Total Marks: 1

The chances of the batch containing acceptable level of quality will be rejected is known as?

Select correct option:

- Acceptance risk
- Consumer risk
- Producer's risk**
- Rejection risk

Question # 11 of 15 (Start time: 02:23:32 AM) Total Marks: 1

The forecasting model that is based upon estimates of salesperson's expected sales is likely to be called _____.

Select correct option:

- Delphi method
- Sales force combination**
- Consumer market survey
- Panel of executive opinion

Question # 12 of 15 (Start time: 02:24:01 AM) Total Marks: 1

Which one of the following management functions is based on forecasting?

Select correct option:

- Planning**
- Organizing
- Leading
- Controlling

Question # 13 of 15 (Start time: 02:24:45 AM) Total Marks: 1

Materials, land, energy and human and capital resources are the examples of:

Select correct option:

- Inputs**
- Transformation
- Outputs

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Productivity

Question # 14 of 15 (Start time: 02:25:15 AM) Total Marks: 1

Which of the following statement correctly explains the role of operations management?
Select correct option:

- Sustain the company's operation
- Protect the company's operation
- Project the company's operation
- All of the above**

Question # 15 of 15 (Start time: 02:26:07 AM) Total Marks: 1

TQM is being criticized on the basis of factors which show:
Select correct option:

- Weak implementation of TQM practices or strong management perspective
- Strong implementation of TQM practices or weak management perspective**
- Weak implementation of TQM practices or weak management perspective
- Strong implementation of TQM practices or strong management perspective

Question # 1 of 15 (Start time: 02:58:17 AM) Total Marks: 1

Which of the following is NOT a characteristic of product layouts?
Select correct option:

- High material handling costs**
- Sequential arrangement of machines
- Standardized output
- Continuous production system

Question # 2 of 15 (Start time: 02:59:44 AM) Total Marks: 1

Which one of the following is NOT a key external factor in formulating operations strategy?
Select correct option:

- Economic conditions
- Human resources**
- Political conditions

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Legal environment

Question # 3 of 15 (Start time: 03:00:13 AM) Total Marks: 1

Which one of the following is the correct order of layout types from low volume/high variety to high volume/low variety?

Select correct option:

Fixed position, process, cell, product

Fixed position, cell, process, product

Fixed position, process, product, cell

Process, fixed position, cell, product

Question # 4 of 15 (Start time: 03:01:12 AM) Total Marks: 1

Which of the following is NOT an emerging trend in the workplace?

Select correct option:

Increasing workplace diversity

Decreasing work schedule flexibility

Increasing number of part time jobs

Increasing use of temporary labor

Question # 5 of 15 (Start time: 03:02:31 AM) Total Marks: 1

Reliability and safety of service is ensured through which of the following?

Select correct option:

Quality in design

Quality in system

Quality in equipment

Quality in training

Question # 6 of 15 (Start time: 03:03:12 AM) Total Marks: 1

Which of the following influences on the sales of a product is the most difficult to forecast?

Select correct option:

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Seasonal
Trend
Nonlinear trend
Cyclical

Question # 7 of 15 (Start time: 03:03:35 AM) Total Marks: 1
The productivity measure output/ (labor + machine) will be named as:
Select correct option:

Partial measure
Multifactor measure
Total measure
None of the above

Question # 8 of 15 (Start time: 03:04:26 AM) Total Marks: 1
Strategy design process is initiated by:
Select correct option:

Corporate strategy
Needs of the customer
Operations Strategy
All of the above

Question # 9 of 15 (Start time: 03:05:43 AM) Total Marks: 1
The forecasting time horizon that would typically be easiest to predict would be:
Select correct option:

Medium-range
Long-range
Short-range
Intermediate range

Question # 10 of 15 (Start time: 03:06:07 AM) Total Marks: 1
A product 'A' is specified to work well up to 30 degree Celsius temperature and 30% humidity. What would these specifications represent?
Select correct option:

Reliability factor
Standard conditions

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Normal operating conditions
Standard operating procedure

Question # 11 of 15 (Start time: 03:07:25 AM) Total Marks: 1
_____ is a set of standards governing documentation of a quality program
Select correct option:

ISO 9000
ISO 14000
ISO 9002
ISO 9004

Question # 12 of 15 (Start time: 03:08:55 AM) Total Marks: 1
The forecasting model that is based upon estimates of salesperson's expected sales is likely to be called _____.
Select correct option:

Delphi method
Sales force combination
Consumer market survey
Panel of executive opinion

Question # 13 of 15 (Start time: 03:09:31 AM) Total Marks: 1
Who introduced the use of statistical control charts to Japanese manufacturers?
Select correct option:

Edwards Deming
Joseph Juran
Kaoru Ishikawa
Philip Crosby

Question # 14 of 15 (Start time: 03:10:55 AM) Total Marks: 1
Sequence of data points that are measured typically at successive times at regular time intervals is known as:
Select correct option:

Moving average
Weighted moving average
Time series

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Forecasts

Question # 15 of 15 (Start time: 03:11:44 AM) Total Marks: 1

In the “Check” stage, team analyzes the data collected during the ____ stage to find out how closely the results correspond to the specifications of ____ stage.
Select correct option:

Do, Plan

Plan, Do

Do, Check

Plan, Check

Question # 1 of 15 (Start time: 04:06:21 AM) Total Marks: 1

In six sigma process, _____ stage comes after the “Analyze” stage
Select correct option:

Control

Improve

Choose

Monitor

Question # 2 of 15 (Start time: 04:07:31 AM) Total Marks: 1

Which one of the following is an example of a long range plan?
Select correct option:

Machine loading

Backorders

Facilities layout

Work schedule

Question # 3 of 15 (Start time: 04:08:04 AM) Total Marks: 1

Which of the following is determined by the Lot Tolerance Percent Defective?
Select correct option:

The lower limit on the percent of defects that the consumer is willing to accept

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The upper limit on the percent of defects that the consumer is willing to accept
The middle limit on the percent of defects that the consumer is willing to accept
The total percent of defects that the consumer is willing to accept

Question # 4 of 15 (Start time: 04:09:14 AM) Total Marks: 1

_____ is the bringing together of engineering design and manufacturing personnel early in the design phase.

Select correct option:

Reverse engineering
Concurrent engineering
Manufacturability
Serviceability

Question # 5 of 15 (Start time: 04:10:12 AM) Total Marks: 1

Which one of the following formulae can be used to compute value?

Select correct option:

(Quality + Speed – Flexibility) / Cost
(Quality + Speed+ Flexibility) / Cost
(Quality + Speed - Cost) / Flexibility
(Quality + Speed+ Cost) / Flexibility

Question # 6 of 15 (Start time: 04:10:36 AM) Total Marks: 1

Which of the following is a difference of service organizations as compared to manufacturing organizations?

Select correct option:

Manufacturing organization are more specialized then service organizations
Manufacturing firms have more variety then service organizations.
Service firms are more flexible then manufacturing organizations
Manufacturing decisions are made by maximizing the profit potential

Question # 7 of 15 (Start time: 04:11:17 AM) Total Marks: 1

Which one of the following is the focus of predetermined motion time system?

Select correct option:

Individual human motions that are used in a job task
Determining the length of time it will take to undertake a particular task

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Determining the amount of time a worker spends on various activities
Providing standard times for micro motions such as reach, move and release

Question # 8 of 15 (Start time: 04:11:46 AM) Total Marks: 1
Patterns of time series that repeat themselves after a period of days or weeks are called:
Select correct option:

Seasonality

Random variation
Cycles
Trends

Question # 9 of 15 (Start time: 04:13:15 AM) Total Marks: 1
Which one of the following is the correct order of layout types from low volume/high variety to high volume/low variety?
Select correct option:

Fixed position, process, cell, product

Fixed position, cell, process, product
Fixed position, process, product, cell
Process, fixed position, cell, product

Question # 10 of 15 (Start time: 04:14:05 AM) Total Marks: 1
Which one of the following is a disadvantage of a process layout?
Select correct option:

A variety of processing requirements
Use of individual incentive system
Minimizing material handling costs
Equipment utilization rate is high

Question # 11 of 15 (Start time: 04:15:00 AM) Total Marks: 1
Which of the following statement is NOT correct with respect to models in operations management?
Select correct option:

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Models are easy to use, less expensive

Models have specific objectives

Models don't have the standardized format

Models enables "what if" questions

Question # 12 of 15 (Start time: 04:15:24 AM) Total Marks: 1

Most of the organizations adopt a defensive design R&D Strategy in an attempt to prolong the life of the product by employing new packaging, redesigning it, improving its reliability. This is _____ phase in product life cycle.

Select correct option:

Growth

Maturity

Saturation

Decline

Question # 13 of 15 (Start time: 04:16:00 AM) Total Marks: 1

A tool to measure effective use of resources and usually expressed as the ratio of output to input is known as;

Select correct option:

Production ratio

Productivity

Reliability

Operations ratio

Question # 14 of 15 (Start time: 04:16:33 AM) Total Marks: 1

Which of the following is not the true representation the concept of time series model?

Select correct option:

Exponential smoothing

Moving averages

Naïve approach

Linear regression

Question # 15 of 15 (Start time: 04:17:30 AM) Total Marks: 1

What are the chances of the batch containing defect exceeding LTPD will be accepted is known as?

Select correct option:

Acceptance risk

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Consumer risk

Producer risk

None of the above mentioned

Question # 1 of 15 (Start time: 02:42:04 PM) Total Marks: 1

Which of the following ensures that the design meets the performance characteristics that are specified in the product

concept?

Select correct option:

Functional design

Production design

Service design

Product design

Question # 2 of 15 (Start time: 02:43:32 PM) Total Marks: 1

Which one of the following is an example of site related factors that affect location decision?

Select correct option:

Transportation

Quality of life

Location of new markets

Location of raw materials

Question # 3 of 15 (Start time: 02:44:54 PM) Total Marks: 1

The type of processing structure that is used to produce gasoline, chemicals, and steel is known as.

Select correct option:

Job Shop

Batch

Assembly Line

Continuous Flow

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Question # 4 of 15 (Start time: 02:45:11 PM) Total Marks: 1
Maintaining quality is the responsibility of _____ in the organization.
Select correct option:

Quality Control Department

Top Management

Operations Department

Everyone

Question # 5 of 15 (Start time: 02:45:25 PM) Total Marks: 1
Which one of the following correctly represents a set of time series forecasts?
Select correct option:

Averaging, cycle, seasonality, random variations

Trend, seasonality, exponential smoothing

Trend, cycle, seasonality, moving average

Trend, cycle, seasonality, random variations

Question # 6 of 15 (Start time: 02:46:44 PM) Total Marks: 1
The companies that are competing on cost, their chance to gain the competitive advantage over their competitors is:
Select correct option:

Based on flexibility

Based on uniqueness of their products

Based on reliability of scheduling

Based upon low cost leadership

Question # 7 of 15 (Start time: 02:47:17 PM) Total Marks: 1
Which one of the following is a characteristic of a continuous process?
Select correct option:

High lead times

Short process times

The ability to handle high variety

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The ability to handle high volumes

Question # 8 of 15 (Start time: 02:48:12 PM) Total Marks: 1

Which of the following provide guidance and directions for carrying out operations?

Select correct option:

Tactics

Strategies

Policies

Mission

Question # 9 of 15 (Start time: 02:48:26 PM) Total Marks: 1

Generally most of the values in control charts fall within which range of standard deviation?

Select correct option:

+/- 1

+/- 3

+/- 4

+/- 5

Question # 10 of 15 (Start time: 02:49:01 PM) Total Marks: 1

Manufacturability is the ease of fabrication and/or assembly which is important for:

Select correct option:

Cost and Productivity

Productivity and Quality

Cost and Quality

Cost, productivity and Quality

Question # 11 of 15 (Start time: 02:49:53 PM) Total Marks: 1

Mismatch between manager's expectations of service quality and service quality specifications comes in gap _____

Select correct option:

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1
2
3
4

Question # 12 of 15 (Start time: 02:50:42 PM) Total Marks: 1
As preventive measures improve quality, _____ costs decreases.
Select correct option:

Failure
Appraisal
Operating
Opportunity

Question # 13 of 15 (Start time: 02:50:54 PM) Total Marks: 1
Which of the following is NOT a characteristic of product layouts?
Select correct option:

High material handling costs
Sequential arrangement of machines
Standardized output
Continuous production system

Question # 14 of 15 (Start time: 02:52:05 PM) Total Marks: 1
The subjective inputs obtained from sources such as consumer surveys, sales staff, managers and executives are the

classification of _____ forecast.
Select correct option:

Judgmental
Time series
Associate models
Naive

Question # 15 of 15 (Start time: 02:52:19 PM) Total Marks: 1
The systematic processing of data to yield information is a part of _____.
Select correct option:

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Management science
Information sciences
Industrial engineering
Scientific management

Question # 1 of 15 (Start time: 03:15:18 PM) Total Marks: 1

Which one of the following layout type is associated with a supermarket?
Select correct option:

Fixed Position layout
Process layout
Product layout
Cellular layout

Question # 2 of 15 (Start time: 03:15:55 PM) Total Marks: 1

Which of the following statements corresponds to an order-winning characteristic?
Select correct option:

A factor which may be significant in other parts of the organization
A factor which gives an organization a competitive edge
A factor which serves as a minimum standard for purchase
A factor which increases the profitability of the organization

Question # 3 of 15 (Start time: 03:16:10 PM) Total Marks: 1

Which one of the following is NOT a key external factor in formulating operations strategy?

Select correct option:

Economic conditions
Human resources
Political conditions
Legal environment

Question # 4 of 15 (Start time: 03:16:24 PM) Total Marks: 1

Which one the following is an assumption of center of gravity method?
Select correct option:

The quantity to be shipped is variable
The quantity to be shipped is fixed

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The quantity carries no value
The quantity to be shipped should be extraordinarily high

Question # 5 of 15 (Start time: 03:17:50 PM) Total Marks: 1
Which one of the following is an outcome of Maximin criterion?
Select correct option:

The best of the worst possible payoff
The best possible payoff
The best average payoff
The least of the worst regrets

Question # 6 of 15 (Start time: 03:18:21 PM) Total Marks: 1
Suppose an operations manager is having a pessimistic approach of decision making under uncertain conditions. What approach

he will follow for decision making?
Select correct option:

Maximin
Maximax
Laplace
Non of the above

Question # 7 of 15 (Start time: 03:19:10 PM) Total Marks: 1
The concept of Agile organization refers to:
Select correct option:

Flexibility
Quality
Quick Response
Profitability

Question # 8 of 15 (Start time: 03:19:22 PM) Total Marks: 1
Which of the following functions of an organization consists of all activities directly related to production of a good or

service?
Select correct option:

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Operations

Marketing
Accounting
Finance

Question # 9 of 15 (Start time: 03:19:37 PM) Total Marks: 1
In exponential smoothing model, α denotes:
Select correct option:

Smoothing constant

Previous forecast
Forecast error
Actual forecast

Question # 10 of 15 (Start time: 03:19:51 PM) Total Marks: 1
As the time horizon increases the accuracy of the forecast:
Select correct option:

Decreases

Increases
Is not affected with time horizon
None of the above

Question # 11 of 15 (Start time: 03:20:05 PM) Total Marks: 1
TQM is being criticized on the basis of factors which show:
Select correct option:

Weak implementation of TQM practices or strong management perspective
Strong implementation of TQM practices or weak management perspective
Weak implementation of TQM practices or weak management perspective
Strong implementation of TQM practices or strong management perspective

Question # 12 of 15 (Start time: 03:20:21 PM) Total Marks: 1
Which of the following takes information from the Master Production Schedule to evaluate its feasibility?

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Select correct option:

- Aggregate plan
- Material requirements plan
- Rough-cut capacity plan**
- Capacity requirements plan

Question # 13 of 15 (Start time: 03:20:33 PM) Total Marks: 1

ISO 14000 is a series of how many standards?

Select correct option:

- Three
- Five
- Seven**
- Ten

Question # 14 of 15 (Start time: 03:21:53 PM) Total Marks: 1

Which of the following management level is responsible for long-range capacity planning?

Select correct option:

- Lower management
- Middle management
- Top management**

All the management levels

Question # 15 of 15 (Start time: 03:22:10 PM) Total Marks: 1

In forecasting, planning the use of system relates to the _____ plans.

Select correct option:

- Long term
- Short term**
- Both long and short term
- None of the above

Question # 1 of 15 (Start time: 06:12:45 PM) Total Marks: 1

Which one of the following management functions is based on forecasting?

Select correct option:

- Planning**

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Organizing
Leading
Controlling

Question # 2 of 15 (Start time: 06:13:07 PM) Total Marks: 1

Which one of the following is an application of simple exponential smoothing?

Select correct option:

Establishing durability
Finding reliability
Scheduling services
Quality improvement

Question # 3 of 15 (Start time: 06:13:57 PM) Total Marks: 1

Which of the following refers to changing the job role of one worker with another?

Select correct option:

Job rotation
Job enlargement
Job enrichment
Job design

Question # 4 of 15 (Start time: 06:14:40 PM) Total Marks: 1

“Business forecasting is only used for predicting demand”. This statement is

Select correct option:

Totally right
Totally wrong
Partially right
None of the above

Question # 5 of 15 (Start time: 06:15:00 PM) Total Marks: 1

Technology has impacted the work place by:

Select correct option:

Adding to the existing geographical barriers for recruiting
Increasing the cost of telecommuting
Increasing the amount required to be spent on training
Unifying the workforce to a common skill level

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Question # 6 of 15 (Start time: 06:15:20 PM) Total Marks: 1

Which one of the following is the focus of predetermined motion time system?

Select correct option:

Individual human motions that are used in a job task

Determining the length of time it will take to undertake a particular task

Determining the amount of time a worker spends on various activities

Providing standard times for micro motions such as reach, move and release

Question # 7 of 15 (Start time: 06:16:50 PM) Total Marks: 1

_____ is a philosophy of continually seeking ways to improve operations

Select correct option:

Poke – yoke

Kaizen

Robustness

Quality deployment

Question # 8 of 15 (Start time: 06:18:16 PM) Total Marks: 1

Which one of the following strategies specifies how the firm will employ its production capabilities to support its corporate

strategy?

Select correct option:

Tactical

Operations

Manufacturing

Production

Question # 9 of 15 (Start time: 06:19:01 PM) Total Marks: 1

Those significant characteristics that service customers perceive as minimum standards of acceptability to be considered as a

potential purchase is called:

Select correct option:

Order Winners

Order Qualifiers

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Order Takers
None of the above

Question # 10 of 15 (Start time: 06:19:32 PM) Total Marks: 1

Which ONE of the following statement correctly explains the difference between operations management (OM) and operations

research (OR)?

Select correct option:

OM relies on mathematical modeling and OR focus on practical scenarios.

OM is more powerful to improve the whole system OR relies on mathematical modeling.

OM is relies on practical scenarios and Or relies on Mathematical modeling.

OM relies on mathematical modeling and OR is considered to be one of the critical tools of managers.

Question # 11 of 15 (Start time: 06:20:47 PM) Total Marks: 1

The relationship between quality and probability of acceptance is:

Select correct option:

Linear

Not linear

Directly proportional

Inversely proportional

Question # 12 of 15 (Start time: 06:22:13 PM) Total Marks: 1

Completion of any operations depends upon the slowest process in the assembly line.

What operations managers need to do in

order to be successful?

Select correct option:

Target and eliminate bottlenecks

Identify the bottlenecks

Make slowest process more slow

Non of the above

Question # 13 of 15 (Start time: 06:22:37 PM) Total Marks: 1

The productivity measure output/ (labor + machine) will be named as:

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Select correct option:

- Partial measure
- Multifactor measure**
- Total measure
- None of the above

Question # 14 of 15 (Start time: 06:23:09 PM) Total Marks: 1

Which one of the following mathematical expressions can be used to compute availability?

Select correct option:

- $(MTBF) / (MTBF + MTR)$**
- $(MTBF) / (MTBF - MTR)$
- $(MTR) / (MTBF + MTR)$
- $(MTR) / (MTBF - MTR)$

Question # 15 of 15 (Start time: 06:24:03 PM) Total Marks: 1

ABC Company practices Six Sigma approach in its manufacturing. The company might have implemented this approach in how many

stages?

Select correct option:

- Ten
- Seven
- Five**
- Eleven

Question # 1 of 15 (Start time: 06:35:12 PM) Total Marks: 1

Which one of the following refers to the volume of output at which total cost equals total revenue?

Select correct option:

- Optimal operating rate
- Break even point**
- Feasible volume
- Utilization

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Question # 2 of 15 (Start time: 06:35:39 PM) Total Marks: 1
All of the following are dimensions of service quality Except:
Select correct option:

- Assurance
- Responsiveness
- Intangibles**
- Reliability

Question # 3 of 15 (Start time: 06:36:16 PM) Total Marks: 1
In which of the following layouts, work stations are arranged according to the general function they perform without regard

to any particular product?
Select correct option:

- Product
- Process**
- Fixed-position
- Storage

Question # 4 of 15 (Start time: 06:37:07 PM) Total Marks: 1
The systematic processing of data to yield information is a part of _____.
Select correct option:

- Management science
- Information sciences**
- Industrial engineering
- Scientific management

Question # 5 of 15 (Start time: 06:37:30 PM) Total Marks: 1
Which one of the following is an example of site related factors that affect location decision?
Select correct option:

- Transportation**
- Quality of life
- Location of new markets

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Location of raw materials

Question # 6 of 15 (Start time: 06:38:03 PM) Total Marks: 1

_____ is a mean of translating customer requirements into the appropriate technical requirements for each stage of

service development
Select correct option:

- Quality function development
- Robustness
- Poka-Yoke
- Quality function deployment**

Question # 7 of 15 (Start time: 06:38:45 PM) Total Marks: 1

Suppose an operations manager is having a pessimistic approach of decision making under uncertain conditions. What approach

he will follow for decision making?
Select correct option:

- Maximin**
- Maximax
- Laplace
- Non of the above

Question # 8 of 15 (Start time: 06:39:18 PM) Total Marks: 1

Often the managers and employees have _____ centered approach towards their business

Select correct option:

- Process
- Product / service
- Customer**
- Management

Question # 9 of 15 (Start time: 06:40:44 PM) Total Marks: 1

The operational strategy must be in line with the:

Select correct option:

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Department goals
Organizational goals
Management goals
None of the above

Question # 10 of 15 (Start time: 06:41:18 PM) Total Marks: 1
Which one of the following layout type is associated with a restaurant?
Select correct option:

Fixed position layout
Process layout
Product layout
Hybrid layout

Question # 11 of 15 (Start time: 06:41:35 PM) Total Marks: 1
An organization has described its distinctive characteristics. So, what is the next step in formulating the strategy?
Select correct option:

Productivity Measures
Environmental scanning
Selecting the market segment
Competitor's distinctiveness

Question # 12 of 15 (Start time: 06:42:07 PM) Total Marks: 1
Which of the following refers to changing the job role of one worker with another?
Select correct option:

Job rotation
Job enlargement
Job enrichment
Job design

Question # 13 of 15 (Start time: 06:42:25 PM) Total Marks: 1
What would be the total cost of inventory if a firm holds 1000 units of a product 'A',

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where the carrying cost is Rs. 5 per

unit?

Select correct option:

- Rs. 200
- Rs. 995
- Rs. 5000**
- Rs. 1050

Question # 14 of 15 (Start time: 06:43:23 PM) Total Marks: 1

A technique that averages the number of recent actual values and forms a new value is called:

Select correct option:

- Exponential smoothing
- Weighted moving average
- Moving average**
- None of the above

Question # 15 of 15 (Start time: 06:43:59 PM) Total Marks: 1

What would be the output capacity if an assembly line operates for 7 hours per day with a cycle time of 2.0 minutes?

Select correct option:

- 210 units per day
- 3.5 units per day**
- 0.004 units per day
- 14 units per day

Question # 1 of 15 (Start time: 06:52:24 PM) Total Marks: 1

The frequency of capacity choice decisions is influenced by all of the following factors EXCEPT:

Select correct option:

- Stability of demand
- Technological changes
- Competitive forces
- Cost factor**

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Question # 2 of 15 (Start time: 06:53:43 PM) Total Marks: 1

What are the chances of the batch containing defect exceeding LTPD will be accepted is known as?

Select correct option:

Acceptance risk

Consumer risk

Producer risk

None of the above mentioned

Question # 3 of 15 (Start time: 06:54:56 PM) Total Marks: 1

Forecasts help managers by reducing the degree of:

Select correct option:

Accuracy

Precision

Uncertainty

Reliability

Question # 4 of 15 (Start time: 06:55:23 PM) Total Marks: 1

Which of the following is NOT usually considered a general characteristic of a service?

Select correct option:

Degree of customer contact is high

Production and sales cannot easily be separated functionally

Many services involve both tangible and intangible outputs

Production and consumption can always be separated

Question # 5 of 15 (Start time: 06:55:45 PM) Total Marks: 1

What would be the required cycle time for a process that operates 9 hours daily with a desired output of 300 units per day?

Select correct option:

0.03 minutes

1.8 minutes

2700 minutes

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291 minutes

Question # 6 of 15 (Start time: 06:57:11 PM) Total Marks: 1
All of the following are examples of Qualitative forecasting except:
Select correct option:

Judgmental
Delphi Method
Consumer Survey
Naïve Forecasting

Question # 7 of 15 (Start time: 06:58:35 PM) Total Marks: 1
ABC Freight Company is overflowed with customer complaints of poor quality services.
To achieve quality in the services being

provided, managers can make use of which of the following strategy?
Select correct option:

Cost leadership strategy
Statistical process control strategy
Service differentiation strategy
Conditional service guarantee strategy

Question # 8 of 15 (Start time: 07:00:01 PM) Total Marks: 1
CBR stands for which one of the following?
Select correct option:

Commercial Board of Revenue
Central Board of Recycling
Central Board of Renovation
Central Board of Revenue

Question # 9 of 15 (Start time: 07:00:23 PM) Total Marks: 1
Which one of the following is TRUE about work sampling?
Select correct option:

It describes individual human motions that are used in a job task
It involves determining the length of time it will take to undertake a particular task
It involves determining the amount of time a worker spends on various activities

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It providing standard times for micro motions such as reach, move and release

Question # 10 of 15 (Start time: 07:01:04 PM) Total Marks: 1

Which of the following depicts the overall production rate and size of the workforce required to meet the demand?

Select correct option:

Aggregate plan

Master production schedule

Master requirements plan

Capacity requirements plan

Question # 11 of 15 (Start time: 07:02:14 PM) Total Marks: 1

Which of the following provide guidance and directions for carrying out operations?

Select correct option:

Tactics

Strategies

Policies

Mission

Question # 12 of 15 (Start time: 07:02:37 PM) Total Marks: 1

Units of output per shift is:

Select correct option:

Energy Productivity

Machine Productivity

Labor Productivity

Capital Productivity

Question # 13 of 15 (Start time: 07:03:00 PM) Total Marks: 1

The chances of the batch containing acceptable level of quality will be rejected is known as?

Select correct option:

Acceptance risk

Consumer risk

Producer's risk

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Rejection risk

Question # 14 of 15 (Start time: 07:04:14 PM) Total Marks: 1

The type of processing structure that is used to produce gasoline, chemicals, and steel is known as.

Select correct option:

- Job Shop
- Batch
- Assembly Line
- Continuous Flow**

Question # 15 of 15 (Start time: 07:04:30 PM) Total Marks: 1

Who emphasized quality in terms of inspection and gauging?

Select correct option:

- G.S. Radford
- W. Shewhart
- F.W. Taylor**
- W.E. Demig

Which of the following refers the way an organization chooses to produce its good or services?

Select correct option:

- Process selection**
- Process reengineering
- Process redesign
- Process design

Which one of the following is a characteristic of a continuous process?

Select correct option:

- High lead times
- Short process times
- The ability to handle high variety
- The ability to handle high volumes**

Which one of the following layout type is associated with a restaurant?

Select correct option:

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Fixed position layout
Process layout
Product layout
Hybrid layout

Which one of the following layout type is associated with a supermarket?
Select correct option:

Fixed Position layout
Process layout
Product layout
Cellular layout

The type of processing structure that is used to produce gasoline, chemicals, and steel is known as.
Select correct option:

Job Shop
Batch
Assembly Line
Continuous Flow

Which one of the following operating levels is best with respect to capacity?
Select correct option:

The maximum point of the cost curve
The level of capacity for which average unit cost is minimized
The level of capacity for which average unit cost is maximized
The level of capacity for which total cost is minimized

The process selection should take into account all of the following EXCEPT:
Select correct option:

Capacity planning
Design of work systems
Production forecasts
Selection of technology

In terms of operations management the forecast which projects a company's sales is called:
Select correct option:

Economic forecast

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Technological forecast

Demand forecast

Associative model

The ratio of the real value of output to the combined input of labor and capital is called:
Select correct option:

Labor Productivity

Capital Productivity

Energy Productivity

Multifactor Productivity

Question # 4 of 15

Within the operations function, which one of the following is a long-term management decision?

Select correct option:

Control decision

Non-operational decision

Strategic decision

Tactical decision

Question # 12 of 15

Which one of the following is not the property of the Naïve forecast?

Select correct option:

Simplicity of usage

Costly

Quick and easy to prepare

Easily understandable

Question # 14 of 15

The forecasting time horizon that would typically be easiest to predict would be:

Select correct option:

Medium-range

Long-range

Short-range

Intermediate range

Which one of the following reasons account for using moving average in forecasting?

Select correct option:

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It eliminates the trend

It smoothes the random fluctuations

It counteracts the seasonal variations

It approximates the period average

Which one of the following is used to generate consensus forecast?

Select correct option:

Delphi method

Time series method

Exponential smoothing

Associative model

Question # 7 of 15 (Start time: 08:50:13 AM) Total Marks: 1

Parabolic, exponential and growth are element of:

Select correct option:

Linear trends

Non linear Trends

Forecast accuracy

None of the above

Question # 7 of 15 (Start time: 08:50:13 AM) Total Marks: 1

Which one of the following correctly explains the elements of a good forecast?

Select correct option:

Timely, having a purpose, accurate, written, reliable, meaningful

Timely, accurate, judgmental, correctness, verbal, simple to use

Timely, accurate, reliable, meaningful, written, simple to use

Timely, accurate, reliable, consistent, meaningful, written, simple to use

Question # 5 of 15 (Start time: 08:48:04 AM)

The method that considers several variables related to the variable being predicted is:

Select correct option:

Exponential smoothing

Weighted moving average

Multiple regressions

Moving average

Flexible operations comes under the example of:

Select correct option:

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Strategy

Tactics
Mission
Goals

Productivity refers to the ratio of output to input, in your views what are the measures by which productivity can be increased?

Select correct option:

Inputs increase while outputs remain the same
Outputs decrease while inputs remain the same
Inputs and outputs increase proportionately
Inputs decrease while outputs remain the same

Four important pillars capital, quality, _____ and technology. are responsible for positively as well as negatively affecting on the Productivity of the organization.

Select correct option:

Customers
Process
System
Management

Which one of the following forecasting techniques is used to identify a trend when data is neither growing nor declining rapidly and has no seasonal characteristics.

Select correct option:

Simple moving average
Delphi method
Trend adjusted forecast
Naïve forecast

Which one of the following reasons account for using moving average in forecasting?

Select correct option:

It eliminates the trend
It smoothes the random fluctuations
It counteracts the seasonal variations
It approximates the period average

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Parabolic, exponential and growth are element of:
Select correct option:

- Linear trends
- Non linear Trends**
- Forecast accuracy
- None of the above

Product life cycle is based on:
Select correct option

- Price
- Place
- Demand**
- Supply

A technique that averages the number of recent actual values and forms a new value is called:
Select correct option:

- Exponential Smoothing
- Weighted Moving average
- Moving average**
- Non of the above

Which one of the following is an outcome of Maximin criterion?
Select correct option:

- The best of the worst possible payoff**
- The best possible payoff
- The best average payoff
- The least of the worst regrets

Which of the following influences on the sales of a product is the most difficult to forecast?
Select correct option:

- Seasonal
- Trend
- Nonlinear trend
- Cyclical**

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Which one of the following is a measure of productivity that involves measuring inputs and outputs using a common unit of measurement?
Select correct option:

- Multifactor
- Partial
- Single
- Total

The forecasting time horizon that would typically be easiest to predict would be:
Select correct option:

- Medium-range
- Long-range
- Short-range
- Intermediate range

Product life cycle is based on:
Select correct option:

- Price
- Place
- Demand
- Supply

Which one of the following is NOT used for decision making under uncertainty?
Select correct option:

- Maximax
- Mmaximin
- Mminimax regret
- EMV criterion

Question # 1 of 15 (Start time: 08:42:06 PM) Total Marks: 1

Which of the following statements corresponds to an order-winning characteristic?
Select correct option:

- A factor which may be significant in other parts of the organization
- A factor which gives an organization a competitive edge
- A factor which serves as a minimum standard for purchase
- A factor which increases the profitability of the organization

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Question # 2 of 15 (Start time: 08:43:23 PM) Total Marks: 1

Which one of the following is NOT a business application of forecasting?

Select correct option:

- Budgeting
- Capacity planning
- Inventory management
- Quality control**

Question # 3 of 15 (Start time: 08:44:13 PM) Total Marks: 1

A term strategy is referred to as

Select correct option:

- The goal that is to be achieved
- A functional area of the firm
- An action plan to achieve a mission**
- The purpose for which an organization is established

Question # 4 of 15 (Start time: 08:45:32 PM) Total Marks: 1

Operational strategies mostly function on two dimensions that are:

Select correct option:

- Quality management and Service/Manufacturing Strategy**
- Quality and Operation Management
- Service/Manufacturing Strategy and Functional Management
- Operation and Functional Management

Question # 5 of 15 (Start time: 08:46:45 PM) Total Marks: 1

Robustness of a product is _____ related with the probability of failure.

Select correct option:

- Directly
- Inversely**
- Linearly
- Positively

Question # 6 of 15 (Start time: 08:48:07 PM) Total Marks: 1

The operational strategy must be in line with the:

Select correct option:

- Department goals
- Organizational goals**
- Management goals

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None of the above

Question # 7 of 15 (Start time: 08:49:23 PM) Total Marks: 1
Collaborative Planning, Forecasting, and Replenishment (CPFR) a Web based tool used to coordinate demand forecasting, _____ and inventory replenishment between supply chain trading partners.
Select correct option:

Production and purchase planning

- Demand and supply planning
- Quantitative forecasting
- Demand management

Question # 8 of 15 (Start time: 08:50:45 PM) Total Marks: 1
Which one of the followings is the most closest to the linear regression?
Select correct option:

Trend projection method of forecasting

- Weighted moving average forecasting
- Simple moving average forecasting
- Naïve forecasting

Question # 9 of 15 (Start time: 08:52:10 PM) Total Marks: 1
A gradual, long term upward or downward movement in data is referred to as:
Select correct option:

- Cycle
- Trend**
- Seasonality
- Random variation

Question # 10 of 15 (Start time: 08:52:53 PM) Total Marks: 1
The systematic plan of action with defined resources is called:
Select correct option:

- Competitiveness
- Strategy**
- Productivity
- Flexibility

Question # 11 of 15 (Start time: 08:53:45 PM) Total Marks: 1
Which method of forecasting is the most widely used?
Select correct option:

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Regression analysis
Adaptive forecasting
Weighted moving average
Exponential smoothing

Question # 12 of 15 (Start time: 08:55:07 PM) Total Marks: 1

Which one of the following refers to a decision environment in which relevant parameters have known values?

Select correct option:

Certainty

Uncertainty

Risk

Bounded rationality

Question # 13 of 15 (Start time: 08:56:26 PM) Total Marks: 1

The main constituents of the Quantitative methods of forecasting are?

Select correct option:

Sales force composite

Panel of executive opinion

Consumer market survey

Exponential smoothing

Question # 14 of 15 (Start time: 08:57:52 PM) Total Marks: 1

Which one of the following management functions is based on forecasting?

Select correct option:

Planning

Organizing

Leading

Controlling

Question # 15 of 15 (Start time: 08:58:38 PM) Total Marks: 1

The role of a ----- manager is to sustain, protect, and project the company's operations side.

Select correct option:

Project Manager

Operations Manager

Finance Manager

Marketing Manager

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Question # 1 of 15 (Start time: 09:37:56 PM) Total Marks: 1

All of the following are examples of transformation process EXCEPT:
Select correct option:

- Cutting
- Packing
- Facilitating**
- Labeling

Question # 2 of 15 (Start time: 09:39:22 PM) Total Marks: 1

How organizations assure that the designed strategy is giving the required output or results?
Select correct option:

- Increase in demand of the product
- By measuring the productivity**
- Environmental scanning
- Raw materials are effectively used

Question # 3 of 15 (Start time: 09:40:50 PM) Total Marks: 1

Which one of the following forms of productivity has units of output per dollar input?
Select correct option:

- Capital**
- Energy
- Labor
- Machine

Question # 4 of 15 (Start time: 09:41:27 PM) Total Marks: 1

Which one of the following is the final stage of product life cycle?
Select correct option:

- Growth
- Decline**
- Maturity
- Planning

Question # 5 of 15 (Start time: 09:42:08 PM) Total Marks: 1

Which one of the following is NOT the input in the transformation process?
Select correct option:

- Informations

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Services
Facilities
Materials

Question # 6 of 15 (Start time: 09:43:35 PM) Total Marks: 1

Which one of the following is an application of simple exponential smoothing?
Select correct option:

Establishing durability
Finding reliability
Scheduling services
Quality improvement

Question # 7 of 15 (Start time: 09:44:58 PM) Total Marks: 1

Which one of the following is an implication of laplace approach of decision making?
Select correct option:

The best of the worst possible payoff
The best possible payoff
The best average payoff
The least of the worst regrets

Question # 8 of 15 (Start time: 09:46:00 PM) Total Marks: 1

Which probability distribution is used most extensively in dealing with forecasting errors?
Select correct option:

Normal
Exponential
Beta
Pareto

Question # 9 of 15 (Start time: 09:47:13 PM) Total Marks: 1

Which one of the following statements relates to the final stage of product life cycle?
Select correct option:

Improved reliability, and reduced quality
Improved packaging, and reliability
Improved reliability, and reduced production costs
Improved reliability, and reduced promotion costs

Question # 10 of 15 (Start time: 09:48:14 PM) Total Marks: 1

Which of the following is not the true representation the concept of time series model?

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Select correct option:

- Exponential smoothing
- Moving averages
- Naïve approach
- Linear regression**

Question # 11 of 15 (Start time: 09:49:40 PM) Total Marks: 1

With regard to a regression-based forecast, the standard error of the estimate gives a measure of:

Select correct option:

- Required time to derive the forecast equation
- Validation time period of the forecast
- The maximum error of the forecast
- Variability around the regression line**

Question # 12 of 15 (Start time: 09:51:06 PM) Total Marks: 1

The industrial revolution came into;

Select correct option:

- 1770**
- 1920
- 1911
- 1815

Question # 13 of 15 (Start time: 09:52:03 PM) Total Marks: 1

In time series forecast the population shifts, changing income and cultural changes refers to:

Select correct option:

- Trend**
- Seasonality
- Cycle
- Irregular Variations

Question # 14 of 15 (Start time: 09:53:09 PM) Total Marks: 1

Which one of the following strategies specifies how the firm will employ its production capabilities to support its corporate strategy?

Select correct option:

- Tactical
- Operations**

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Manufacturing
Production

Question # 15 of 15 (Start time: 09:54:33 PM) Total Marks: 1
Forecasting or prediction for organizations will always be:
Select correct option:

Failure
Success
Sometimes failure and sometimes success
Complex

Which one of the following forecasts is quick and easy to prepare?

Time series
Delphi
Naive
Associative

Which one of the following forecasting techniques is used to identify a trend when data is neither growing nor declining rapidly and has no seasonal characteristics.

Simple Moving Average
Delphi method
Trend Adjusted Forecast
Naive Forecast

In which one of the following decision environments it is impossible to assess the likelihood of various future events?

Certainty
Uncertainty
Risk
Bounded Rationally

To make operations strategy effective it should be:

Independent of the organization's strategy
Consistent with the organization's strategy
Developed by a first line manager
Independent of time dimension

Those significant characteristics that service customers perceive as minimum standards of

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acceptability to be considered as a potential purchase is called:

- Order Winners
- Order Qualifiers
- Order Takers
- None of the above

Which one of the following is an implication of laplace approach of decision making?
Select correct option:

- The best of the worst possible payoff
- The best possible payoff
- The best average payoff
- The least of the worst regrets

More routine purchasing, handling and inspection is an example of:

- Customization
- Mass Customization
- Standardization
- None of the above

Which of the following provide guidance and directions for carrying out operations?

- Tactics
- Strategies
- Policies
- Mission

_____ is a wave like variations of more than one year's duration.

- Cycle
- Trend
- Seasonality
- Random Variation

Which one of the following correctly represents a set of time series forecasts?

- Averaging, cycle, seasonality, random variation
- Trend, seasonality, exponential smoothing
- Trend, cycle, seasonality, moving average
- Trend, cycle, seasonality, random variation

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Which of the following forecasting techniques induce personal bias in a forecast?

- Qualitative
- Quantitative
- Associative
- Trend forecast

All of the following are examples of Qualitative forecasting except:

- Judgmental
- Delphi method
- Consumer Survey
- Naïve Forecasting

Operational strategies mostly function on two dimensions that are:
Select correct option:

- Quality management and Service/Manufacturing Strategy
- Quality and Operation Management
- Service/Manufacturing Strategy and Functional Management
- Operation and Functional Management

_____ means that the relevant parameters such as cost, capacity and demand have known values.

- Risk
- Certainty
- Uncertainty
- None of above

The productivity measure output/ (labor + machine) will be named as:

- Partial measure
- Multifactor measure
- Total Measure
- None of the above

Question # 1 of 15 (Start time: 04:08:33 PM) Total Marks: 1
Which of the following is not an attribute to classify services?
Select correct option:

- Tangibility
- Perishability

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Simultaneity
Degree of Customer Contact

Question # 2 of 15 (Start time: 04:09:27 PM) Total Marks: 1
Which one of the following factors makes a forecast LESS perfect?
Select correct option:

Randomness

Non serious attitude
Non availability of data
Un qualified personnel

Question # 3 of 15 (Start time: 04:10:44 PM) Total Marks: 1
Which one of the following is true about Taguchi approach?
Select correct option:

To test the robustness of a design

To articulate the “voice of the customer”
To reduce the degree of automation
To create a concurrent design

Question # 4 of 15 (Start time: 04:11:24 PM) Total Marks: 1
Which of the following provide guidance and directions for carrying out operations?
Select correct option:

Tactics

Strategies
Policies
Mission

Question # 5 of 15 (Start time: 04:11:30 PM) Total Marks: 1
Which one of the following is the final stage of product life cycle?
Select correct option:

Growth

Decline

Maturity
Planning

Question # 6 of 15 (Start time: 04:11:37 PM) Total Marks: 1
Which of the following forecasting techniques induce personal bias in a forecast?
Select correct option:

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Qualitative
Quantitative
Associative
Trend forecast

Question # 7 of 15 (Start time: 04:11:55 PM) Total Marks: 1
Tools like Decision trees and Graphical sensitivity analysis are being used for what purpose?
Select correct option:

For the evaluation of the alternatives
For analyzing decision problems
For making optimistic decisions
Non of the above

Question # 8 of 15 (Start time: 04:13:21 PM) Total Marks: 1
A term strategy is referred to as
Select correct option:

The goal that is to be achieved
A functional area of the firm
An action plan to achieve a mission
The purpose for which an organization is established

Question # 9 of 15 (Start time: 04:13:30 PM) Total Marks: 1
Productivity ratios are used in:
Select correct option:

Planning work force requirements
Scheduling equipments
Financial analysis
All of the above

Question # 10 of 15 (Start time: 04:14:13 PM) Total Marks: 1
Which of the following forecasting technique is used when introducing new products, services, new features and new packaging?
Select correct option:

Quantitative technique
Associative model
Focus group
Judgmental forecast

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Question # 11 of 15 (Start time: 04:15:13 PM) Total Marks: 1

Characteristics like taste, feel, expertise, image or reputation relates to -----.

Select correct option:

Subjective inputs

Objective inputs

Quantitative technique

None of the given options

Question # 12 of 15 (Start time: 04:16:33 PM) Total Marks: 1

Group Consensus relates to which of the following judgmental forecasting technique?

Select correct option:

Sales force

Consumer surveys

Delphi method

Executive opinions

Question # 13 of 15 (Start time: 04:17:49 PM) Total Marks: 1

The three major business functions necessary to all organizations are:

Select correct option:

Accounting, personnel, operations

Marketing, finance/accounting, operations

Marketing, accounting, personnel

Marketing, finance, operations

Question # 14 of 15 (Start time: 04:19:16 PM) Total Marks: 1

Which of the following functions of an organization consists of all activities directly related to production of a good or service?

Select correct option:

Operations

Marketing

Accounting

Finance

Question # 15 of 15 (Start time: 04:19:44 PM) Total Marks: 1

Increases in productivity are difficult to achieve if one of the following situation occurs

Select correct option:

The task is more intellectual and personal

The task is more quantitative and repetitive

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The task is more physical and tangible
The task is more good-producing and standardized

Question # 1 of 15 (Start time: 04:33:42 PM) Total Marks: 1
Forecasts help managers by reducing the degree of:
Select correct option:

Accuracy
Precision
Uncertainty
Reliability

Question # 2 of 15 (Start time: 04:34:53 PM) Total Marks: 1
The main constituents of the Quantitative methods of forecasting are?
Select correct option:

Sales force composite
Panel of executive opinion
Consumer market survey
Exponential smoothing

Question # 3 of 15 (Start time: 04:35:22 PM) Total Marks: 1
Collaborative Planning, Forecasting, and Replenishment (CPFR) a Web based tool used to coordinate demand forecasting, _____ and inventory replenishment between supply chain trading partners.
Select correct option:

Production and purchase planning
Demand and supply planning
Quantitative forecasting
Demand management

Question # 4 of 15 (Start time: 04:35:29 PM) Total Marks: 1
Which one of the following is NOT the input in the transformation process?
Select correct option:

Informations
Services
Facilities
Materials

Question # 5 of 15 (Start time: 04:35:37 PM) Total Marks: 1
Which of the following statement correctly explains the role of operations management?

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Select correct option:

- Sustain the company's operation
- Protect the company's operation
- Project the company's operation
- All of the above**

Question # 6 of 15 (Start time: 04:36:04 PM) Total Marks: 1

Which one of the following is NOT a key internal factor in formulating operations strategy?

Select correct option:

Competition

- Financial resources
- Human resources
- Products and services

Question # 7 of 15 (Start time: 04:37:05 PM) Total Marks: 1

Overall broad picture of the organization is depicted by its _____ that provides detailed and broader scope.

Select correct option:

- Operations strategy
- Organizational strategy**
- Marketing strategy
- Manufacturing units

Question # 8 of 15 (Start time: 04:38:32 PM) Total Marks: 1

Which of the following statements describes an order-qualifier characteristic?

Select correct option:

- A competitive dimension used to make final decision among competitors
- A factor which directly and significantly contribute to winning business
- A factor which increases the profitability of the organization
- A factor perceived as a minimum standard as a potential for purchase**

Question # 9 of 15 (Start time: 04:39:05 PM) Total Marks: 1

As the time horizon increases the accuracy of the forecast:

Select correct option:

- Decreases**
- Increases
- Is not affected with time horizon

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None of the above

Question # 10 of 15 (Start time: 04:39:46 PM) Total Marks: 1

The method that uses explanatory variables to predict the future is known as:

Select correct option:

Delphi method

Naïve forecast

Associative model

Judgmental forecast

Question # 11 of 15 (Start time: 04:40:13 PM) Total Marks: 1

Which one of the following is the most significant disadvantage of standardization?

Select correct option:

Frozen designs

Interchangeable parts

Reduced variety

Customized parts

Question # 12 of 15 (Start time: 04:41:07 PM) Total Marks: 1

Which of the following is the main source of a poor decision making by the managers?

Select correct option:

Failure to check their facts

Failure to plan for unexpected events

Failure to connect the problem to the overall strategy

All of the above

Question # 13 of 15 (Start time: 04:41:52 PM) Total Marks: 1

Which one of the following is true about Taguchi approach?

Select correct option:

To test the robustness of a design

To articulate the “voice of the customer”

To reduce the degree of automation

To create a concurrent design

Question # 14 of 15 (Start time: 04:41:58 PM) Total Marks: 1

Those significant characteristics that service customers perceive as minimum standards of acceptability to be considered as a potential purchase is called:

Select correct option:

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Order Winners
Order Qualifiers
Order Takers
None of the above

Question # 15 of 15 (Start time: 04:42:16 PM) Total Marks: 1
The subjective inputs obtained from sources such as consumer surveys, sales staff, managers and executives are the classification of _____ forecast.
Select correct option:

Judgmental
Time series
Associate models
Naive

Question # 1 of 15 (Start time: 04:48:08 PM) Total Marks: 1
Robustness of a product is _____ related with the probability of failure.
Select correct option:

Directly
Inversely
Linearly
Positively

Question # 2 of 15 (Start time: 04:48:15 PM) Total Marks: 1
Which of the following statements is TRUE about production system?
Select correct option:

A user of resources to transform inputs into some desired outputs
Enhancing value added services
Only desired output in the form of products or manufactured goods
Making efficient use of Internet technology

Question # 3 of 15 (Start time: 04:48:40 PM) Total Marks: 1
Which of the following ensures that the design meets the performance characteristics that are specified in the product concept?
Select correct option:

Functional design
Production design
Service design
Product design

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Question # 4 of 15 (Start time: 04:49:21 PM) Total Marks: 1

Which of the following statements describes an order-qualifier characteristic?

Select correct option:

A competitive dimension used to make final decision among competitors

A factor which directly and significantly contribute to winning business

A factor which increases the profitability of the organization

A factor perceived as a minimum standard as a potential for purchase

Question # 5 of 15 (Start time: 04:49:28 PM) Total Marks: 1

Which of the following statement correctly explains the role of operations management?

Select correct option:

Sustain the company's operation

Protect the company's operation

Project the company's operation

All of the above

Question # 6 of 15 (Start time: 04:49:35 PM) Total Marks: 1

Which one of the following is an implication of laplace approach of decision making?

Select correct option:

The best of the worst possible payoff

The best possible payoff

The best average payoff

The least of the worst regrets

Question # 7 of 15 (Start time: 04:49:42 PM) Total Marks: 1

Which one of the following is NOT the input in the transformation process?

Select correct option:

Informations

Services

Facilities

Materials

Question # 8 of 15 (Start time: 04:49:48 PM) Total Marks: 1

Characteristics like taste, feel, expertise, image or reputation relates to -----.

Select correct option:

Subjective inputs

Objective inputs

Quantitative technique

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None of the given options

Question # 9 of 15 (Start time: 04:49:54 PM) Total Marks: 1

Which one of the following is the most significant disadvantage of standardization?

Select correct option:

Frozen designs

Interchangeable parts

Reduced variety

Customized parts

Question # 10 of 15 (Start time: 04:50:00 PM) Total Marks: 1

Which one of the following correctly represents a set of time series forecasts?

Select correct option:

Averaging, cycle, seasonality, random variations

Trend, seasonality, exponential smoothing

Trend, cycle, seasonality, moving average

Trend, cycle, seasonality, random variations

Question # 11 of 15 (Start time: 04:50:20 PM) Total Marks: 1

The total weight assigned to actual occurrences should be equal to:

Select correct option:

0

1

2

3

Question # 12 of 15 (Start time: 04:51:31 PM) Total Marks: 1

Which one of the following is not a step of decision process:

Select correct option:

Specify objectives

Determine the product of chance probabilities

Analyze and select alternative

Implement and monitor the result

Question # 13 of 15 (Start time: 04:52:12 PM) Total Marks: 1

The pioneers of transforming management to scientific domain are:

Select correct option:

Fredrick Taylor

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Lillian and Frank Gilbreths
Henry Fayol
Both A & B

Question # 14 of 15 (Start time: 04:53:14 PM) Total Marks: 1
Units of output per shift is:
Select correct option:

Energy Productivity
Machine Productivity
Labor Productivity
Capital Productivity

Question # 15 of 15 (Start time: 04:53:41 PM) Total Marks: 1
Organizational strategies relate to which of the following sets of factors?
Select correct option:

Survival, profitability, growth rate and market share
Profitability, survival, lead times and target market
Quality, operating resources, growth rate and market share
Scheduling, profitability, lead times and survival

Question # 1 of 15 (Start time: 05:00:35 PM) Total Marks: 1
Which of the following includes the quantitative methods of forecasting?
Select correct option:

Sales force composite
Exponential smoothing
Consumer market survey
Jury of executive opinion

Question # 2 of 15 (Start time: 05:01:51 PM) Total Marks: 1
The forecasting model that attempts to predict the future value based on the past data is known as:
Select correct option:

Delphi Method
Time series Analysis
Associative Models
Naïve Forecasting

Question # 3 of 15 (Start time: 05:03:10 PM) Total Marks: 1
Those significant characteristics that service customers perceive as minimum standards of

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acceptability to be considered as a potential purchase is called:
Select correct option:

- Order Winners
- Order Qualifiers**
- Order Takers
- None of the above

Question # 4 of 15 (Start time: 05:03:25 PM) Total Marks: 1

Which one of the following is the overall objective of product and service design?
Select correct option:

- Customer satisfaction and variety
- Reliability and variety
- Quality and reliability
- Customer satisfaction and profitability**

Question # 5 of 15 (Start time: 05:03:56 PM) Total Marks: 1

Which of the following is not an attribute to classify services?
Select correct option:

- Tangibility**
- Perishability
- Simultaneity
- Degree of Customer Contact

Question # 6 of 15 (Start time: 05:04:05 PM) Total Marks: 1

Which one of the following factors provides a basis for comparing alternative forecasting techniques?

Select correct option:

- Time dimension
- Reliability factor
- Degree of accuracy**
- Measuring units

Question # 7 of 15 (Start time: 05:04:32 PM) Total Marks: 1

Which of the following is a technique for fitting a line to a set of points?
Select correct option:

- Regression**
- Trend
- Cycle

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Moving average

Question # 8 of 15 (Start time: 05:05:15 PM) Total Marks: 1

Which one of the following forms of productivity has units of output per dollar input?
Select correct option:

Capital

Energy

Labor

Machine

Question # 9 of 15 (Start time: 05:05:21 PM) Total Marks: 1

Which of the following is not the true representation the concept of time series model?
Select correct option:

Exponential smoothing

Moving averages

Naïve approach

Linear regression

Question # 10 of 15 (Start time: 05:05:38 PM) Total Marks: 1

The main constituents of the Quantitative methods of forecasting are?
Select correct option:

Sales force composite

Panel of executive opinion

Consumer market survey

Exponential smoothing

Question # 11 of 15 (Start time: 05:05:46 PM) Total Marks: 1

In exponential smoothing model, α denotes:
Select correct option:

Smoothing constant

Previous forecast

Forecast error

Actual forecast

Question # 12 of 15 (Start time: 05:07:05 PM) Total Marks: 1

The method that uses explanatory variables to predict the future is known as:
Select correct option:

Delphi method

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Naïve forecast

Associative model

Judgmental forecast

Question # 13 of 15 (Start time: 05:07:12 PM) Total Marks: 1

The productivity measure output/ (labor + machine) will be named as:

Select correct option:

Partial measure

Multifactor measure

Total measure

None of the above

Question # 14 of 15 (Start time: 05:07:20 PM) Total Marks: 1

For which of the following approaches, the forecast of any period equals the previous period's forecast?

Select correct option:

Delphi method

Naïve forecast

Associative model

Judgmental forecast

Question # 15 of 15 (Start time: 05:08:33 PM) Total Marks: 1

Organizational strategy is different from operations strategy because it is;

Select correct option:

Prepared by middle managers

Narrower in scope

Longer in time horizon

All of the above

Question # 1 of 15 (Start time: 05:35:09 PM) Total Marks: 1

CBR stands for which one of the following?

Select correct option:

Commercial Board of Revenue

Central Board of Recycling

Central Board of Renovation

Central Board of Revenue

Question # 2 of 15 (Start time: 05:35:31 PM) Total Marks: 1

Suppose an operations manager is having a pessimistic approach of decision making

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under uncertain conditions. What approach he will follow for decision making?
Select correct option:

Maximin

- Maximax
- Laplace
- Non of the above

Question # 3 of 15 (Start time: 05:36:57 PM) Total Marks: 1

Which one of the following is NOT a key internal factor in formulating operations strategy?

Select correct option:

Competition

- Financial resources
- Human resources
- Products and services

Question # 4 of 15 (Start time: 05:37:03 PM) Total Marks: 1

Completion of any operations depends upon the slowest process in the assembly line. What operations managers need to do in order to be successful?

Select correct option:

Target and eliminate bottlenecks

- Identify the bottlenecks
- Make slowest process more slow
- Non of the above

Question # 5 of 15 (Start time: 05:38:28 PM) Total Marks: 1

Which of the following is a technique for fitting a line to a set of points?

Select correct option:

Regression

- Trend
- Cycle
- Moving average

Question # 6 of 15 (Start time: 05:38:35 PM) Total Marks: 1

Which one the following formula or function can be used to measure the performance?

Select correct option:

- Flexibility + profit+ operations
- Work + profit + value

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Quality + speed + flexibility
Profit + Incentives + standards

Question # 7 of 15 (Start time: 05:39:09 PM) Total Marks: 1
The industrial revolution came into;
Select correct option:

1770
1920
1911
1815

Question # 8 of 15 (Start time: 05:39:15 PM) Total Marks: 1
“Business forecasting is only used for predicting demand”. This statement is
Select correct option:

Totally right
Totally wrong
Partially right
None of the above

Question # 9 of 15 (Start time: 05:40:41 PM) Total Marks: 1
In exponential smoothing model, α denotes:
Select correct option:

Smoothing constant
Previous forecast
Forecast error
Actual forecast

Question # 10 of 15 (Start time: 05:40:50 PM) Total Marks: 1
Tools like Decision trees and Graphical sensitivity analysis are being used for what purpose?
Select correct option:

For the evaluation of the alternatives
For analyzing decision problems
For making optimistic decisions
Non of the above

Question # 11 of 15 (Start time: 05:40:59 PM) Total Marks: 1
Which probability distribution is used most extensively in dealing with forecasting errors?

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Select correct option:

Normal

Exponential
Beta
Pareto

Question # 12 of 15 (Start time: 05:41:14 PM) Total Marks: 1

The systematic processing of data to yield information is a part of _____

Select correct option:

Management science
Information sciences
Industrial engineering
Scientific management

Question # 13 of 15 (Start time: 05:42:23 PM) Total Marks: 1

Which one of the following is NOT a business application of forecasting?

Select correct option:

Budgeting
Capacity planning
Inventory management
Quality control

Question # 14 of 15 (Start time: 05:42:41 PM) Total Marks: 1

Productivity ratios are used in;

Select correct option:

Planning work force requirements
Scheduling equipments
Financial analysis
All of the above

Question # 15 of 15 (Start time: 05:42:47 PM) Total Marks: 1

Which one of the followings is the most closest to the linear regression?

Select correct option:

Trend projection method of forecasting
Weighted moving average forecasting
Simple moving average forecasting
Naïve forecasting

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Question # 1 of 15 (Start time: 06:26:30 PM) Total Marks: 1

In forecasting, planning the use of system relates to the _____ plans.

Select correct option:

Long term

Short term

Both long and short term

None of the above

Question # 2 of 15 (Start time: 06:27:56 PM) Total Marks: 1

How organizations assure that the designed strategy is giving the required output or results?

Select correct option:

Increase in demand of the product

By measuring the productivity

Environmental scanning

Raw materials are effectively used

Question # 3 of 15 (Start time: 06:29:21 PM) Total Marks: 1

The main constituents of the Quantitative methods of forecasting are?

Select correct option:

Sales force composite

Panel of executive opinion

Consumer market survey

Exponential smoothing

Question # 4 of 15 (Start time: 06:29:46 PM) Total Marks: 1

A gradual, long term upward or downward movement in data is referred to as:

Select correct option:

Cycle

Trend

Seasonality

Random variation

Question # 5 of 15 (Start time: 06:30:11 PM) Total Marks: 1

Completion of any operations depends upon the slowest process in the assembly line.

What operations managers need to do in order to be successful?

Select correct option:

Target and eliminate bottlenecks

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Identify the bottlenecks
Make slowest process more slow
Non of the above

Question # 6 of 15 (Start time: 06:33:12 PM) Total Marks: 1
All of the following are examples of Qualitative forecasting except:
Select correct option:

Judgmental
Delphi Method
Consumer Survey
Naïve Forecasting

Question # 7 of 15 (Start time: 06:34:16 PM) Total Marks: 1
OSHA stands for: which one of the following?
Select correct option:

Occupational Safety Hygiene Administration
Occupational Stock Hygiene Administration
Occupational Safety Hygiene Agency
Occupational Science Hygiene Administration

Question # 8 of 15 (Start time: 06:35:07 PM) Total Marks: 1
Which one of the following management functions is based on forecasting?
Select correct option:

Planning
Organizing
Leading
Controlling

Question # 9 of 15 (Start time: 06:35:31 PM) Total Marks: 1
The operational strategy must be in line with the:
Select correct option:

Department goals
Organizational goals
Management goals
None of the above

Question # 10 of 15 (Start time: 06:35:54 PM) Total Marks: 1
Patterns of time series that repeat themselves after a period of days or weeks are called:
Select correct option:

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Seasonality

Random variation
Cycles
Trends

Question # 11 of 15 (Start time: 06:37:19 PM) Total Marks: 1
“What business are we in?” This statement will come under:
Select correct option:

Mission Statement

Goals
Tactics
Strategies

Question # 12 of 15 (Start time: 06:38:33 PM) Total Marks: 1
Forecasting or prediction for organizations will always be:
Select correct option:

Failure
Success

Sometimes failure and sometimes success
Complex

Question # 13 of 15 (Start time: 06:39:19 PM) Total Marks: 1
Sequence of data points that are measured typically at successive times at regular time intervals is known as:
Select correct option:

Moving average
Weighted moving average
Time series
Forecasts

Question # 14 of 15 (Start time: 06:40:06 PM) Total Marks: 1
Services differ from manufacturing in all the following ways EXCEPT:
Select correct option:

Customers typically interact directly with the service delivery process
Consumption and production take place simultaneously.
Services are intangible.
Services can be stored.

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Question # 15 of 15 (Start time: 06:41:17 PM) Total Marks: 1

Productivity ratios are used for planning workforce requirements, scheduling equipments and _____.

Select correct option:

Satisfying customers

Financial analysis

Management decisions

None of the above

Question # 1 of 15 (Start time: 06:58:12 PM) Total Marks: 1

Which one of the following is NOT the input in the transformation process?

Select correct option:

Informations

Services

Facilities

Materials

Question # 2 of 15 (Start time: 06:59:00 PM) Total Marks: 1

Group Consensus relates to which of the following judgmental forecasting technique?

Select correct option:

Sales force

Consumer surveys

Delphi method

Executive opinions

Question # 3 of 15 (Start time: 06:59:46 PM) Total Marks: 1

The subjective inputs obtained from sources such as consumer surveys, sales staff, managers and executives are the classification of _____ forecast.

Select correct option:

Judgmental

Time series

Associate models

Naive

Question # 4 of 15 (Start time: 07:00:12 PM) Total Marks: 1

A term strategy is referred to as

Select correct option:

The goal that is to be achieved

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A functional area of the firm

An action plan to achieve a mission

The purpose for which an organization is established

Question # 5 of 15 (Start time: 07:00:26 PM) Total Marks: 1

Robustness of a product is _____ related with the probability of failure.

Select correct option:

Directly

Inversely

Linearly

Positively

Question # 6 of 15 (Start time: 07:00:38 PM) Total Marks: 1

The method that uses explanatory variables to predict the future is known as:

Select correct option:

Delphi method

Naïve forecast

Associative model

Judgmental forecast

Question # 7 of 15 (Start time: 07:01:11 PM) Total Marks: 1

_____ means that the relevant parameters such as cost, capacity and demand have known values.

Select correct option:

Risk

Certainty

Uncertainty

None of above

Question # 8 of 15 (Start time: 07:01:40 PM) Total Marks: 1

The industrial revolution came into;

Select correct option:

1770

1920

1911

1815

Question # 9 of 15 (Start time: 07:01:52 PM) Total Marks: 1

Which probability distribution is used most extensively in dealing with forecasting

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errors?

Select correct option:

Normal

Exponential

Beta

Pareto

Question # 10 of 15 (Start time: 07:02:10 PM) Total Marks: 1

Following are all examples of distinctive competencies EXCEPT;

Select correct option:

Price

Quality

Planning

Flexibility

Question # 11 of 15 (Start time: 07:03:11 PM) Total Marks: 1

Which one of the following management functions is based on forecasting?

Select correct option:

Planning

Organizing

Leading

Controlling

Question # 12 of 15 (Start time: 07:03:42 PM) Total Marks: 1

Which one of the following is not a step of decision process:

Select correct option:

Specify objectives

Determine the product of chance probabilities

Analyze and select alternative

Implement and monitor the result

Question # 13 of 15 (Start time: 07:04:39 PM) Total Marks: 1

The role of a ----- manager is to sustain, protect, and project the company's operations side.

Select correct option:

Project Manager

Operations Manager

Finance Manager

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Marketing Manager

Question # 14 of 15 (Start time: 07:05:36 PM) Total Marks: 1

In which one of the following decision environments it is impossible to assess the likelihood of various future events?

Select correct option:

Certainty

Uncertainty

Risk

Bounded rationality

Question # 15 of 15 (Start time: 07:06:23 PM) Total Marks: 1

Which one of the following is the overall objective of product and service design?

Select correct option:

Customer satisfaction and variety

Reliability and variety

Quality and reliability

Customer satisfaction and profitability

Question # 1 of 15 (Start time: 07:10:05 PM) Total Marks: 1

Which of the following favors adopting a "go for it" strategy?

Select correct option:

Maximin

Maximax

Minimax regret

Laplace

Question # 2 of 15 (Start time: 07:10:57 PM) Total Marks: 1

The systematic plan of action with defined resources is called:

Select correct option:

Competitiveness

Strategy

Productivity

Flexibility

Question # 3 of 15 (Start time: 07:11:22 PM) Total Marks: 1

Which of the following is NOT an attribute to classify services?

Select correct option:

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Tangibility

Perishability
Simultaneity
Degree of customer contact

Question # 4 of 15 (Start time: 07:12:44 PM) Total Marks: 1
Organizational strategy is different from operations strategy because it is;
Select correct option:

Prepared by middle managers
Narrower in scope
Longer in time horizon
All of the above

Question # 5 of 15 (Start time: 07:13:34 PM) Total Marks: 1
Which one of the following is not a step of decision process?
Select correct option:

Specify objectives
Determine the product of chance probabilities
Analyze and select alternative
Implement and monitor the result

Question # 6 of 15 (Start time: 07:13:45 PM) Total Marks: 1
As the size of the smoothing constant increases:
Select correct option:

More weight is put on historic demand data.
More weight is put on recent demand data.
The sensitivity of the model decreases.
The stability of the model increases.

Question # 7 of 15 (Start time: 07:15:09 PM) Total Marks: 1
The main constituents of the Quantitative methods of forecasting are?
Select correct option:

Sales force composite
Panel of executive opinion
Consumer market survey
Exponential smoothing

Question # 8 of 15 (Start time: 07:15:23 PM) Total Marks: 1
For which of the following approaches, the forecast of any period equals the previous

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period's forecast?
Select correct option:

- Delphi method
- Naïve forecast
- Associative model
- Judgmental forecast

Question # 9 of 15 (Start time: 07:16:33 PM) Total Marks: 1
Strategy design process in initiated by:
Select correct option:

- Corporate strategy
- Needs of the customer
- Operations Strategy
- All of the above

Question # 10 of 15 (Start time: 07:17:39 PM) Total Marks: 1
Forecasts help managers by reducing the degree of:
Select correct option:

- Accuracy
- Precision
- Uncertainty
- Reliability

Question # 11 of 15 (Start time: 07:18:41 PM) Total Marks: 1
In operations management the time required to react appropriately to a competitor's strategies or technology up gradation is called:
Select correct option:

- Processing time
- Changeover time
- Response Time
- Planning time

Question # 12 of 15 (Start time: 07:20:09 PM) Total Marks: 1
"What business are we in?" This statement will come under:
Select correct option:

- Mission Statement
- Goals
- Tactics

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Strategies

Question # 13 of 15 (Start time: 07:20:30 PM) Total Marks: 1
An automatic car wash is an example of which of the following?
Select correct option:

Standardized service

Customized service
Batch processing
Intermittent processing

Question # 14 of 15 (Start time: 07:21:22 PM) Total Marks: 1
Which one of the following refers to using some of the components of old products in the manufacture of new products?
Select correct option:

Remanufacturing

Robust design
Automation
Manufacturability

Question # 15 of 15 (Start time: 07:22:05 PM) Total Marks: 1
Which one of the following statements relates to the final stage of product life cycle?
Select correct option:

Improved reliability, and reduced quality

Improved packaging, and reliability

Improved reliability, and reduced production costs
Improved reliability, and reduced promotion costs

Question # 1 of 15 (Start time: 07:30:34 PM) Total Marks: 1
Group Consensus relates to which of the following judgmental forecasting technique?
Select correct option:

Sales force

Consumer surveys

Delphi method

Executive opinions

Question # 2 of 15 (Start time: 07:31:08 PM) Total Marks: 1
The systematic processing of data to yield information is a part of _____.
Select correct option:

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Management science
Information sciences
Industrial engineering
Scientific management

Question # 3 of 15 (Start time: 07:31:51 PM) Total Marks: 1
An organization has described its distinctive characteristics. So, what is the next step in formulating the strategy?
Select correct option:

Productivity Measures
Environmental scanning
Selecting the market segment
Competitor's distinctiveness

Question # 4 of 15 (Start time: 07:33:18 PM) Total Marks: 1
Most of the organizations adopt a defensive design R&D Strategy in an attempt to prolong the life of the product by employing new packaging, redesigning it, improving its reliability. This is _____ phase in product life cycle.
Select correct option:

Growth
Maturity
Saturation
Decline

Question # 5 of 15 (Start time: 07:34:08 PM) Total Marks: 1
Which one the following formula or function can be used to measure the performance?
Select correct option:

Flexibility + profit+ operations
Work + profit + value
Quality + speed + flexibility
Profit + Incentives + standards

Question # 6 of 15 (Start time: 07:35:20 PM) Total Marks: 1
Which of the following forecasting techniques induce personal bias in a forecast?
Select correct option:

Qualitative
Quantitative
Associative
Trend forecast

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Question # 7 of 15 (Start time: 07:36:13 PM) Total Marks: 1

_____ means that the relevant parameters such as cost, capacity and demand have known values.

Select correct option:

Risk

Certainty

Uncertainty

None of above

Question # 8 of 15 (Start time: 07:36:33 PM) Total Marks: 1

The companies that are competing on cost, their chance to gain the competitive advantage over their competitors is:

Select correct option:

Based on flexibility

Based on uniqueness of their products

Based on reliability of scheduling

Based upon low cost leadership

Question # 9 of 15 (Start time: 07:37:55 PM) Total Marks: 1

The forecasting model that attempts to predict the future value based on the past data is known as:

Select correct option:

Delphi Method

Time series Analysis

Associative Models

Naïve Forecasting

Question # 10 of 15 (Start time: 07:38:54 PM) Total Marks: 1

How organizations assure that the designed strategy is giving the required output or results?

Select correct option:

Increase in demand of the product

By measuring the productivity

Environmental scanning

Raw materials are effectively used

Question # 11 of 15 (Start time: 07:39:11 PM) Total Marks: 1

A tool to measure effective use of resources and usually expressed as the ratio of output

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to input is known as;
Select correct option:

- Production ratio
- Productivity**
- Reliability
- Operations ratio

Question # 12 of 15 (Start time: 07:40:19 PM) Total Marks: 1

In time series forecast the population shifts, changing income and cultural changes refers to:

Select correct option:

- Trend**
- Seasonality
- Cycle
- Irregular Variations

Question # 13 of 15 (Start time: 07:40:51 PM) Total Marks: 1

Organization whether manufacturing product or delivering a service are made to operate in three dimensions that are:

Select correct option:

- Legal, Ethical, and Environmental**
- Legal, Environmental, Social
- Legal, Ethical, Social
- Ethical, Environmental, Social

Question # 14 of 15 (Start time: 07:41:55 PM) Total Marks: 1

Which of the following ensures that the design meets the performance characteristics that are specified in the product concept?

Select correct option:

- Functional design**
- Production design
- Service design
- Product design

Question # 15 of 15 (Start time: 07:42:30 PM) Total Marks: 1

Which ONE of the following forms a bridge between two islands of Engineering and Management?

Select correct option:

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Production Engineering
Operations Management
Industrial Management
Operations Engineering

Question # 1 of 15 (Start time: 08:53:13 PM) Total Marks: 1
Which of the following statement correctly explains the role of operations management?
Select correct option:

Sustain the company's operation
Protect the company's operation
Project the company's operation
All of the above

Question # 2 of 15 (Start time: 08:53:33 PM) Total Marks: 1
All of the following are examples of transformation process EXCEPT:
Select correct option:

Cutting
Packing
Facilitating
Labeling

Question # 3 of 15 (Start time: 08:53:52 PM) Total Marks: 1
Organizational strategies relate to which of the following sets of factors?
Select correct option:

Survival, profitability, growth rate and market share
Profitability, survival, lead times and target market
Quality, operating resources, growth rate and market share
Scheduling, profitability, lead times and survival

Question # 4 of 15 (Start time: 08:54:28 PM) Total Marks: 1
Which one the following formula or function can be used to measure the performance?
Select correct option:

Flexibility + profit+ operations
Work + profit + value
Quality + speed + flexibility
Profit + Incentives + standards

Question # 5 of 15 (Start time: 08:54:43 PM) Total Marks: 1
Which ONE of the following statement correctly explains the difference between

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operations management (OM) and operations research (OR)?
Select correct option:

OM relies on mathematical modeling and OR focus on practical scenarios.
OM is more powerful to improve the whole system OR relies on mathematical modeling.
OM is relies on practical scenarios and Or relies on Mathematical modeling.
OM relies on mathematical modeling and OR is considered to be one of the critical tools of managers.

Question # 6 of 15 (Start time: 08:56:07 PM) Total Marks: 1
Releasing products with defects should be informed to the customers. This statement comes under _____ frame work.
Select correct option:

Legal
Ethical
Environmental
None of the above

Question # 7 of 15 (Start time: 08:57:04 PM) Total Marks: 1
Patterns of time series that repeat themselves after a period of days or weeks are called:
Select correct option:

Seasonality
Random variation
Cycles
Trends

Question # 8 of 15 (Start time: 08:57:45 PM) Total Marks: 1
As the size of the smoothing constant increases:
Select correct option:

More weight is put on historic demand data.
More weight is put on recent demand data.
The sensitivity of the model decreases.
The stability of the model increases.

Question # 9 of 15 (Start time: 08:58:10 PM) Total Marks: 1
How organizations assure that the designed strategy is giving the required output or results?
Select correct option:

Increase in demand of the product

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By measuring the productivity

Environmental scanning
Raw materials are effectively used

Question # 10 of 15 (Start time: 08:58:22 PM) Total Marks: 1
Which of the following is a technique for fitting a line to a set of points?
Select correct option:

Regression

Trend
Cycle
Moving average

Question # 11 of 15 (Start time: 08:59:00 PM) Total Marks: 1
Which of the following includes the quantitative methods of forecasting?
Select correct option:

Sales force composite
Exponential smoothing
Consumer market survey
Jury of executive opinion

Question # 12 of 15 (Start time: 08:59:41 PM) Total Marks: 1
The method that uses explanatory variables to predict the future is known as:
Select correct option:

Delphi method
Naïve forecast
Associative model
Judgmental forecast

Question # 13 of 15 (Start time: 09:00:08 PM) Total Marks: 1
Which one of the following is NOT the input in the transformation process?
Select correct option:

Informations
Services
Facilities
Materials

Question # 14 of 15 (Start time: 09:00:19 PM) Total Marks: 1
“What business are we in?” This statement will come under:
Select correct option:

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Mission Statement

Goals
Tactics
Strategies

Question # 15 of 15 (Start time: 09:00:28 PM) Total Marks: 1

Units of output per shift is:

Select correct option:

Energy Productivity
Machine Productivity
Labor Productivity
Capital Productivity

Question # 1 of 15 (Start time: 09:05:32 PM) Total Marks: 1

A gradual, long term upward or downward movement in data is referred to as:

Select correct option:

Cycle
Trend
Seasonality
Random variation

Question # 2 of 15 (Start time: 09:05:48 PM) Total Marks: 1

Which one of the followings appears to provide the best prospect for increases in productivity?

Select correct option:

Management
Raw materials
Labor
Capital

Question # 3 of 15 (Start time: 09:07:16 PM) Total Marks: 1

Which of the following forecasting techniques induce personal bias in a forecast?

Select correct option:

Qualitative
Quantitative
Associative
Trend forecast

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Question # 4 of 15 (Start time: 09:07:43 PM) Total Marks: 1

Which one of the following is the final stage of product life cycle?

Select correct option:

Growth

Decline

Maturity

Planning

Question # 5 of 15 (Start time: 09:07:56 PM) Total Marks: 1

Which of the following provide guidance and directions for carrying out operations?

Select correct option:

Tactics

Strategies

Policies

Mission

Question # 6 of 15 (Start time: 09:08:17 PM) Total Marks: 1

Which of the following statement correctly explains the role of operations management?

Select correct option:

Sustain the company's operation

Protect the company's operation

Project the company's operation

All of the above

Question # 7 of 15 (Start time: 09:08:27 PM) Total Marks: 1

Tools like Decision trees and Graphical sensitivity analysis are being used for what purpose?

Select correct option:

For the evaluation of the alternatives

For analyzing decision problems

For making optimistic decisions

Non of the above

Question # 8 of 15 (Start time: 09:08:55 PM) Total Marks: 1

CBR stands for which one of the following?

Select correct option:

Commercial Board of Revenue

Central Board of Recycling

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Central Board of Renovation
Central Board of Revenue

Question # 9 of 15 (Start time: 09:09:10 PM) Total Marks: 1

Overall broad picture of the organization is depicted by its _____ that provides detailed and broader scope.

Select correct option:

Operations strategy
Organizational strategy
Marketing strategy
Manufacturing units

Question # 10 of 15 (Start time: 09:09:54 PM) Total Marks: 1

_____ is a wave like variations of more than one year's duration.

Select correct option:

Cycle
Trend
Seasonality
Random variation

Question # 11 of 15 (Start time: 09:10:29 PM) Total Marks: 1

The total weight assigned to actual occurrences should be equal to:

Select correct option:

0
1
2
3

Question # 12 of 15 (Start time: 09:11:25 PM) Total Marks: 1

Time based strategies include:

Select correct option:

Planning and processing time
Product/service design and Change over time
Delivery and Response time
All of the above

Question # 13 of 15 (Start time: 09:12:33 PM) Total Marks: 1

Collaborative Planning, Forecasting, and Replenishment (CPFR) a Web based tool used to coordinate demand forecasting, _____ and inventory replenishment between

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supply chain trading partners.
Select correct option:

Production and purchase planning

Demand and supply planning
Quantitative forecasting
Demand management

Question # 14 of 15 (Start time: 09:12:53 PM) Total Marks: 1
Organizational strategies relate to which of the following sets of factors?
Select correct option:

Survival, profitability, growth rate and market share

Profitability, survival, lead times and target market
Quality, operating resources, growth rate and market share
Scheduling, profitability, lead times and survival

Question # 15 of 15 (Start time: 09:13:21 PM) Total Marks: 1
Which one of the following is NOT a key external factor in formulating operations strategy?
Select correct option:

Economic conditions
Human resources
Political conditions
Legal environment

Question # 1 of 15 (Start time: 09:21:45 PM) Total Marks: 1
Which one of the followings appears to provide the best prospect for increases in productivity?
Select correct option:

Management

Raw materials
Labor
Capital

Question # 2 of 15 (Start time: 09:21:59 PM) Total Marks: 1
Which of the following statements is TRUE about production system?
Select correct option:

A user of resources to transform inputs into some desired outputs
Enhancing value added services

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Only desired output in the form of products or manufactured goods
Making efficient use of Internet technology

Question # 3 of 15 (Start time: 09:22:32 PM) Total Marks: 1
Time based strategies include:
Select correct option:

Planning and processing time
Product/service design and Change over time
Delivery and Response time
All of the above

Question # 4 of 15 (Start time: 09:22:41 PM) Total Marks: 1
Which of the following ensures that the design meets the performance characteristics that are specified in the product concept?
Select correct option:

Functional design
Production design
Service design
Product design

Question # 5 of 15 (Start time: 09:23:10 PM) Total Marks: 1
Overall broad picture of the organization is depicted by its _____ that provides detailed and broader scope.
Select correct option:

Operations strategy
Organizational strategy
Marketing strategy
Manufacturing units

Question # 6 of 15 (Start time: 09:23:20 PM) Total Marks: 1
Tools like Decision trees and Graphical sensitivity analysis are being used for what purpose?
Select correct option:

For the evaluation of the alternatives
For analyzing decision problems
For making optimistic decisions
Non of the above

Question # 7 of 15 (Start time: 09:23:31 PM) Total Marks: 1

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Which one of the following strategies specifies how the firm will employ its production capabilities to support its corporate strategy?

Select correct option:

Tactical

Operations

Manufacturing

Production

Question # 8 of 15 (Start time: 09:24:03 PM) Total Marks: 1

Which one of the following formulae can be used to compute value?

Select correct option:

(Quality + Speed – Flexibility) / Cost

(Quality + Speed+ Flexibility) / Cost

(Quality + Speed - Cost) / Flexibility

(Quality + Speed+ Cost) / Flexibility

Question # 9 of 15 (Start time: 09:25:28 PM) Total Marks: 1

Forecasts help managers by reducing the degree of:

Select correct option:

Accuracy

Precision

Uncertainty

Reliability

Question # 10 of 15 (Start time: 09:25:44 PM) Total Marks: 1

Organizational strategy is different from operations strategy because it is;

Select correct option:

Prepared by middle managers

Narrower in scope

Longer in time horizon

All of the above

Question # 11 of 15 (Start time: 09:25:53 PM) Total Marks: 1

Which of the following is not an attribute to classify services?

Select correct option:

Tangibility

Perishability

Simultaneity

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Degree of Customer Contact

Question # 12 of 15 (Start time: 09:26:04 PM) Total Marks: 1
Decision Tree is read from:
Select correct option:

- Right to left
- Left to right**
- Top to bottom
- Bottom to top

Question # 13 of 15 (Start time: 09:27:20 PM) Total Marks: 1
Which of the following functions of an organization consists of all activities directly related to production of a good or service?
Select correct option:

- Operations**
- Marketing
- Accounting
- Finance

Question # 14 of 15 (Start time: 09:27:45 PM) Total Marks: 1
The main constituents of the Quantitative methods of forecasting are?
Select correct option:

- Sales force composite
- Panel of executive opinion
- Consumer market survey
- Exponential smoothing**

Question # 15 of 15 (Start time: 09:27:56 PM) Total Marks: 1
Techniques having numerical data include which of the following?
Select correct option:

- Subjective inputs
- Qualitative technique
- Quantitative technique**
- Delphi method

Question # 1 of 15 (Start time: 09:32:11 PM) Total Marks: 1
As a manager, you have defined the purpose of the forecasts. What should be the next step in forecasting process?

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Select correct option:

- Collecting and analyzing the appropriate data
- Determining the purpose of the forecast
- Choosing a forecasting technique
- Setting up a time horizon or a time limit

Question # 4 of 15 (Start time: 09:34:26 PM) Total Marks: 1

Which of the following statements describes an order-qualifier characteristic?

Select correct option:

- A competitive dimension used to make final decision among competitors
- A factor which directly and significantly contribute to winning business
- A factor which increases the profitability of the organization
- A factor perceived as a minimum standard as a potential for purchase

Question # 7 of 15 (Start time: 09:36:37 PM) Total Marks: 1

When using exponential smoothing how the smoothing constant can be determined?

Select correct option:

- With the help of the accuracy of the previous forecasts
- By using MAD (Mean Absolute deviation)
- By choosing to maximize positive bias
- By using random variations

Question # 9 of 15 (Start time: 10:01:32 PM) Total Marks: 1

Which one of the following factors provides a basis for comparing alternative forecasting techniques?

Select correct option:

- Time dimension
- Reliability factor
- Degree of accuracy
- Measuring units

Question # 10 of 15 (Start time: 10:01:54 PM) Total Marks: 1

Robustness of a product is _____ related with the probability of failure.

Select correct option:

- Directly
- Inversely
- Linearly
- Positively

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Question # 11 of 15 (Start time: 10:02:19 PM) Total Marks: 1

Suppose an operations manager is having a pessimistic approach of decision making under uncertain conditions. What approach he will follow for decision making?
Select correct option:

Maximin

Maximax

Laplace

Non of the above

Question # 12 of 15 (Start time: 10:03:23 PM) Total Marks: 1

The productivity measure output/ (labor + machine) will be named as:
Select correct option:

Partial measure

Multifactor measure

Total measure

None of the above

Question # 13 of 15 (Start time: 10:03:53 PM) Total Marks: 1

The main constituents of the Quantitative methods of forecasting are?
Select correct option:

Sales force composite

Panel of executive opinion

Consumer market survey

Exponential smoothing

Question # 14 of 15 (Start time: 10:04:03 PM) Total Marks: 1

Strategy design process is initiated by:
Select correct option:

Corporate strategy

Needs of the customer

Operations Strategy

All of the above

Question # 15 of 15 (Start time: 10:04:18 PM) Total Marks: 1

Planning workforce requirements, scheduling of the equipment and financial analysis are the major uses of_____.

Select correct option:

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Productivity ratios

Productivity Growth
Multifactor productivity
Operations strategy

Question # 1 of 15 (Start time: 10:06:41 PM) Total Marks: 1
All of the following are examples of transformation process EXCEPT:
Select correct option:

Cutting
Packing
Facilitating
Labeling

Question # 2 of 15 (Start time: 10:06:52 PM) Total Marks: 1
Which of the following forecasting technique is used when introducing new products, services, new features and new packaging?
Select correct option:

Quantitative technique
Associative model
Focus group
Judgmental forecast

Question # 3 of 15 (Start time: 10:07:17 PM) Total Marks: 1
The forecasting model that attempts to predict the future value based on the past data is known as:
Select correct option:

Delphi Method
Time series Analysis
Associative Models
Naïve Forecasting

Question # 4 of 15 (Start time: 10:07:35 PM) Total Marks: 1
Which method of forecasting is the most widely used?
Select correct option:

Regression analysis
Adaptive forecasting
Weighted moving average
Exponential smoothing

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Question # 5 of 15 (Start time: 10:08:07 PM) Total Marks: 1

In exponential smoothing model, α denotes:

Select correct option:

Smoothing constant

Previous forecast

Forecast error

Actual forecast

Question # 6 of 15 (Start time: 10:08:33 PM) Total Marks: 1

In operations management the time required to react appropriately to a competitor's strategies or technology up gradation is called:

Select correct option:

Processing time

Changeover time

Response Time

Planning time

Question # 7 of 15 (Start time: 10:08:53 PM) Total Marks: 1

The subjective inputs obtained from sources such as consumer surveys, sales staff, managers and executives are the classification of _____ forecast.

Select correct option:

Judgmental

Time series

Associate models

Naive

Question # 8 of 15 (Start time: 10:09:15 PM) Total Marks: 1

Which ONE of the following forms a bridge between two islands of Engineering and Management?

Select correct option:

Production Engineering

Operations Management

Industrial Management

Operations Engineering

Question # 9 of 15 (Start time: 10:09:30 PM) Total Marks: 1

Which one of the following is the most significant disadvantage of standardization?

Select correct option:

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Frozen designs
Interchangeable parts
Reduced variety
Customized parts

Question # 10 of 15 (Start time: 10:10:42 PM) Total Marks: 1
The method that uses explanatory variables to predict the future is known as:
Select correct option:

Delphi method
Naïve forecast
Associative model
Judgmental forecast

Question # 11 of 15 (Start time: 10:10:52 PM) Total Marks: 1
Which one of the following forms of productivity has units of output per dollar input?
Select correct option:

Capital
Energy
Labor
Machine

Question # 12 of 15 (Start time: 10:11:03 PM) Total Marks: 1
How organizations assure that the designed strategy is giving the required output or results?
Select correct option:

Increase in demand of the product
By measuring the productivity
Environmental scanning
Raw materials are effectively used

Question # 13 of 15 (Start time: 10:11:13 PM) Total Marks: 1
Materials, land, energy and human and capital resources are the examples of:
Select correct option:

Inputs
Transformation
Outputs
Productivity

Question # 14 of 15 (Start time: 10:12:29 PM) Total Marks: 1

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Which of the following forecasting techniques induce personal bias in a forecast?
Select correct option:

Qualitative

Quantitative
Associative
Trend forecast

Question # 15 of 15 (Start time: 10:12:39 PM) Total Marks: 1
Services differ from manufacturing in all the following ways EXCEPT:
Select correct option:

Customers typically interact directly with the service delivery process
Consumption and production take place simultaneously.
Services are intangible.
Services can be stored.

Question # 1 of 15 (Start time: 10:37:24 PM) Total Marks: 1
In exponential smoothing model, α denotes:
Select correct option:

Smoothing constant

Previous forecast
Forecast error
Actual forecast

Question # 2 of 15 (Start time: 10:37:39 PM) Total Marks: 1
_____ allows the managers to anticipate the future so that they can plan accordingly.
Select correct option:

Planning
Controlling
Forecasting
Organizing

Question # 3 of 15 (Start time: 10:38:33 PM) Total Marks: 1
Which of the following ensures that the design meets the performance characteristics that are specified in the product concept?
Select correct option:

Functional design

Production design
Service design

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Product design

Question # 4 of 15 (Start time: 10:38:48 PM) Total Marks: 1

Which of the following forecasting techniques induce personal bias in a forecast?

Select correct option:

Qualitative

Quantitative

Associative

Trend forecast

Question # 5 of 15 (Start time: 10:38:59 PM) Total Marks: 1

In decision making theory the next step after implementing the best possible alternative is to:

Select correct option:

Develop Alternatives

Develop results

Monitor the results

Implementation

Question # 6 of 15 (Start time: 10:40:27 PM) Total Marks: 1

As a manager, you have defined the purpose of the forecasts. What should be the next step in forecasting process?

Select correct option:

Choose a forecasting technique.

Determine the purpose of the forecast.

Set up a time horizon or a time limit

Collect and analyze the appropriate data.

Question # 7 of 15 (Start time: 10:41:22 PM) Total Marks: 1

Increases in productivity are difficult to achieve if one of the following situation occurs

Select correct option:

The task is more intellectual and personal

The task is more quantitative and repetitive

The task is more physical and tangible

The task is more good-producing and standardized

Question # 8 of 15 (Start time: 10:41:34 PM) Total Marks: 1

_____ means that the relevant parameters such as cost, capacity and demand have known values.

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Select correct option:

Risk

Certainty

Uncertainty

None of above

Question # 9 of 15 (Start time: 10:41:48 PM) Total Marks: 1

Organization whether manufacturing product or delivering a service are made to operate in three dimensions that are:

Select correct option:

Legal, Ethical, and Environmental

Legal, Environmental, Social

Legal, Ethical, Social

Ethical, Environmental, Social

Question # 10 of 15 (Start time: 10:42:04 PM) Total Marks: 1

The systematic processing of data to yield information is a part of _____.

Select correct option:

Management science

Information sciences

Industrial engineering

Scientific management

Question # 11 of 15 (Start time: 10:42:18 PM) Total Marks: 1

Which ONE of the following forms a bridge between two islands of Engineering and Management?

Select correct option:

Production Engineering

Operations Management

Industrial Management

Operations Engineering

Question # 12 of 15 (Start time: 10:42:30 PM) Total Marks: 1

Which of the following functions of an organization consists of all activities directly related to production of a good or service?

Select correct option:

Operations

Marketing

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Accounting
Finance

Question # 13 of 15 (Start time: 10:42:54 PM) Total Marks: 1

Which one of the following is a productivity measure based on all inputs?
Select correct option:

Capital productivity
Multifactor productivity
Partial productivity
Total productivity

Question # 14 of 15 (Start time: 10:44:18 PM) Total Marks: 1

Forecasting accuracy has _____ relation with time horizon.
Select correct option:

Inverse
Linear
Direct
Parallel

Question # 15 of 15 (Start time: 10:45:13 PM) Total Marks: 1

Completion of any operations depends upon the slowest process in the assembly line.
What operations managers need to do in order to be successful?
Select correct option:

Target and eliminate bottlenecks
Identify the bottlenecks
Make slowest process more slow
Non of the above

Question # 1 of 15 (Start time: 10:49:02 PM) Total Marks: 1

With regard to a regression-based forecast, the standard error of the estimate gives a measure of:
Select correct option:

Required time to derive the forecast equation
Validation time period of the forecast
The maximum error of the forecast
Variability around the regression line

Question # 2 of 15 (Start time: 10:49:22 PM) Total Marks: 1

Which one of the following is the overall objective of product and service design?

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Select correct option:

- Customer satisfaction and variety
- Reliability and variety
- Quality and reliability
- Customer satisfaction and profitability**

Question # 3 of 15 (Start time: 10:49:33 PM) Total Marks: 1

Which ONE of the following statement correctly explains the difference between operations management (OM) and operations research (OR)?

Select correct option:

- OM relies on mathematical modeling and OR focus on practical scenarios.
- OM is more powerful to improve the whole system OR relies on mathematical modeling.
- OM is relies on practical scenarios and Or relies on Mathematical modeling.**
- OM relies on mathematical modeling and OR is considered to be one of the critical tools of mangers.

Question # 4 of 15 (Start time: 10:49:50 PM) Total Marks: 1

Which one of the following management functions is based on forecasting?

Select correct option:

- Planning**
- Organizing
- Leading
- Controlling

Question # 5 of 15 (Start time: 10:50:17 PM) Total Marks: 1

Productivity ratios are used for planning workforce requirements, scheduling equipments and _____.

Select correct option:

- Satisfying customers
- Financial analysis**
- Management decisions
- None of the above

Question # 6 of 15 (Start time: 10:50:31 PM) Total Marks: 1

Productivity ratios are used in;

Select correct option:

- Planning work force requirements
- Scheduling equipments

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Financial analysis

All of the above

Question # 7 of 15 (Start time: 10:50:44 PM) Total Marks: 1

Which of the following statements corresponds to an order-winning characteristic?

Select correct option:

A factor which may be significant in other parts of the organization

A factor which gives an organization a competitive edge

A factor which serves as a minimum standard for purchase

A factor which increases the profitability of the organization

Question # 8 of 15 (Start time: 10:51:00 PM) Total Marks: 1

The major business functions consisting of research and development, product design, manufacturing, marketing, distribution, and customer service refer to:

Select correct option:

The transformation process

Value chain

Life cycle

Quality control

Question # 9 of 15 (Start time: 10:52:27 PM) Total Marks: 1

Completion of any operations depends upon the slowest process in the assembly line.

What operations managers need to do in order to be successful?

Select correct option:

Target and eliminate bottlenecks

Identify the bottlenecks

Make slowest process more slow

Non of the above

Question # 10 of 15 (Start time: 10:52:42 PM) Total Marks: 1

All of the following are examples of Qualitative forecasting except:

Select correct option:

Judgmental

Delphi Method

Consumer Survey

Naïve Forecasting

Question # 11 of 15 (Start time: 10:53:24 PM) Total Marks: 1

What are the ways to promote growth of any organization in terms of its output?

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Select correct option:

- Bring additional inputs into production
- Increase productivity
- Both A & B**
- Non of the above

Question # 12 of 15 (Start time: 10:54:15 PM) Total Marks: 1

Manufacturability is the ease of fabrication and/or assembly which is important for:

Select correct option:

- Cost and Productivity
- Productivity and Quality
- Cost and Quality
- Cost, productivity and Quality**

Question # 13 of 15 (Start time: 10:54:57 PM) Total Marks: 1

For which of the following approaches, the forecast of any period equals the previous period's forecast?

Select correct option:

- Delphi method
- Naïve forecast**
- Associative model
- Judgmental forecast

Question # 14 of 15 (Start time: 10:55:22 PM) Total Marks: 1

Which of the following statement is NOT correct with respect to models in operations management?

Select correct option:

- Models are easy to use, less expensive
- Models have specific objectives
- Models don't have the standardized format**
- Models enables "what if" questions

Question # 15 of 15 (Start time: 10:56:40 PM) Total Marks: 1

Operations based strategy involves all activities except;

Select correct option:

- Supply chain management
- Quick response to customer needs
- Flexibility and inventory management

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Identifying customer wants and needs

Question # 1 of 15 (Start time: 11:05:32 PM) Total Marks: 1
Organizations that produce something other than physical products are called:
Select correct option:

- Cultural goods transformation
- Data transfer groups
- Transformation organizations
- Service organizations**

Question # 2 of 15 (Start time: 11:06:29 PM) Total Marks: 1
In exponential smoothing model, α denotes:
Select correct option:

- Smoothing constant**
- Previous forecast
- Forecast error
- Actual forecast

Question # 3 of 15 (Start time: 11:06:42 PM) Total Marks: 1
Which of the following is NOT an attribute to classify services?
Select correct option:

- Tangibility**
- Perishability
- Simultaneity
- Degree of customer contact

Question # 4 of 15 (Start time: 11:06:53 PM) Total Marks: 1
Sequence of data points that are measured typically at successive times at regular time intervals is known as:
Select correct option:

- Moving average
- Weighted moving average
- Time series**
- Forecasts

Question # 5 of 15 (Start time: 11:07:13 PM) Total Marks: 1
Strategy design process is initiated by:
Select correct option:

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Corporate strategy
Needs of the customer
Operations Strategy
All of the above

Question # 6 of 15 (Start time: 11:07:25 PM) Total Marks: 1
The forecasting model that is based upon estimates of salesperson's expected sales is likely to be called _____.
Select correct option:

Delphi method
Sales force combination
Consumer market survey
Panel of executive opinion

Question # 7 of 15 (Start time: 11:08:48 PM) Total Marks: 1
For which of the following approaches, the forecast of any period equals the previous period's forecast?
Select correct option:

Delphi method
Naïve forecast
Associative model
Judgmental forecast

Question # 8 of 15 (Start time: 11:09:13 PM) Total Marks: 1
Releasing products with defects should be informed to the customers. This statement comes under _____ frame work.
Select correct option:

Legal
Ethical
Environmental
None of the above

Question # 9 of 15 (Start time: 11:09:36 PM) Total Marks: 1
“What business are we in?” This statement will come under:
Select correct option:

Mission Statement
Goals
Tactics
Strategies

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Question # 10 of 15 (Start time: 11:09:45 PM) Total Marks: 1

Which ONE of the following statement correctly explains the difference between operations management (OM) and operations research (OR)?

Select correct option:

- OM relies on mathematical modeling and OR focus on practical scenarios.
- OM is more powerful to improve the whole system OR relies on mathematical modeling.
- OM is relies on practical scenarios and Or relies on Mathematical modeling.**
- OM relies on mathematical modeling and OR is considered to be one of the critical tools of mangers.

Question # 11 of 15 (Start time: 11:09:56 PM) Total Marks: 1

Productivity ratios are used for planning workforce requirements, scheduling equipments and _____.

Select correct option:

- Satisfying customers
- Financial analysis**
- Management decisions
- None of the above

Question # 12 of 15 (Start time: 11:10:08 PM) Total Marks: 1

As the size of the smoothing constant increases:

Select correct option:

- More weight is put on historic demand data.
- More weight is put on recent demand data.**
- The sensitivity of the model decreases.
- The stability of the model increases.

Question # 13 of 15 (Start time: 11:10:23 PM) Total Marks: 1

The pioneers of transforming management to scientific domain are:

Select correct option:

- Fredrick Taylor
- Lillian and Frank Gilbreths
- Henry Fayol
- Both A & B**

Question # 14 of 15 (Start time: 11:11:35 PM) Total Marks: 1

_____ allows the managers to anticipate the future so that they can plan accordingly.

Select correct option:

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Planning
Controlling
Forecasting
Organizing

Question # 15 of 15 (Start time: 11:11:50 PM) Total Marks: 1

Which one of the following strategies specifies how the firm will employ its production capabilities to support its corporate strategy?

Select correct option:

Tactical
Operations
Manufacturing
Production

Question # 1 of 15 (Start time: 11:16:18 PM) Total Marks: 1

Which one of the following formulae can be used to compute value?

Select correct option:

(Quality + Speed – Flexibility) / Cost
(Quality + Speed+ Flexibility) / Cost
(Quality + Speed - Cost) / Flexibility
(Quality + Speed+ Cost) / Flexibility

Question # 2 of 15 (Start time: 11:16:42 PM) Total Marks: 1

The companies that are competing on cost, their chance to gain the competitive advantage over their competitors is:

Select correct option:

Based on flexibility
Based on uniqueness of their products
Based on reliability of scheduling
Based upon low cost leadership

Question # 3 of 15 (Start time: 11:17:17 PM) Total Marks: 1

Which one of the following is the most significant disadvantage of standardization?

Select correct option:

Frozen designs
Interchangeable parts
Reduced variety
Customized parts

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Question # 4 of 15 (Start time: 11:17:41 PM) Total Marks: 1

Sequence of data points that are measured typically at successive times at regular time intervals is known as:

Select correct option:

Moving average

Weighted moving average

Time series

Forecasts

Question # 5 of 15 (Start time: 11:17:53 PM) Total Marks: 1

Operations based strategy involves all activities except;

Select correct option:

Supply chain management

Quick response to customer needs

Flexibility and inventory management

Identifying customer wants and needs

Question # 6 of 15 (Start time: 11:18:15 PM) Total Marks: 1

Which of the following statement correctly explains the role of operations management?

Select correct option:

Sustain the company's operation

Protect the company's operation

Project the company's operation

All of the above

Question # 7 of 15 (Start time: 11:18:26 PM) Total Marks: 1

_____ is the bringing together of engineering design and manufacturing personnel early in the design phase.

Select correct option:

Reverse engineering

Concurrent engineering

Manufacturability

Serviceability

Question # 8 of 15 (Start time: 11:19:07 PM) Total Marks: 1

The subjective inputs obtained from sources such as consumer surveys, sales staff, managers and executives are the classification of _____ forecast.

Select correct option:

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Judgmental

Time series
Associate models
Naive

Question # 9 of 15 (Start time: 11:19:31 PM) Total Marks: 1

Which method of forecasting is most widely used?

Select correct option:

Regression analysis
Adaptive forecasting
Weighted moving average
Exponential smoothing

Question # 10 of 15 (Start time: 11:20:55 PM) Total Marks: 1

In exponential smoothing model, α denotes:

Select correct option:

Smoothing constant
Previous forecast
Forecast error
Actual forecast

Question # 11 of 15 (Start time: 11:21:16 PM) Total Marks: 1

Which of the following includes the quantitative methods of forecasting?

Select correct option:

Sales force composite
Exponential smoothing
Consumer market survey
Jury of executive opinion

Question # 12 of 15 (Start time: 11:21:35 PM) Total Marks: 1

A strategy that is narrower in scope and in more detail is:

Select correct option:

Organizational Strategy
Time and Quality Strategy
Operational Strategy
Manufacturing/Service Strategy

Question # 13 of 15 (Start time: 11:22:26 PM) Total Marks: 1

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Those significant characteristics that service customers perceive as minimum standards of acceptability to be considered as a potential purchase is called:

Select correct option:

- Order Winners
- Order Qualifiers**
- Order Takers
- None of the above

Question # 14 of 15 (Start time: 11:23:26 PM) Total Marks: 1

Which of the following is the main source of a poor decision making by the managers?

Select correct option:

- Failure to check their facts
- Failure to plan for unexpected events
- Failure to connect the problem to the overall strategy
- All of the above**

Question # 15 of 15 (Start time: 11:24:03 PM) Total Marks: 1

What are the ways to promote growth of any organization in terms of its output?

Select correct option:

- Bring additional inputs into production
- Increase productivity
- Both A & B**
- Non of the above

Question # 1 of 15 (Start time: 11:31:18 PM) Total Marks: 1

Which method of forecasting is most widely used?

Select correct option:

- Regression analysis
- Adaptive forecasting
- Weighted moving average
- Exponential smoothing**

Question # 2 of 15 (Start time: 11:31:34 PM) Total Marks: 1

Which one of the following forecasts is quick and easy to prepare?

Select correct option:

- Time series
- Delphi
- Naïve**

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Associative

Question # 3 of 15 (Start time: 11:32:01 PM) Total Marks: 1

Which of the following provide guidance and directions for carrying out operations?
Select correct option:

Tactics

Strategies

Policies

Mission

Question # 4 of 15 (Start time: 11:32:13 PM) Total Marks: 1

Which of the following includes the quantitative methods of forecasting?
Select correct option:

Sales force composite

Exponential smoothing

Consumer market survey

Jury of executive opinion

Question # 5 of 15 (Start time: 11:32:27 PM) Total Marks: 1

Which one of the following factors makes a forecast LESS perfect?
Select correct option:

Randomness

Non serious attitude

Non availability of data

Un qualified personnel

Question # 6 of 15 (Start time: 11:32:52 PM) Total Marks: 1

Organizations that produce something other than physical products are called:
Select correct option:

Cultural goods transformation

Data transfer groups

Transformation organizations

Service organizations

Question # 7 of 15 (Start time: 11:33:05 PM) Total Marks: 1

Which of the following forecasting techniques induce personal bias in a forecast?
Select correct option:

Qualitative

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Quantitative
Associative
Trend forecast

Question # 8 of 15 (Start time: 11:33:18 PM) Total Marks: 1
More routine purchasing, handling and inspection is an example of:
Select correct option:

Customization
Mass Customization
Standardization
None of the above

Question # 9 of 15 (Start time: 11:34:04 PM) Total Marks: 1
Which probability distribution is used most extensively in dealing with forecasting errors?
Select correct option:

Normal
Exponential
Beta
Pareto

Question # 10 of 15 (Start time: 11:34:20 PM) Total Marks: 1
As the time horizon increases the accuracy of the forecast:
Select correct option:

Decreases
Increases
Is not affected with time horizon
None of the above

Question # 11 of 15 (Start time: 11:34:43 PM) Total Marks: 1
Which one of the following is not a step of decision process:
Select correct option:

Specify objectives
Determine the product of chance probabilities
Analyze and select alternative
Implement and monitor the result

Question # 12 of 15 (Start time: 11:35:08 PM) Total Marks: 1
Sequence of data points that are measured typically at successive times at regular time

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intervals is known as:
Select correct option:

- Moving average
- Weighted moving average
- Time series**
- Forecasts

Question # 13 of 15 (Start time: 11:35:34 PM) Total Marks: 1

The method that uses explanatory variables to predict the future is known as:
Select correct option:

- Delphi method
- Naïve forecast
- Associative model**
- Judgmental forecast

Question # 14 of 15 (Start time: 11:35:45 PM) Total Marks: 1

Tools like Decision trees and Graphical sensitivity analysis are being used for what purpose?
Select correct option:

- For the evaluation of the alternatives
- For analyzing decision problems**
- For making optimistic decisions
- Non of the above

Question # 15 of 15 (Start time: 11:35:59 PM) Total Marks: 1

Which one of the following management functions is based on forecasting?
Select correct option:

- Planning**
- Organizing
- Leading
- Controlling

Question # 1 of 15 (Start time: 11:39:38 PM) Total Marks: 1

Which of the following forecasting technique is used when introducing new products, services, new features and new packaging?
Select correct option:

- Quantitative technique
- Associative model

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Focus group

Judgmental forecast

Question # 2 of 15 (Start time: 11:40:05 PM) Total Marks: 1

CBR stands for which one of the following?

Select correct option:

Commercial Board of Revenue

Central Board of Recycling

Central Board of Renovation

Central Board of Revenue

Question # 3 of 15 (Start time: 11:40:17 PM) Total Marks: 1

Which of the following is the main source of a poor decision making by the managers?

Select correct option:

Failure to check their facts

Failure to plan for unexpected events

Failure to connect the problem to the overall strategy

All of the above

Question # 4 of 15 (Start time: 11:40:28 PM) Total Marks: 1

For which of the following approaches, the forecast of any period equals the previous period's forecast?

Select correct option:

Delphi method

Naïve forecast

Associative model

Judgmental forecast

Question # 5 of 15 (Start time: 11:40:49 PM) Total Marks: 1

Strategy design process is initiated by:

Select correct option:

Corporate strategy

Needs of the customer

Operations Strategy

All of the above

Question # 6 of 15 (Start time: 11:40:59 PM) Total Marks: 1

As the time horizon increases the accuracy of the forecast:

Select correct option:

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Decreases

Increases

Is not affected with time horizon

None of the above

Question # 7 of 15 (Start time: 11:41:11 PM) Total Marks: 1

Which of the following is NOT an attribute to classify services?

Select correct option:

Tangibility

Perishability

Simultaneity

Degree of customer contact

Question # 8 of 15 (Start time: 11:41:22 PM) Total Marks: 1

Which one of the following correctly represents a set of time series forecasts?

Select correct option:

Averaging, cycle, seasonality, random variations

Trend, seasonality, exponential smoothing

Trend, cycle, seasonality, moving average

Trend, cycle, seasonality, random variations

Question # 9 of 15 (Start time: 11:41:35 PM) Total Marks: 1

Forecasts help managers by reducing the degree of:

Select correct option:

Accuracy

Precision

Uncertainty

Reliability

Question # 10 of 15 (Start time: 11:41:49 PM) Total Marks: 1

Which one of the following strategies specifies how the firm will employ its production capabilities to support its corporate strategy?

Select correct option:

Tactical

Operations

Manufacturing

Production

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Question # 11 of 15 (Start time: 11:42:03 PM) Total Marks: 1

Which one of the following factors makes a forecast LESS perfect?

Select correct option:

Randomness

Non serious attitude

Non availability of data

Un qualified personnel

Question # 12 of 15 (Start time: 11:42:14 PM) Total Marks: 1

The major business functions consisting of research and development, product design, manufacturing, marketing, distribution, and customer service refer to:

Select correct option:

The transformation process

Value chain

Life cycle

Quality control

Question # 13 of 15 (Start time: 11:42:27 PM) Total Marks: 1

The concept of Agile organization refers to:

Select correct option:

Flexibility

Quality

Quick Response

Profitability

Question # 14 of 15 (Start time: 11:43:46 PM) Total Marks: 1

_____ allows the managers to anticipate the future so that they can plan accordingly.

Select correct option:

Planning

Controlling

Forecasting

Organizing

Question # 15 of 15 (Start time: 11:43:58 PM) Total Marks: 1

Which one of the following is an implication of laplace approach of decision making?

Select correct option:

The best of the worst possible payoff

The best possible payoff

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The best average payoff

The least of the worst regrets

Question # 1 of 15 (Start time: 11:47:35 PM) Total Marks: 1

Which one of the following is NOT the input in the transformation process?

Select correct option:

Informations

Services

Facilities

Materials

Question # 2 of 15 (Start time: 11:47:41 PM) Total Marks: 1

Which one of the following is the final stage of product life cycle?

Select correct option:

Growth

Decline

Maturity

Planning

Question # 3 of 15 (Start time: 11:47:46 PM) Total Marks: 1

Which one of the following factors provides a basis for comparing alternative forecasting techniques?

Select correct option:

Time dimension

Reliability factor

Degree of accuracy

Measuring units

Question # 4 of 15 (Start time: 11:47:54 PM) Total Marks: 1

Organizations that produce something other than physical products are called:

Select correct option:

Cultural goods transformation

Data transfer groups

Transformation organizations

Service organizations

Question # 5 of 15 (Start time: 11:48:17 PM) Total Marks: 1

Patterns of time series that repeat themselves after a period of days or weeks are called:

Select correct option:

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Seasonality

Random variation
Cycles
Trends

Question # 6 of 15 (Start time: 11:48:25 PM) Total Marks: 1
In forecasting, planning the use of system relates to the _____ plans.
Select correct option:

Long term
Short term

Both long and short term
None of the above

Question # 7 of 15 (Start time: 11:48:32 PM) Total Marks: 1
Operational strategies mostly function on two dimensions that are:
Select correct option:

Quality management and Service/Manufacturing Strategy

Quality and Operation Management
Service/Manufacturing Strategy and Functional Management
Operation and Functional Management

Question # 8 of 15 (Start time: 11:48:50 PM) Total Marks: 1
Which of the following is a technique for fitting a line to a set of points?
Select correct option:

Regression

Trend
Cycle
Moving average

Question # 9 of 15 (Start time: 11:48:56 PM) Total Marks: 1
All of the following are steps in forecasting process EXCEPT:
Select correct option:

Determine the purpose of the forecast
Establish a time horizon
Assigning weights to the criteria
Monitor the forecast

Question # 10 of 15 (Start time: 11:50:20 PM) Total Marks: 1

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More routine purchasing, handling and inspection is an example of:
Select correct option:

- Customization
- Mass Customization
- Standardization**
- None of the above

Question # 11 of 15 (Start time: 11:50:27 PM) Total Marks: 1

As the size of the smoothing constant increases:
Select correct option:

- More weight is put on historic demand data.
- More weight is put on recent demand data.**
- The sensitivity of the model decreases.
- The stability of the model increases.

Question # 12 of 15 (Start time: 11:50:35 PM) Total Marks: 1

Which one of the followings appears to provide the best prospect for increases in productivity?
Select correct option:

- Management**
- Raw materials
- Labor
- Capital

Question # 13 of 15 (Start time: 11:50:41 PM) Total Marks: 1

Following are all examples of distinctive competencies EXCEPT;
Select correct option:

- Price
- Quality
- Planning**
- Flexibility

Question # 14 of 15 (Start time: 11:50:58 PM) Total Marks: 1

Releasing products with defects should be informed to the customers. This statement comes under _____ frame work.

Select correct option:

- Legal
- Ethical**

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Environmental
None of the above

Question # 15 of 15 (Start time: 11:51:06 PM) Total Marks: 1
Which one of the following is a productivity measure based on all inputs?
Select correct option:

Capital productivity
Multifactor productivity
Partial productivity
Total productivity

Question # 1 of 15 (Start time: 10:49:05 PM) Total Marks: 1
Which one of the following is a characteristic of a continuous process?
Select correct option:

High lead times
Short process times
The ability to handle high variety
The ability to handle high volumes

Question # 2 of 15 (Start time: 10:49:30 PM) Total Marks: 1
Four important pillars capital, quality, _____ and technology. are responsible for positively as well as negatively affecting on the Productivity of the organization.
Select correct option:

Customers
Process
System
Management

Question # 3 of 15 (Start time: 10:50:04 PM) Total Marks: 1
Robustness of a product is _____ related with the probability of failure.
Select correct option:

Directly
Inversely
Linearly
Positively

Question # 4 of 15 (Start time: 10:50:39 PM) Total Marks: 1
As a manager, you have defined the purpose of the forecasts. What should be the next step in forecasting process?

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Select correct option:

- Choose a forecasting technique.
- Determine the purpose of the forecast.
- Set up a time horizon or a time limit
- Collect and analyze the appropriate data.

Question # 5 of 15 (Start time: 10:51:08 PM) Total Marks: 1
Techniques having numerical data include which of the following?
Select correct option:

- Subjective inputs
- Qualitative technique
- Quantitative technique
- Delphi method

Question # 6 of 15 (Start time: 10:51:29 PM) Total Marks: 1
The systematic plan of action with defined resources is called:
Select correct option:

- Competitiveness
- Strategy
- Productivity
- Flexibility

Question # 7 of 15 (Start time: 10:52:08 PM) Total Marks: 1
Which one of the following refers to the volume of output at which total cost equals total revenue?
Select correct option:

- Optimal operating rate
- Break even point
- Feasible volume
- Utilization

Question # 8 of 15 (Start time: 10:53:28 PM) Total Marks: 1
The forecasting model that attempts to predict the future value based on the past data is known as:
Select correct option:

- Delphi Method
- Time series Analysis
- Associative Models

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Naïve Forecasting

Question # 9 of 15 (Start time: 10:54:03 PM) Total Marks: 1

Which of the following refers the way an organization chooses to produce its good or services?

Select correct option:

Process selection

Process reengineering

Process redesign

Process design

Question # 10 of 15 (Start time: 10:54:44 PM) Total Marks: 1

Which one of the followings appears to provide the best prospect for increases in productivity?

Select correct option:

Management

Raw materials

Labor

Capital

Question # 11 of 15 (Start time: 10:55:52 PM) Total Marks: 1

Which of the following forecasting techniques induce personal bias in a forecast?

Select correct option:

Qualitative

Quantitative

Associative

Trend forecast

Question # 12 of 15 (Start time: 10:56:21 PM) Total Marks: 1

Patterns of time series that repeat themselves after a period of days or weeks are called:

Select correct option:

Seasonality

Random variation

Cycles

Trends

Question # 13 of 15 (Start time: 10:57:39 PM) Total Marks: 1

Which one of the following is correct about the range of availability on a measuring index?

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Select correct option:

- 0.1 to 1.0
- 0 to 1.0**
- 0.5 to 1.0
- 0.01 to 1.0

Question # 14 of 15 (Start time: 10:59:00 PM) Total Marks: 1

The forecasting time horizon that would typically be easiest to predict would be:

Select correct option:

- Medium-range
- Long-range
- Short-range**
- Intermediate range

Question # 15 of 15 (Start time: 10:59:24 PM) Total Marks: 1

Which one of the following is the correct order of layout types from low volume/high variety to high volume/low variety?

Select correct option:

- Fixed position, process, cell, product**
- Fixed position, cell, process, product
- Fixed position, process, product, cell
- Process, fixed position, cell, product

Question # 1 of 15 (Start time: 11:17:53 PM) Total Marks: 1

Productivity ratios are used in;

Select correct option:

- Planning work force requirements
- Scheduling equipments
- Financial analysis
- All of the above**

Question # 2 of 15 (Start time: 11:18:31 PM) Total Marks: 1

In which one of the following decision environments it is impossible to assess the likelihood of various future events?

Select correct option:

- Certainty
- Uncertainty**
- Risk

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Bounded rationality

Question # 3 of 15 (Start time: 11:18:59 PM) Total Marks: 1

The method that considers several variables related to the variable being predicted is:
Select correct option:

- Exponential smoothing
- Weighted moving average
- Multiple regressions**
- Moving average

Question # 4 of 15 (Start time: 11:20:21 PM) Total Marks: 1

The operational strategy must be in line with the:
Select correct option:

- Department goals
- Organizational goals**
- Management goals
- None of the above

Question # 5 of 15 (Start time: 11:20:46 PM) Total Marks: 1

In terms of operations management the forecast which projects a company's sales is called:

Select correct option:

- Economic forecast
- Technological forecast
- Demand forecast**
- Associative model

Question # 6 of 15 (Start time: 11:21:12 PM) Total Marks: 1

Which of the following management level is responsible for long-range capacity planning?

Select correct option:

- Lower management
- Middle management
- Top management**
- All the management levels

Question # 7 of 15 (Start time: 11:22:33 PM) Total Marks: 1

A gradual, long term upward or downward movement in data is referred to as:
Select correct option:

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Cycle
Trend
Seasonality
Random variation

Question # 8 of 15 (Start time: 11:22:59 PM) Total Marks: 1

Which of the following forecasting technique is used when introducing new products, services, new features and new packaging?

Select correct option:

Quantitative technique
Associative model
Focus group
Judgmental forecast

Question # 9 of 15 (Start time: 11:23:40 PM) Total Marks: 1

Which one of the following statements relates to the final stage of product life cycle?

Select correct option:

Improved reliability, and reduced quality
Improved packaging, and reliability
Improved reliability, and reduced production costs
Improved reliability, and reduced promotion costs

Question # 10 of 15 (Start time: 11:24:16 PM) Total Marks: 1

The systematic plan of action with defined resources is called:

Select correct option:

Competitiveness
Strategy
Productivity
Flexibility

Question # 11 of 15 (Start time: 11:24:39 PM) Total Marks: 1

As the time horizon increases the accuracy of the forecast:

Select correct option:

Decreases
Increases
Is not affected with time horizon
None of the above

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Question # 12 of 15 (Start time: 11:25:02 PM) Total Marks: 1

Which of the following includes the quantitative methods of forecasting?

Select correct option:

Sales force composite

Exponential smoothing

Consumer market survey

Jury of executive opinion

Question # 13 of 15 (Start time: 11:26:20 PM) Total Marks: 1

Which one of the following is not the property of the Naïve forecast?

Select correct option:

Simplicity of usage

Costly

Quick and easy to prepare

Easily understandable

Question # 14 of 15 (Start time: 11:26:48 PM) Total Marks: 1

Which one of the following forecasting techniques is used to identify a trend when data is neither growing nor declining rapidly and has no seasonal characteristics.

Select correct option:

Simple moving average

Delphi method

Trend adjusted forecast

Naïve forecast

Question # 15 of 15 (Start time: 11:27:35 PM) Total Marks: 1

“What business are we in?” This statement will come under:

Select correct option:

Mission Statement

Goals

Tactics

Strategies

Question # 1 of 15 (Start time: 11:34:37 PM) Total Marks: 1

Forecasts help managers by reducing the degree of:

Select correct option:

Accuracy

Precision

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Uncertainty

Reliability

Question # 2 of 15 (Start time: 11:35:38 PM) Total Marks: 1

In operations management the time required to react appropriately to a competitor's strategies or technology up gradation is called:

Select correct option:

Processing time

Changeover time

Response Time

Planning time

Question # 3 of 15 (Start time: 11:37:05 PM) Total Marks: 1

A strategy that is narrower in scope and in more detail is:

Select correct option:

Organizational Strategy

Time and Quality Strategy

Operational Strategy

Manufacturing/Service Strategy

Question # 4 of 15 (Start time: 11:37:39 PM) Total Marks: 1

As a manager, you have defined the purpose of the forecasts. What should be the next step in forecasting process?

Select correct option:

Choose a forecasting technique.

Determine the purpose of the forecast.

Set up a time horizon or a time limit

Collect and analyze the appropriate data.

Question # 5 of 15 (Start time: 11:37:52 PM) Total Marks: 1

The operational strategy must be in line with the:

Select correct option:

Department goals

Organizational goals

Management goals

None of the above

Question # 6 of 15 (Start time: 11:38:17 PM) Total Marks: 1

The frequency of capacity choice decisions is influenced by all of the following factors

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EXCEPT:

Select correct option:

- Stability of demand
- Technological changes
- Competitive forces
- Cost factor**

Question # 7 of 15 (Start time: 11:39:42 PM) Total Marks: 1

Operational strategies mostly function on two dimensions that are:

Select correct option:

- Quality management and Service/Manufacturing Strategy**
- Quality and Operation Management
- Service/Manufacturing Strategy and Functional Management
- Operation and Functional Management

Question # 8 of 15 (Start time: 11:40:13 PM) Total Marks: 1

The subjective inputs obtained from sources such as consumer surveys, sales staff, managers and executives are the classification of _____ forecast.

Select correct option:

- Judgmental**
- Time series
- Associate models
- Naive

Question # 9 of 15 (Start time: 11:40:45 PM) Total Marks: 1

The forecasting model that is based upon estimates of salesperson's expected sales is likely to be called _____.

Select correct option:

- Delphi method
- Sales force combination**
- Consumer market survey
- Panel of executive opinion

Question # 10 of 15 (Start time: 11:42:02 PM) Total Marks: 1

Which one of the following correctly explains the elements of a good forecast?

Select correct option:

- Timely, having a purpose, accurate, written, reliable, meaningful
- Timely, accurate, judgmental, correctness, verbal, simple to use

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Timely, accurate, reliable, meaningful, written, simple to use

Timely, accurate, reliable, consistent, meaningful, written, simple to use

Question # 11 of 15 (Start time: 11:42:58 PM) Total Marks: 1

With regard to a regression-based forecast, the standard error of the estimate gives a measure of:

Select correct option:

Required time to derive the forecast equation

Validation time period of the forecast

The maximum error of the forecast

Variability around the regression line

Question # 12 of 15 (Start time: 11:44:02 PM) Total Marks: 1

Which one of the following refers to the volume of output at which total cost equals total revenue?

Select correct option:

Optimal operating rate

Break even point

Feasible volume

Utilization

Question # 13 of 15 (Start time: 11:44:24 PM) Total Marks: 1

Which one of the following refers to a decision environment in which relevant parameters have known values?

Select correct option:

Certainty

Uncertainty

Risk

Bounded rationality

Question # 14 of 15 (Start time: 11:44:49 PM) Total Marks: 1

Strategy design process is initiated by:

Select correct option:

Corporate strategy

Needs of the customer

Operations Strategy

All of the above

Question # 15 of 15 (Start time: 11:45:26 PM) Total Marks: 1

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The pioneers of transforming management to scientific domain are:
Select correct option:

- Fredrick Taylor
- Lillian and Frank Gilbreths
- Henry Fayol
- Both A & B**

Question # 1 of 15 (Start time: 12:02:52 AM) Total Marks: 1

Which of the following statements corresponds to an order-winning characteristic?
Select correct option:

- A factor which may be significant in other parts of the organization
- A factor which gives an organization a competitive edge**
- A factor which serves as a minimum standard for purchase
- A factor which increases the profitability of the organization

Question # 2 of 15 (Start time: 12:04:07 AM) Total Marks: 1

Which method of forecasting is the most widely used?
Select correct option:

- Regression analysis
- Adaptive forecasting
- Weighted moving average
- Exponential smoothing**

Question # 3 of 15 (Start time: 12:05:08 AM) Total Marks: 1

Which one of the following is correct about the range of availability on a measuring index?

Select correct option:

- 0.1 to 1.0
- 0 to 1.0**
- 0.5 to 1.0
- 0.01 to 1.0

Question # 4 of 15 (Start time: 12:05:24 AM) Total Marks: 1

Organization whether manufacturing product or delivering a service are made to operate in three dimensions that are:

Select correct option:

- Legal, Ethical, and Environmental**
- Legal, Environmental, Social

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Legal, Ethical, Social
Ethical, Environmental, Social

Question # 5 of 15 (Start time: 12:05:54 AM) Total Marks: 1

Which one of the following refers to a decision environment in which relevant parameters have known values?

Select correct option:

Certainty

Uncertainty

Risk

Bounded rationality

Question # 6 of 15 (Start time: 12:06:15 AM) Total Marks: 1

Which of the following management level is responsible for long-range capacity planning?

Select correct option:

Lower management

Middle management

Top management

All the management levels

Question # 7 of 15 (Start time: 12:06:26 AM) Total Marks: 1

In decision making theory the next step after implementing the best possible alternative is to:

Select correct option:

Develop Alternatives

Develop results

Monitor the results

Implementation

Question # 8 of 15 (Start time: 12:06:58 AM) Total Marks: 1

The major business functions consisting of research and development, product design, manufacturing, marketing, distribution, and customer service refer to:

Select correct option:

The transformation process

Value chain

Life cycle

Quality control

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Question # 9 of 15 (Start time: 12:07:58 AM) Total Marks: 1

Those significant characteristics that service customers perceive as minimum standards of acceptability to be considered as a potential purchase is called:

Select correct option:

Order Winners

Order Qualifiers

Order Takers

None of the above

Question # 10 of 15 (Start time: 12:08:36 AM) Total Marks: 1

Decision Tree is read from:

Select correct option:

Right to left

Left to right

Top to bottom

Bottom to top

Question # 11 of 15 (Start time: 12:09:04 AM) Total Marks: 1

Which method of forecasting is most widely used?

Select correct option:

Regression analysis

Adaptive forecasting

Weighted moving average

Exponential smoothing

Question # 12 of 15 (Start time: 12:09:27 AM) Total Marks: 1

Group Consensus relates to which of the following judgmental forecasting technique?

Select correct option:

Sales force

Consumer surveys

Delphi method

Executive opinions

Question # 13 of 15 (Start time: 12:10:44 AM) Total Marks: 1

Completion of any operations depends upon the slowest process in the assembly line.

What operations managers need to do in order to be successful?

Select correct option:

Target and eliminate bottlenecks

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Identify the bottlenecks
Make slowest process more slow
Non of the above

Question # 14 of 15 (Start time: 12:11:06 AM) Total Marks: 1
Which one of the following is not the property of the Naïve forecast?
Select correct option:

Simplicity of usage
Costly
Quick and easy to prepare
Easily understandable

Question # 15 of 15 (Start time: 12:11:18 AM) Total Marks: 1
The ratio of the real value of output to the combined input of labor and capital is called:
Select correct option:

Labor Productivity
Capital Productivity
Energy Productivity
Multifactor Productivity

Question # 1 of 15 (Start time: 12:16:13 AM) Total Marks: 1
Which one of the following correctly represents a set of time series forecasts?
Select correct option:

Averaging, cycle, seasonality, random variations
Trend, seasonality, exponential smoothing
Trend, cycle, seasonality, moving average
Trend, cycle, seasonality, random variations

Question # 2 of 15 (Start time: 12:16:35 AM) Total Marks: 1
In time series forecast the population shifts, changing income and cultural changes refers to:
Select correct option:

Trend
Seasonality
Cycle
Irregular Variations

Question # 3 of 15 (Start time: 12:17:06 AM) Total Marks: 1
In decision making theory the next step after implementing the best possible alternative is

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to:

Select correct option:

Develop Alternatives
Develop results
Monitor the results
Implementation

Question # 4 of 15 (Start time: 12:17:26 AM) Total Marks: 1

Which of the following ensures that the design meets the performance characteristics that are specified in the product concept?

Select correct option:

Functional design
Production design
Service design
Product design

Question # 5 of 15 (Start time: 12:17:50 AM) Total Marks: 1

Which of the following is NOT a characteristic of product layouts?

Select correct option:

High material handling costs
Sequential arrangement of machines
Standardized output
Continuous production system

Question # 6 of 15 (Start time: 12:18:28 AM) Total Marks: 1

As a manager, you have defined the purpose of the forecasts. What should be the next step in forecasting process?

Select correct option:

Choose a forecasting technique.
Determine the purpose of the forecast.
Set up a time horizon or a time limit
Collect and analyze the appropriate data.

Question # 7 of 15 (Start time: 12:18:39 AM) Total Marks: 1

Which of the following is not the true representation the concept of time series model?

Select correct option:

Exponential smoothing
Moving averages

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Naïve approach

Linear regression

Question # 8 of 15 (Start time: 12:20:05 AM) Total Marks: 1

Which ONE of the following statement correctly explains the difference between operations management (OM) and operations research (OR)?

Select correct option:

OM relies on mathematical modeling and OR focus on practical scenarios.

OM is more powerful to improve the whole system OR relies on mathematical modeling.

OM is relies on practical scenarios and Or relies on Mathematical modeling.

OM relies on mathematical modeling and OR is considered to be one of the critical tools of managers.

Question # 9 of 15 (Start time: 12:21:09 AM) Total Marks: 1

With regard to a regression-based forecast, the standard error of the estimate gives a measure of:

Select correct option:

Required time to derive the forecast equation

Validation time period of the forecast

The maximum error of the forecast

Variability around the regression line

Question # 10 of 15 (Start time: 12:21:30 AM) Total Marks: 1

Forecasts help managers by reducing the degree of:

Select correct option:

Accuracy

Precision

Uncertainty

Reliability

Question # 11 of 15 (Start time: 12:21:41 AM) Total Marks: 1

Which one of the following factors makes a forecast LESS perfect?

Select correct option:

Randomness

Non serious attitude

Non availability of data

Un qualified personnel

Question # 12 of 15 (Start time: 12:22:06 AM) Total Marks: 1

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Which of the following statement correctly explains the role of operations management?
Select correct option:

- Sustain the company's operation
- Protect the company's operation
- Project the company's operation
- All of the above

Question # 13 of 15 (Start time: 12:22:18 AM) Total Marks: 1

Which of the following management level is responsible for long-range capacity planning?

Select correct option:

- Lower management
- Middle management
- Top management
- All the management levels

Question # 14 of 15 (Start time: 12:22:27 AM) Total Marks: 1

The major business functions consisting of research and development, product design, manufacturing, marketing, distribution, and customer service refer to:

Select correct option:

- The transformation process
- Value chain
- Life cycle
- Quality control

Question # 15 of 15 (Start time: 12:22:39 AM) Total Marks: 1

Which of the following statement is NOT correct with respect to models in operations management?

Select correct option:

- Models are easy to use, less expensive
- Models have specific objectives
- Models don't have the standardized format
- Models enables "what if" questions

Question # 1 of 15 (Start time: 12:27:43 AM) Total Marks: 1

In which one of the following decision environments it is impossible to assess the likelihood of various future events?

Select correct option:

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Certainty

Uncertainty

Risk

Bounded rationality

Question # 2 of 15 (Start time: 12:28:13 AM) Total Marks: 1

Which of the following statement correctly explains the role of operations management?

Select correct option:

Sustain the company's operation

Protect the company's operation

Project the company's operation

All of the above

Question # 3 of 15 (Start time: 12:28:23 AM) Total Marks: 1

Group Consensus relates to which of the following judgmental forecasting technique?

Select correct option:

Sales force

Consumer surveys

Delphi method

Executive opinions

Question # 4 of 15 (Start time: 12:28:33 AM) Total Marks: 1

Operations based strategy involves all activities except;

Select correct option:

Supply chain management

Quick response to customer needs

Flexibility and inventory management

Identifying customer wants and needs

Question # 5 of 15 (Start time: 12:28:57 AM) Total Marks: 1

Which of the following functions of an organization consists of all activities directly related to production of a good or service?

Select correct option:

Operations

Marketing

Accounting

Finance

Question # 6 of 15 (Start time: 12:29:29 AM) Total Marks: 1

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The main constituents of the Quantitative methods of forecasting are?
Select correct option:

- Sales force composite
- Panel of executive opinion
- Consumer market survey
- Exponential smoothing**

Question # 7 of 15 (Start time: 12:29:58 AM) Total Marks: 1
CBR stands for which one of the following?
Select correct option:

- Commercial Board of Revenue
- Central Board of Recycling
- Central Board of Renovation
- Central Board of Revenue**

Question # 8 of 15 (Start time: 12:30:14 AM) Total Marks: 1
Sequence of data points that are measured typically at successive times at regular time intervals is known as:
Select correct option:

- Moving average
- Weighted moving average
- Time series**
- Forecasts

Question # 9 of 15 (Start time: 12:30:57 AM) Total Marks: 1
Forecasting accuracy has _____ relation with time horizon.
Select correct option:

- Inverse**
- Linear
- Direct
- Parallel

Question # 10 of 15 (Start time: 12:31:19 AM) Total Marks: 1
Which one of the following is used to produce gasoline and petroleum products?
Select correct option:

- Job Shop
- Batch processing
- Assembly line

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Continuous processing

Question # 11 of 15 (Start time: 12:32:44 AM) Total Marks: 1
Which of the following provide guidance and directions for carrying out operations?
Select correct option:

Tactics

Strategies
Policies
Mission

Question # 12 of 15 (Start time: 12:33:43 AM) Total Marks: 1
Which of the following includes the quantitative methods of forecasting?
Select correct option:

Sales force composite
Exponential smoothing
Consumer market survey
Jury of executive opinion

Question # 13 of 15 (Start time: 12:34:01 AM) Total Marks: 1
All of the following are steps in forecasting process EXCEPT:
Select correct option:

Determine the purpose of the forecast
Establish a time horizon
Assigning weights to the criteria
Monitor the forecast

Question # 14 of 15 (Start time: 12:34:43 AM) Total Marks: 1
Which of the following is NOT an attribute to classify services?
Select correct option:

Tangibility
Perishability
Simultaneity
Degree of customer contact

Question # 15 of 15 (Start time: 12:35:03 AM) Total Marks: 1
Which one of the following management functions is based on forecasting?
Select correct option:

Planning

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Organizing
Leading
Controlling

Question # 1 of 15 (Start time: 12:38:45 AM) Total Marks: 1
A term strategy is referred to as
Select correct option:

The goal that is to be achieved
A functional area of the firm
An action plan to achieve a mission
The purpose for which an organization is established

Question # 2 of 15 (Start time: 12:39:07 AM) Total Marks: 1
Parabolic, exponential and growth are element of:
Select correct option:

Linear trends
Non linear Trends
Forecast accuracy
None of the above

Question # 3 of 15 (Start time: 12:39:47 AM) Total Marks: 1
The concept of Agile organization refers to:
Select correct option:

Flexibility
Quality
Quick Response
Profitability

Question # 4 of 15 (Start time: 12:40:09 AM) Total Marks: 1
The productivity measure output/ (labor + machine) will be named as:
Select correct option:

Partial measure
Multifactor measure
Total measure
None of the above

Question # 5 of 15 (Start time: 12:40:32 AM) Total Marks: 1
Which one of the following manufacturing process is associated with high volume car manufacture?

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Select correct option:

- Job shop
- Assembly line**
- Batch
- Automation

Question # 6 of 15 (Start time: 12:41:37 AM) Total Marks: 1

Which of the following forecasting technique is used when introducing new products, services, new features and new packaging?

Select correct option:

- Quantitative technique
- Associative model
- Focus group
- Judgmental forecast**

Question # 7 of 15 (Start time: 12:42:00 AM) Total Marks: 1

All of the following are examples of transformation process EXCEPT:

Select correct option:

- Cutting
- Packing
- Facilitating**
- Labeling

Question # 8 of 15 (Start time: 12:42:35 AM) Total Marks: 1

Robustness of a product is _____ related with the probability of failure.

Select correct option:

- Directly
- Inversely**
- Linearly
- Positively

Question # 9 of 15 (Start time: 12:42:46 AM) Total Marks: 1

Which method of forecasting is most widely used?

Select correct option:

- Regression analysis
- Adaptive forecasting
- Weighted moving average
- Exponential smoothing**

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Question # 10 of 15 (Start time: 12:43:07 AM) Total Marks: 1

Which one of the following is NOT used for decision making under uncertainty?
Select correct option:

- Maximax
- Mmaximin
- Mminimax regret
- EMV criterion**

Question # 11 of 15 (Start time: 12:43:39 AM) Total Marks: 1

An organization has described its distinctive characteristics. So, what is the next step in formulating the strategy?
Select correct option:

- Productivity Measures
- Environmental scanning**
- Selecting the market segment
- Competitor's distinctiveness

Question # 12 of 15 (Start time: 12:44:11 AM) Total Marks: 1

The forecasting model that attempts to predict the future value based on the past data is known as:
Select correct option:

- Delphi Method
- Time series Analysis**
- Associative Models
- Naïve Forecasting

Question # 13 of 15 (Start time: 12:44:37 AM) Total Marks: 1

Which of the following terms are important for financial analysis?
Select correct option:

- Cash flow and profit
- Cash flow and present value**
- Present value and fixed cost
- Cash flow and fixed cost

Question # 14 of 15 (Start time: 12:45:43 AM) Total Marks: 1

Forecasts help managers by reducing the degree of:
Select correct option:

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Accuracy
Precision
Uncertainty
Reliability

Question # 15 of 15 (Start time: 12:45:53 AM) Total Marks: 1
Tools like Decision trees and Graphical sensitivity analysis are being used for what purpose?
Select correct option:

For the evaluation of the alternatives
For analyzing decision problems
For making optimistic decisions
Non of the above

Question # 1 of 15 (Start time: 12:49:15 AM) Total Marks: 1
Which of the following influences on the sales of a product is the most difficult to forecast?
Select correct option:

Seasonal
Trend
Nonlinear trend
Cyclical

Question # 2 of 15 (Start time: 12:49:40 AM) Total Marks: 1
Which method of forecasting is the most widely used?
Select correct option:

Regression analysis
Adaptive forecasting
Weighted moving average
Exponential smoothing

Question # 3 of 15 (Start time: 12:49:51 AM) Total Marks: 1
The three major business functions necessary to all organizations are:
Select correct option:

Accounting, personnel, operations
Marketing, finance/accounting, operations
Marketing, accounting, personnel
Marketing, finance, operations

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Question # 4 of 15 (Start time: 12:50:16 AM) Total Marks: 1

A gradual, long term upward or downward movement in data is referred to as:

Select correct option:

- Cycle
- Trend**
- Seasonality
- Random variation

Question # 5 of 15 (Start time: 12:50:38 AM) Total Marks: 1

Which ONE of the following statement correctly explains the difference between operations management (OM) and operations research (OR)?

Select correct option:

- OM relies on mathematical modeling and OR focus on practical scenarios.
- OM is more powerful to improve the whole system OR relies on mathematical modeling.
- OM is relies on practical scenarios and Or relies on Mathematical modeling.**
- OM relies on mathematical modeling and OR is considered to be one of the critical tools of mangers.

Question # 6 of 15 (Start time: 12:50:47 AM) Total Marks: 1

_____ allows the managers to anticipate the future so that they can plan accordingly.

Select correct option:

- Planning
- Controlling
- Forecasting**
- Organizing

Question # 7 of 15 (Start time: 12:51:12 AM) Total Marks: 1

Materials, land, energy and human and capital resources are the examples of:

Select correct option:

- Inputs**
- Transformation
- Outputs
- Productivity

Question # 8 of 15 (Start time: 12:51:34 AM) Total Marks: 1

Which one of the following is a productivity measure based on all inputs?

Select correct option:

- Capital productivity

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Multifactor productivity
Partial productivity
Total productivity

Question # 9 of 15 (Start time: 12:51:57 AM) Total Marks: 1
Flexible operations comes under the example of:
Select correct option:

Strategy
Tactics
Mission
Goals

Question # 10 of 15 (Start time: 12:52:30 AM) Total Marks: 1
Parabolic, exponential and growth are element of:
Select correct option:

Linear trends
Non linear Trends
Forecast accuracy
None of the above

Question # 11 of 15 (Start time: 12:52:47 AM) Total Marks: 1
Planning workforce requirements, scheduling of the equipment and financial analysis are the major uses of _____.
Select correct option:

Productivity ratios
Productivity Growth
Multifactor productivity
Operations strategy

Question # 12 of 15 (Start time: 12:53:08 AM) Total Marks: 1
Which one of the following forecasts is quick and easy to prepare?
Select correct option:

Time series
Delphi
Naïve
Associative

Question # 13 of 15 (Start time: 12:53:29 AM) Total Marks: 1
The role of a ----- manager is to sustain, protect, and project the company's

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operations side.

Select correct option:

- Project Manager
- Operations Manager**
- Finance Manager
- Marketing Manager

Question # 14 of 15 (Start time: 12:53:44 AM) Total Marks: 1

Time based strategies include:

Select correct option:

- Planning and processing time
- Product/service design and Change over time
- Delivery and Response time
- All of the above**

Question # 15 of 15 (Start time: 12:54:02 AM) Total Marks: 1

Forecasts help managers by reducing the degree of:

Select correct option:

- Accuracy
- Precision
- Uncertainty**
- Reliability

Question # 1 of 15 (Start time: 01:06:45 AM) Total Marks: 1

Materials, land, energy and human and capital resources are the examples of:

Select correct option:

- Inputs**
- Transformation
- Outputs
- Productivity

Question # 2 of 15 (Start time: 01:06:55 AM) Total Marks: 1

Which of the following management level is responsible for long-range capacity planning?

Select correct option:

- Lower management
- Middle management
- Top management**

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All the management levels

Question # 3 of 15 (Start time: 01:07:01 AM) Total Marks: 1

Which one of the following refers to the volume of output at which total cost equals total revenue?

Select correct option:

Optimal operating rate

Break even point

Feasible volume

Utilization

Question # 4 of 15 (Start time: 01:07:09 AM) Total Marks: 1

The three major business functions necessary to all organizations are:

Select correct option:

Accounting, personnel, operations

Marketing, finance/accounting, operations

Marketing, accounting, personnel

Marketing, finance, operations

Question # 5 of 15 (Start time: 01:07:14 AM) Total Marks: 1

Operational strategies mostly function on two dimensions that are:

Select correct option:

Quality management and Service/Manufacturing Strategy

Quality and Operation Management

Service/Manufacturing Strategy and Functional Management

Operation and Functional Management

Question # 6 of 15 (Start time: 01:07:20 AM) Total Marks: 1

A method in which each quantity is to be averaged according to its assigned weight is known as?

Select correct option:

Weighted moving average

Exponential moving average

Cumulative moving average

Moving average

Question # 7 of 15 (Start time: 01:08:38 AM) Total Marks: 1

Services differ from manufacturing in all the following ways EXCEPT:

Select correct option:

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Customers typically interact directly with the service delivery process
Consumption and production take place simultaneously.
Services are intangible.
Services can be stored.

Question # 8 of 15 (Start time: 01:09:12 AM) Total Marks: 1

Which one of the following refers to using some of the components of old products in the manufacture of new products?

Select correct option:

Remanufacturing

Robust design

Automation

Manufacturability

Question # 9 of 15 (Start time: 01:09:29 AM) Total Marks: 1

To make operations strategy effective it should be:

Select correct option:

Independent of the organization's strategy

Consistent with the organization's strategy

Developed by a first line manager

Independent of time dimension

Question # 10 of 15 (Start time: 01:09:45 AM) Total Marks: 1

Which one of the following is an implication of laplace approach of decision making?

Select correct option:

The best of the worst possible payoff

The best possible payoff

The best average payoff

The least of the worst regrets

Question # 11 of 15 (Start time: 01:10:00 AM) Total Marks: 1

_____ allows the managers to anticipate the future so that they can plan accordingly.

Select correct option:

Planning

Controlling

Forecasting

Organizing

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Question # 12 of 15 (Start time: 01:10:07 AM) Total Marks: 1

The frequency of capacity choice decisions is influenced by all of the following factors EXCEPT:

Select correct option:

- Stability of demand
- Technological changes
- Competitive forces
- Cost factor**

Question # 13 of 15 (Start time: 01:10:14 AM) Total Marks: 1

A strategy that is narrower in scope and in more detail is:

Select correct option:

- Organizational Strategy
- Time and Quality Strategy
- Operational Strategy**
- Manufacturing/Service Strategy

Question # 14 of 15 (Start time: 01:10:30 AM) Total Marks: 1

Operations based strategy involves all activities except;

Select correct option:

- Supply chain management
- Quick response to customer needs
- Flexibility and inventory management
- Identifying customer wants and needs**

Question # 15 of 15 (Start time: 01:10:37 AM) Total Marks: 1

Forecasting or prediction for organizations will always be:

Select correct option:

- Failure
- Success
- Sometimes failure and sometimes success**
- Complex

Question # 3 of 15 (Start time: 01:30:49 AM) Total Marks: 1

A product 'A' is specified to work well up to 30 degree Celsius temperature and 30% humidity. What would these specifications represent?

Select correct option:

- Reliability factor

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Standard conditions
Normal operating conditions
Standard operating procedure

Question # 4 of 15 (Start time: 01:32:04 AM) Total Marks: 1
An example of a business/industry that uses batch flow process structure is:
Select correct option:

Commercial printer
Heavy equipment
Automobile assembly
Sugar refinery

Question # 3 of 15 (Start time: 01:45:14 AM) Total Marks: 1
Which of the following is a system designed to coordinate all activities and information needed to complete business processes?
Select correct option:

Enterprise resource planning
Supply chain management
New product development
Customer relationship management

Question # 6 of 15 (Start time: 01:47:36 AM) Total Marks: 1
Which one of the following is an index used to measure actual output relative to design capacity?
Select correct option:

Utilization
Efficiency
Effective capacity
Effectiveness

Question # 9 of 15 (Start time: 01:49:32 AM) Total Marks: 1
Which one of the following refers to the maximum output that a firm can produce under ideal conditions?
Select correct option:

Design capacity
Effective capacity
Capacity planning
Utilization rate

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Question # 11 of 15 (Start time: 01:50:47 AM) Total Marks: 1

Which of the following is NOT usually considered a general characteristic of a service?
Select correct option:

- Degree of customer contact is high
- Production and sales cannot easily be separated functionally
- Many services involve both tangible and intangible outputs
- Production and consumption can always be separated**

Question # 13 of 15 (Start time: 02:18:44 AM) Total Marks: 1

MTBF refers to which of the following?
Select correct option:

- Measure time before failure
- Mean time between failures**
- Mean time before failure
- Measure test before failure

Question # 15 of 15 (Start time: 02:20:04 AM) Total Marks: 1

The type of processing structure that is used for producing discrete products at higher volume is:
Select correct option:

- Continuous Flow
- Assembly Line**
- Batch
- Job Shop

Question # 6 of 15 (Start time: 02:23:43 AM) Total Marks: 1

Which one of the following mathematical expressions can be used to compute availability?
Select correct option:

- $(MTBF) / (MTBF + MTR)$**
- $(MTBF) / (MTBF - MTR)$
- $(MTR) / (MTBF + MTR)$
- $(MTR) / (MTBF - MTR)$

Question # 7 of 15 (Start time: 02:24:44 AM) Total Marks: 1

Which one of the following layout type is also called line layout?
Select correct option:

- Fixed Position layout

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Process layout

Product layout

Cellular layout

Question # 2 of 15 (Start time: 02:29:31 AM) Total Marks: 1

Which one of the following is concerned in short term capacity needs?

Select correct option:

Cycle

Trends

Seasonality

Average

Question # 11 of 15 (Start time: 02:32:30 AM) Total Marks: 1

Which of the following does not enhance developing capacity alternatives?

Select correct option:

Designing flexibility into the system

Taking a big picture approach

Staying focused on quantitative factors

Smoothing capacity requirements

Question # 1 of 15 (Start time: 02:44:06 AM) Total Marks: 1

Assembly lines relate most closely to a:

Select correct option:

Functional layout

Product layout

Process layout

Departmental layout

Question # 2 of 15 (Start time: 02:45:18 AM) Total Marks: 1

Which one of the following represents a use of cost-volume analysis?

Select correct option:

It is a tool for reliability measurement

It provides a base for marketing research

It helps in identification of cost related to production

It is important in product design

Question # 8 of 15 (Start time: 02:53:55 AM) Total Marks: 1

Which one of the following formula can be used to compute break even point?

Select correct option:

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$$Q = FC / (R + VC)$$

$$Q = VC / (R + FC)$$

$$Q = VC / (R - VC)$$

$$Q = FC / (R - VC)$$

Question # 4 of 15 (Start time: 03:14:31 AM) Total Marks: 1

Which one of the following is a type of layout where equipment, machinery and people are moved as required?

Select correct option:

Product layout

Fixed position layout

Process layout

Hybrid layout

Question # 4 of 15 (Start time: 03:19:45 AM) Total Marks: 1

Which one of the following is a curve showing failure rate over time?

Select correct option:

Cost curve

Bath tub curve

Fish bone diagram

Reliability curve

Question # 3 of 15 (Start time: 03:25:48 AM) Total Marks: 1

Which one of the following is a disadvantage of a process layout?

Select correct option:

A variety of processing requirements

Use of individual incentive system

Minimizing material handling costs

Equipment utilization rate is high

Question # 5 of 15 (Start time: 03:27:30 AM) Total Marks: 1

In which of the following layouts, work stations are arranged according to the general function they perform without regard to any particular product?

Select correct option:

Product

Process

Fixed-position

Storage

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Question # 6 of 15 (Start time: 03:36:19 PM) Total Marks: 1

A tool to measure effective use of resources and usually expressed as the ratio of output to input is known as;

Select correct option:

Production ratio

Productivity

Reliability

Operations ratio

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